

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23

ALABAMA STATE BOARD OF PHARMACY

BOARD MEETING

Wednesday, February 17, 2016

9:25 a.m.

LOCATION: Alabama State Board of Pharmacy
111 Village Street
Hoover, Alabama 35242

REPORTER: Sheri G. Connelly, RPR

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23

ATTENDEES

BOARD MEMBERS:

- Tim Martin, President
- Buddy Bunch, Vice President
- David Darby, Treasurer
- Donna Yeatman, Member
- Ralph E. Sorrell, Member

ALSO PRESENT:

- Susan Alverson, Ph.D., Executive Secretary
- Cristal Anderson, Director of Compliance
- Mitzi Ellenburg, Director of Operations
- Dan McConaghy, Board of Pharmacy
- Eddie Braden, Chief Inspector
- Henry Burks, Drug Inspector
- Todd Brooks, Drug Inspector
- Scott Daniel, Drug Inspector
- Mark Hebert, Drug Inspector
- Peyton Zarzour, Drug Inspector
- Terry Lawrence, Board of Pharmacy
- Rhonda Coker, Board of Pharmacy
- Amanda King, Board of Pharmacy Intern
- Rod Harbin, Jr.

- 1 Tim Koch
- 2 Charlie Cook
- 3 Chris Burgess
- 4 Jim Easter
- 5 Nancy Bishop
- 6 Dane Yarbrough
- 7 Matthew Muscato
- 8 Paul Rengering
- 9 Becky Sorrell
- 10 Louise Jones
- 11 Roger Bates
- 12 Ronda Lacey
- 13 Kelli Newman
- 14 Tammy Foshee
- 15 Phillip Lloyd
- 16 Bart Bamberg
- 17 Randy Brock
- 18 Tommy Klinner
- 19 Carter English
- 20 Eddie Vanderver
- 21 Lee Foreman
- 22 Wes Averett
- 23 Charles Thomas

1 DR. MARTIN: This is the Alabama State
2 Board of Pharmacy and this is the February
3 business meeting and it's our pleasure to
4 welcome you to the meeting today.

5 We will use the attendance roster from
6 the earlier rulemaking hearing we just
7 completed. There has been one individual who
8 joined the meeting and we'll ask that individual
9 to stand and introduce himself so the court
10 reporter can have your name on the record,
11 please.

12 MS. YEATMAN: That's you, Dan.

13 MR. MCCONAGHY: You've got it.

14 DR. MARTIN: Thank you. We do have a
15 quorum and we'll entertain at this point a
16 motion from one of the Board members for the
17 adoption of the agenda.

18 MR. DARBY: I make a motion we adopt
19 the agenda as presented.

20 MS. YEATMAN: Second.

21 DR. MARTIN: We have a motion and a
22 second. I don't think it has discussion. We'll
23 just go ahead and take a vote. All those in

1 favor?

2 MR. DARBY: Aye.

3 MS. YEATMAN: Aye.

4 MR. BUNCH: Aye.

5 MR. SORRELL: Aye.

6 DR. MARTIN: Aye.

7 Any opposed, can go home. I think
8 we'll take it in the order as it appears on the
9 agenda, at least to begin with. We have a
10 presentation from Walmart on e-records.

11 MR. KOCH: Good morning, folks. My
12 name is Tim Koch. I'm senior director of
13 pharmacy practice compliance at Wal-Mart based
14 out of Bentonville, Arkansas, in our corporate
15 office, and the reason I'm here today is to talk
16 to the Board about electronic recordkeeping and
17 some changes in the process that Wal-Mart would
18 like to -- to do in order to streamline the
19 recordkeeping of electronic prescriptions.

20 Forty-three out of 50 states allow for
21 electronic only recordkeeping of prescription
22 records, meaning that when an electronic
23 prescription comes in, that electronic

1 prescription record is not printed and is not
2 filed in the California file folder but instead
3 it's kept only electronically.

4 I'll go through the presentation.

5 I'll go through it rather quickly. Feel free to
6 jump in and ask questions as I go or save your
7 questions to the end, either way is fine with me
8 but I just want to kind of set up the history of
9 where we started with the original request and
10 why we're here today quite a bit later. In July
11 of 2014, I wrote a letter to the Board and it
12 basically just stated that we have an interest
13 in holding all of our prescription records
14 electronically. Those prescription records can
15 be printed on demand at any time, whether it be
16 for practice reasons or for reasons of
17 inspection.

18 Note I sent that July 23, 2014. I
19 didn't get an immediate response from the Board
20 but I didn't reach out to the Board again and
21 the reason is because the original project that
22 we created to make the changes to our software
23 we were told would take about three months to

1 program. Once we got into it, it turned into a
2 much bigger project because we kept asking for
3 more bells and whistles in the program and so
4 that three-month programming turned into about
5 nine months programming but we didn't want to
6 put out a product that didn't give us all the
7 necessary reporting requirements that we needed.

8 We also found that there were some
9 hardware issues in a small number of our stores
10 where we had to go in and upgrade some hardware
11 in the stores to allow for regular back-ups in
12 the pharmacies.

13 So basically the gist of the request
14 is -- is there a delay -- so I broke -- I broke
15 the letter down into controlled substances and
16 legend items and the reason I did this is
17 because based on my readings of the rules, I
18 didn't see anything that specifically precluded
19 Wal-Mart or any other company. This request
20 isn't really about Wal-Mart. It's about the
21 profession in general. Anyone, if this is
22 approved, should be able to hold their records
23 electronically only.

1 But my reading of the regulations
2 didn't specifically tell me that we couldn't do
3 it and in fact, there was some -- some
4 information on the website that said that at the
5 time, and it's kind of this center section
6 here -- it's not going to work -- requirements
7 for e-prescribing of controlled substances and
8 it said at the time that the Drug Enforcement
9 Agency has adopted applicable regulations -- all
10 prescriptions for controlled substances must
11 comply with the provisions of any such
12 regulations. The digitally signed prescription
13 must then be archived by the software and this
14 archived version may be used in audits.

15 There was some other language in there
16 but we took that to mean and through our
17 corporate counsel, we took that to mean that the
18 DEA allowed for controlled substances to be held
19 electronically. While at the same time, we also
20 believed, because this information was on the
21 State's website, that the Board interpreted that
22 the same way.

23 So my -- my question then was and at

1 the time my colleagues thought it was overkill
2 to even ask the question, was well, what about
3 legend drugs, and my assumption was, well, if
4 the Board doesn't have a problem holding
5 controlled substances electronically, I don't
6 think they would have a problem holding legend
7 drugs either; however, I wanted to make the
8 request.

9 So for clarity sake, I wanted to know
10 when Walmart Pharmacy discontinued maintaining
11 hard copies for legend drugs because we made the
12 assumption that controlled substances were okay
13 and then also e-fax prescriptions, those e-faxes
14 that come across electronically, so that was the
15 original ask. Like I said, there was a big
16 delay and then in late 2015, I reached back out
17 to the Board because I was -- I was going
18 through the September newsletter of the Board of
19 Pharmacy and I found this language here on the
20 right-hand side, "Electronic prescriptions for
21 Schedule II through V," and blown up here you'll
22 notice in the dark writing in the bottom it
23 says, "When a prescription is received

1 electronically, the prescription and all
2 required annotations must be stored
3 electronically. Electronic prescriptions are
4 original copies, the digital image transmitted
5 through the pharmacy's applications. The
6 application should be able to virtually store
7 the prescription and retrieve the digital image,
8 if needed, for purposes such as an inspection or
9 audit." So that's language that was taken from
10 the DEA and put into the Board's newsletter.

11 So again, I took that as the
12 assumption that it was approved by the Board but
13 when I reached out to the Board, I guess y'all
14 had talked about it and decided that it was
15 never the Board's intent to be able to hold
16 these records only electronically and that you
17 still had to print off those records to be held
18 in paper form.

19 Forty-three of the 50 states allow
20 for -- now this doesn't include North Dakota --
21 I didn't put them in there -- but all of these
22 states do not allow for electronic recordkeeping
23 of prescriptions and so our mission is to get

1 these states on board as well. Every other
2 state not listed here we currently hold all of
3 our prescriptions Class II, III, IV, V, and all
4 legends, we hold those only electronically and
5 I'm just talking about the electronic
6 prescriptions. I'm not talking about all
7 prescription records. So the ones that come in
8 through the front door, we still keep those in
9 California file folders and I'll show you the
10 process that we go through in just a moment.

11 Before we get to that, I just wanted
12 to give you some language if it is the Board's
13 desire to write something into the regulation.
14 Iowa was one of the first states to really
15 follow DEA's guidance. There's a very vocal DEA
16 agent based out of DeMoines and he made it very
17 clear through the board of pharmacy that DEA's
18 intent for electronic recordkeeping for
19 controlled substances is that no records are
20 printed into paper form and the reason is
21 because there are all kinds of concerns at DEA
22 federally that these prescription records are
23 getting out into the communities, and so for

1 that reason, they have language that says that
2 "The pharmacist shall make the same notation" --
3 I'm sorry this is the Iowa language.

4 It says in the top part, "The
5 pharmacist shall make the same notation
6 electronically and shall retain the annotation
7 electronically in the prescription records."
8 Now that's related to notations, meaning that
9 they don't want the record printed and notated
10 and then scanned back into the system. It then
11 goes on to say in the bottom part, it says,
12 "When a prescription is received electronically
13 from a prescriber's electronic prescription
14 application in the pharmacy prescription
15 application, the prescription and all required
16 annotations shall be retained electronically."

17 Now, that follows along with the DEA.
18 They take it one step further. They clarify
19 that "The electronic transmission shall be
20 deemed the original" and that "any
21 electronically prepared and transmitted
22 prescription shall be retained electronically in
23 the prescriber's electronic prescription

1 application and the pharmacy prescription
2 application for a minimum of two years. Once a
3 prescription is created and transmitted
4 electronically, the prescription record," and
5 this is key here, "shall not be printed and
6 retained as a hard copy record."

7 That is directly related to this very
8 vocal DEA agent who -- who wanted to make it
9 clear that, guys, we didn't write this
10 regulation at the federal level for you to still
11 print out record. We want them to be held only
12 electronically and so Iowa mirrored that
13 language.

14 Looking at Louisiana, they followed
15 not too far behind. They didn't -- they didn't
16 use quite the same language but the first two
17 slides just kind of -- kind of set up the last
18 couple. On number three it says, "The pharmacy
19 may produce a hard copy of the prescription form
20 but shall not be required to do so merely for
21 recordkeeping purposes." What that means is
22 their intent there is you can print it. If a
23 patient needs a copy of it or if you need a copy

1 of it for purposes of use in your practice but
2 you don't have to print it merely for
3 recordkeeping purposes.

4 Number four it goes on to further say,
5 "The pharmacy may produce a hard copy but shall
6 not be required to do so for recordkeeping
7 purposes." So that's just some language that's
8 out there just to show that there are other
9 states that have very specific language, states
10 like Missouri, North Carolina. You can actually
11 not only do this for electronic records but you
12 can actually shred -- once you scan in hard-copy
13 prescriptions, you can actually shred the
14 prescriptions and hold even those only
15 electronically.

16 MR. WARD: Excuse me, are you saying
17 that the DEA guy says that printing out
18 something from the computer, it creates a
19 diversion problem?

20 MR. KOCH: It creates records that the
21 DEA is trying to keep only electronically
22 because it contains -- it contains DEA numbers
23 and they're trying to really control all of the

1 records of DEA prescriptions.

2 MR. WARD: I guess that means when the
3 prescription comes in, the technician who's
4 going to steal drugs is not going to just maybe
5 write it down on a script. I mean, that's just
6 kind of --

7 MR. KOCH: They could steal that
8 prescription too.

9 MR. WARD: Yeah, I mean.

10 MR. KOCH: So here's -- here's the
11 process that we use in all the other states. As
12 we print the stickers for the back of the
13 prescription before we file those away on hard
14 copy prescriptions, so these are the
15 prescriptions that come through the front door
16 because we have to differentiate between the
17 hard-copy prescriptions coming in and the
18 electronic record. And so those that come in
19 through the front door, as we're putting those
20 stickers on the back, that sticker prints with a
21 bar code on it and that bar code, it keeps
22 tallying up in groups of 100 -- when it gets to
23 a group of 100, it will prompt that a bundle

1 needs to be completed.

2 So we fill our first 100 prescriptions
3 for the day. That includes the ones coming in
4 through the front door as well as the
5 electronic. Once we go from 00 to 99, the
6 computer says, okay, you need to file these
7 away. So it prompts the technician to do so.
8 So when they're prompted to file, each
9 prescription needs to be scanned. So they're
10 going to take those 100 prescriptions that were
11 filled, minus the ones that came in
12 electronically because they're not printed
13 anymore, and they're going to scan each one of
14 those prescriptions and what it does is it tells
15 the system, this prescription that we know
16 should be here is actually here because you
17 scanned the bar code and so it knows that that
18 is one of those prescriptions that came through
19 the front door.

20 If there's a missing prescription, the
21 system will pop up and say, you're missing one
22 number, you need to go find where that
23 prescription is -- where that prescription is.

1 It likely is a prescription that the pharmacist
2 set aside to call the doctor on or for some
3 other reason and so they then have to pull that
4 back in to that file. Once they've done this,
5 there's an RX filling summary report that
6 prints.

7 Now, this report that prints, prints
8 in two ways. It prints sequentially by RX
9 number, so 00 to 99 and it tells on that report
10 what the -- what type of prescription that is so
11 that a pharmacist could look through it and see,
12 okay, these are all -- and I'll get to a picture
13 of it in a minute -- these all should be here
14 and these electronic ones I should be missing.
15 The other report that prints shows all the ones
16 that should be in the California file folder and
17 then all the ones that are electronic so that
18 when they're putting their prescriptions in the
19 California file folder, they have a list of
20 everything that should be in there and that's
21 already been verified by a bar code.

22 So once they complete that, they've
23 scanned all the prescriptions, the system knows

1 that all the prescriptions are there. For the
2 sake of this conversation, 70 percent of the
3 prescriptions that are coming in are electronic,
4 let's say, so 70 prescriptions are not
5 physically there. The other 30 prescriptions
6 are. The report runs after they've all been
7 scanned. We know based on the scanning that
8 they're all there but we take the report, we put
9 it in California file folders. A label prints
10 off and we put the label on there and that
11 closes out that file. We start tallying for the
12 next 100.

13 So this is a copy of the report. Side
14 one of the report would show, again, 00 to 99.
15 I cut it off at 84 just for the sake of this
16 presentation but it shows the ones that should
17 be in the file and it shows ones that had to be
18 reprinted for whatever reason. It shows the
19 electronic ones so we know that those electronic
20 ones will be missing from that file; however, we
21 do know that all the ones that say in file
22 should actually be there.

23 The sister report to that is the one

1 where it breaks them out and all the ones that
2 are in files are in order. All the ones that
3 are electronic are in order and then any of the
4 reprints are in order, so the pharmacist or a
5 market director or a regional divisional vice
6 president, whoever comes into the pharmacy, they
7 could pull that. They could look at the report.
8 They could compare that report to what's
9 physically present in the file folder and know
10 that they've successfully filed their
11 prescriptions.

12 So you might ask, so you've got all
13 these prescriptions held electronically, what if
14 the inspector wants to see them. What if the
15 pharmacist wants to see them. What if they need
16 a hard copy of it. So this -- this little
17 screen right here is what took us an additional
18 nine months to put together. The original
19 programming was pretty easy but when we went
20 back and said, we want some reporting and we
21 want to be able to print prescriptions easily
22 upon request, this is the big guy here that did
23 that for it.

1 So if we know the prescription number,
2 we can go right here and put the prescription
3 number in and it will bring up that one number.
4 If, however, we want a date range, we can come
5 down here and click -- we can come down here and
6 click on date and enter today's date and then it
7 would print the first 100 images selected. So
8 it will give a list of -- of 100 counts to print
9 off and it will print all 100 or you can see
10 that this button here is clicked. They can
11 actually put in a range and so they could put in
12 as many as they need to.

13 Let's say the inspector comes in and
14 says, I want to see the last 300 prescriptions.
15 They could go in here and put in that series of
16 numbers of 300 from here to here and it would
17 print all those prescriptions. Before it
18 prints, it's going to go into the system. It's
19 going to log a HIPAA disclosure for each and
20 every one of those so that if you want a HIPAA
21 disclosure form at the end, it will show that
22 the inspector was in and the inspector looked at
23 all of those 300 prescriptions.

1 We can also go down here and select by
2 type. We can say, we just want to look at
3 original prescriptions. We want to look at only
4 electronic prescriptions, transferred, faxes, so
5 on and so forth, or you can choose all and that
6 would print off every single prescription in the
7 record set or if the inspector said, do you know
8 what, I just want to look at a 100-count bundle
9 of C-IIIs, and we could click on Schedule II here
10 and when you click on Schedule II, it will just
11 give you that 100 count of Schedule IIIs.

12 So here's some other considerations.
13 Internally within the pharmacy, we believe that
14 there's a decreased risk of HIPAA breaches
15 throughout the retention record -- retention
16 period for the prescription. That's while it's
17 inside the pharmacy being processed. That's
18 while it's still inside the pharmacy being held
19 that when you send it into the back of the store
20 for long-term holding or you send it off site,
21 if you don't have that paper record and it's
22 held electronically, it decreases that HIPAA
23 breach risk.

1 There's a positive environmental
2 impact. Across the country we estimated before
3 we rolled this out that we would save -- from a
4 green perspective, we would save 80 million
5 pages of paper a year. We were wrong when we
6 estimated that. In the first month of rolling
7 this out, we -- we almost hit 150 million pages
8 of paper saved across our entire operation,
9 so -- and that number is only going to grow as
10 that number of electronic prescriptions goes up.

11 Less clutter in the pharmacy will
12 make inspections more streamlined. It reduces
13 busy work and distractions in the pharmacy that
14 take the technicians and pharmacists away from
15 patient care.

16 There's no additional cyber risk.
17 Those prescriptions are held electronically
18 anyway and just to note, New York is moving to a
19 mandatory e-prescribing in March of 2016, so
20 that's just right around the corner. All
21 prescriptions will be required to come in
22 electronically. That's Schedule II, III, IV, V,
23 and all legend. There will be no more paper

1 prescriptions in New York and all of those
2 records will be held electronically. There
3 won't be any paper printed out at all except for
4 on demand.

5 So that's the presentation and I'd
6 like to open it now up to questions.

7 MR. BUNCH: I've got one question. In
8 an audit, a lot of the PDMs require if you had
9 to make a change on a prescription, a dosage
10 change or a direction change, they like it noted
11 on the prescription. So would your pharmacists
12 have the capability of going in and printing
13 that particular one if he needed to make a
14 change on it?

15 MR. KOCH: Absolutely.

16 MR. BUNCH: So he's not locked out of
17 doing that?

18 MR. KOCH: Yeah.

19 MR. BUNCH: I've had audits where
20 they -- you know, they don't want a comment in
21 the computer that the doctor said to change it
22 from two a day to three a day. They wanted it
23 noted on the prescription, my initials, and who

1 I talked to at the doctor's office.

2 MR. KOCH: Yeah, absolutely. So the
3 process as it exists today is that we would have
4 to -- so let's say there was a question about
5 the directions on the electronic prescription.
6 We call the doctor. The doctor calls back and
7 said, do you know what, I didn't mean for it to
8 be b.i.d. I meant for it to be t.i.d.

9 Today, we would print that
10 prescription record. We would change the
11 prescription record and we would redrop that
12 prescription as a new prescription. We are
13 changing that. We've got another project in
14 play right now where we will actually be able to
15 go into that electronic record into a box that
16 will superimpose that change to a prescription
17 on top of the original prescription and notate
18 it on that piece of paper so that should you
19 print it off later -- later down the road, if
20 that -- that would be superimposed on top of
21 that record. So when you print it, it's all
22 right there on the record.

23 MR. BUNCH: You would have the

1 original record plus you would have the change
2 also.

3 MR. KOCH: Right, right.

4 MR. DARBY: Tim, have you read the
5 Alabama Code on it?

6 MR. KOCH: Absolutely.

7 MR. DARBY: Yeah, I think there are
8 two different spots. One in the statute where
9 it talks about every prescription -- a copy of
10 every prescription dispensed has to be in there
11 and then there is also -- hand me my Code
12 back.

13 DR. MARTIN: This one?

14 MR. DARBY: Yeah. Then there's a rule
15 dealing with electronic prescriptions saying
16 that all electronic prescriptions have to comply
17 with Alabama statute on it. What's y'all's
18 feeling on that?

19 MR. KOCH: Well, I have it here in
20 front of me. I couldn't find anywhere --

21 MR. DARBY: You don't have a copy of
22 the Code with you?

23 MR. WARD: I think a copy -- I think

1 if the -- if the original prescription is
2 electronic, I think that is the copy. That is
3 the copy.

4 MR. DARBY: You think you could --

5 MR. WARD: I do.

6 MR. KOCH: And every state that allows
7 this says exactly that. They call that the
8 original prescription and because that
9 electronic record is the original prescription,
10 they don't mandate that it be printed out.

11 MR. WARD: Once again, I know this --
12 when this law was written, there weren't
13 computers.

14 MR. DARBY: Right.

15 MR. WARD: So you've got to kind of
16 try to adapt it. For me I think it's kind of --
17 unless someone -- unless an inspector or
18 something -- I think it's kind of silly to print
19 one out.

20 MR. DARBY: Print it out.

21 MR. WARD: Print one out if it's
22 electronic.

23 MR. DARBY: I don't have -- I mean, my

1 system is very similar to your system. I have a
2 PDX system, which was the basis of y'all's
3 original --

4 MR. KOCH: Yeah, originally, yeah.

5 MR. DARBY: Yeah. And I'm surprised
6 it took your programmers nine months to write
7 that but -- but yeah, I mean, I don't have a
8 problem with it, I mean.

9 MS. YEATMAN: I think the concern I
10 have is that -- that rule.

11 MR. DARBY: Yeah.

12 MR. KOCH: For the sake of clarity, I
13 think I have the rule and the statute in front
14 of me but for clarity --

15 MR. DARBY: Yeah, but --

16 MS. YEATMAN: That rule is
17 680-X-2-.32.

18 MR. KOCH: Yes, ma'am.

19 MR. DARBY: And it's the letter (c) is
20 where it actually talks about it.

21 MR. KOCH: Yeah, and so it says, "Any
22 pharmacy receiving a prescription" --

23 MR. DARBY: Right.

1 MR. KOCH: -- "shall comply with all
2 requirements for record keeping for prescription
3 information mandated by the provisions," but I
4 couldn't find where that committed to --

5 MS. YEATMAN: So read the last -- very
6 last portion. "A prescription transmitted by
7 electronic means shall not be considered a
8 written prescription."

9 MR. WARD: Except for the --

10 MR. KOCH: Except for the -- for the
11 purpose of substitution of drugs or brands.

12 MS. YEATMAN: I think we just need to
13 clean that up.

14 MR. WARD: Yeah, I think -- again,
15 that was probably written before --

16 MR. KOCH: Yeah, I think that last
17 part of it really relates to the substitution.

18 MR. DARBY: Right. But the part about
19 the file is -- in the statute is 34-23-70(k).

20 MR. WARD: That just says
21 prescription. I think -- I want to know what --
22 Eddie, what do you -- from your standpoint, is
23 this a problem?

1 MR. BRADEN: We are -- we have to get
2 some electronic that are kept electronically in
3 other pharmacies like the written -- the daily
4 dispensing log, we're already having to look at
5 that electronically. I don't think it would
6 create an issue for us.

7 MR. DARBY: I think as long as you can
8 print it out.

9 MR. KOCH: Yes, sir.

10 MS. YEATMAN: As long as it's readily
11 retrievable, I don't think it's an issue.

12 MR. DARBY: Yeah. Honestly, it's
13 probably quicker to print one out than it is to
14 go look one up.

15 MS. YEATMAN: I guarantee you. I've
16 been there.

17 MR. WARD: So I just -- it looks
18 like -- I am not -- I have gone over my limits,
19 and the court reporter is in here and I'm asking
20 stupid questions, but if a prescription comes in
21 electronically and then like ten seconds later
22 someone comes in with a paper prescription, how
23 are they numbered -- how is the numbering going

1 to work? You just have one place where add a
2 clicker and --

3 MR. KOCH: Yeah, so when they come in
4 electronically, they go right in to a filling
5 queue and it assigns a prescription number. So
6 if one comes in, it assigns a number. The next
7 patient comes in, it assigns the next number and
8 then they just go into a filling queue.

9 MR. DARBY: Let me ask you this: --

10 MR. WARD: But when an inspector comes
11 in and says, I want to see all the prescriptions
12 for that day and some are electronically
13 received and some are paper received, how do you
14 know which ones were received that day?

15 MR. KOCH: So we can print those -- we
16 can print those here. We can print just the
17 original prescriptions, so the ones that come
18 through the front door. We can print -- and
19 again, we can do by date or by --

20 MR. WARD: What happens to the
21 original? When the original comes in and is
22 scanned in, what happens to that?

23 MR. KOCH: It goes into a California

1 file folder.

2 MR. WARD: A California file folder.
3 What's that? Is that like California rolls like
4 sushi?

5 DR. MARTIN: Very similar.

6 MR. KOCH: It's like a manila folder
7 with all the patients' --

8 MR. WARD: All right. So what --
9 okay. So what if the -- what if the inspector
10 wants to see the California roll that day?

11 MR. KOCH: We'll produce the
12 California roll.

13 MR. WARD: Plus everything that came
14 in? I'm a roadkill on the information highway,
15 you know that.

16 MR. KOCH: Yeah. So they can have the
17 paper copies. They can have the electronic
18 copies but we can also go in and get all
19 prescriptions and it will print the face of the
20 paper copies plus the electronic copies and put
21 them altogether.

22 MR. WARD: I'm asking -- I want the
23 inspectors to make sure that they're okay with

1 this, that they don't have any problem. That's
2 where I -- I haven't gotten to you yet but I
3 just want to know if the inspectors have any
4 problems.

5 DR. MARTIN: I'm not seeing any.

6 MR. KOCH: Inspectors in other states
7 love it.

8 MR. DARBY: Yeah, I mean, I would go
9 to the next step and just say, if you can scan
10 that prescription in --

11 MR. BUNCH: I wish you could.

12 MR. KOCH: A lot of states --

13 MR. WARD: I wouldn't do that for
14 audit purposes.

15 MR. BUNCH: You can't do it.

16 MR. KOCH: We are going to pilot that,
17 so there are a number of states where we can do
18 that, North Carolina and Missouri being two of
19 them where we could -- we could basically just
20 shred the prescriptions after we scan them in.
21 That's kind of a -- probably a two-year down-
22 the-road project once we get this one closed out
23 but states are moving that way. They -- they

1 don't see a need to have a paper copy anymore.

2 MR. DARBY: What does the DEA say in
3 North Carolina about controlled drugs? I bet
4 they -- they're still having to keep it?

5 MR. KOCH: The DEA is of the opinion
6 if it's electronic prescription --

7 MR. DARBY: No, I'm talking about
8 the --

9 MR. KOCH: Okay. If it's a paper --

10 MR. DARBY: Right.

11 MR. KOCH: If it's a paper
12 prescription?

13 MR. DARBY: Right.

14 MR. KOCH: As of right now, they need
15 to bring in the paper.

16 MR. DARBY: Yeah.

17 MR. WARD: I don't think you should
18 ever throw paper away, never.

19 MR. DARBY: I haven't got a problem --

20 MR. KOCH: And frankly, I think at one
21 point there were probably companies out there
22 that were holding those only electronically.

23 MR. DARBY: Yeah.

1 MR. KOCH: But DEA came back later and
2 said if there are paper -- if they are paper,
3 they need to hold on to it.

4 MR. BUNCH: I don't know where
5 Medicare came up with ten years. I mean, the
6 IRS is seven years. That's more than enough.
7 Ten years to keep all of that paper is --

8 MR. KOCH: That's a lot of paper.

9 MR. BUNCH: That's a lot of papers.

10 MR. KOCH: And when you consider if 70
11 prescriptions come in electronically on an
12 eight-and-a-half-by-11 piece of paper and you
13 fold that in fours, that piece of paper becomes
14 four pieces of paper when you fold it.

15 MR. BUNCH: Yeah, yeah.

16 MR. KOCH: So that's 280 pieces of
17 paper in a California folder.

18 MR. BUNCH: You are preaching to the
19 choir.

20 MR. SORRELL: My only question is that
21 sometimes when we get electronic prescriptions,
22 the instructions that appear on the screen are
23 kind of screwy.

1 MR. KOCH: Yeah.

2 MR. SORRELL: Just because on the
3 other end, they're using abbreviations that
4 don't match our computer. Sometimes we'll have
5 a nurse enter a prescription, take and they'll
6 put AD for as directed and of course we all know
7 that's right ear and it would be one pill in the
8 right ear. But when you print off the paper,
9 everything is made clear. Sometimes their
10 system just doesn't quite talk to our system. I
11 don't know if that's the case with your people
12 or not but my point is that I don't want to -- a
13 pharmacy department to be so discouraged from
14 printing out that it affects the public health
15 that you can't use your own judgment and say --

16 MR. KOCH: Right.

17 MR. SORRELL: -- on this one, I want a
18 little closer look. Let's print out the paper
19 and see if everything is --

20 MR. BUNCH: That's why I asked that
21 question. I want to make sure that Wal-Mart
22 doesn't prevent the pharmacist from hitting that
23 button to print.

1 MR. SORRELL: Doesn't say this is a
2 work flow violation and we're going to ding you
3 or cost you your bonus or whatever.

4 MR. KOCH: They can print that
5 prescription at any time. That's why we made it
6 so easy for them to do it. And even from the
7 prescription screen, if they pull it up on the
8 screen and they want to print it, all they have
9 to do is hit a button and it will print it from
10 there.

11 MR. BUNCH: Eddie, you mentioned on
12 the daily log -- let me clarify something there.
13 Are we accepting electronic -- do we have to
14 keep the daily log now?

15 MR. BRADEN: Well, there are some
16 chains that the Board allowed to do a log where
17 they sign off every day where they have checked
18 that daily dispensing report and that is kept --
19 that log book is kept usually near the registers
20 that I've seen or the computers that the
21 pharmacist uses.

22 MR. DARBY: That's not just for
23 chains. I mean, anybody can do that; right? I

1 do it.

2 MS. YEATMAN: Wait, wait, wait is that
3 a --

4 MR. BUNCH: Well, I --

5 MR. DARBY: My inspector is in the
6 back of the room. He said it was okay.

7 MR. BUNCH: I missed -- I missed that
8 change. I've got tons of daily logs printed
9 out.

10 MS. YEATMAN: He just made your day.

11 MR. BUNCH: You made my day. I'm
12 glad you came in, so I can throw all of those
13 away then.

14 MS. YEATMAN: Shred them.

15 MR. BUNCH: Shred them.

16 MR. DANIEL: Actually DEA says it's
17 okay to do that as long as they're directly
18 related proof that you maintain the signature
19 log book, so anybody can --

20 MR. BUNCH: This is a happy day for
21 me -- a happy day.

22 MR. DANIEL: Well, if you had a good
23 drug inspector that --

1 MR. BUNCH: And I've already called
2 him on something else.

3 MR. DARBY: I knew it ten years ago, I
4 mean.

5 MR. BUNCH: I'm behind the times.

6 MR. WARD: Some would say that's an
7 oxymoron.

8 DR. MARTIN: One person that probably
9 has an opinion about this and hasn't spoken up
10 is Susan.

11 DR. ALVERSON: There's only two things
12 that come to mind. One is, it has already come
13 up, are we going to have trouble with PBMs. As
14 you saw in that newsletter, we printed a
15 statement that the front and the back of the
16 prescription are fair game for a pharmacist to
17 record on.

18 MR. BUNCH: They pick every little --
19 anything that -- you know how it is.

20 MR. KOCH: The good news with the
21 electronic prescription is it's front only and
22 frankly, that's one of the reasons why we're not
23 shredding prescriptions in the states where we

1 can is because we would have to retrofit every
2 one of those pharmacies with scanners that scan
3 both the front and the back and we're not ready
4 to do that from a capital expenditure point
5 yet.

6 DR. ALVERSON: But there would be
7 sufficient room to make notes to document
8 anything you wanted to document on that
9 prescription?

10 MR. KOCH: Right.

11 DR. ALVERSON: And the other one, and
12 this is very minor, and wouldn't probably give
13 us reason to take action is those compounding
14 prescriptions that come in with 20 things
15 preprinted on it, and you know, you get it small
16 on a screen, it's going to be harder to read.
17 So I mean, that's not an issue to be discussed
18 here today.

19 DR. MARTIN: Any other questions from
20 the Board?

21 (No response.)

22 MR. DARBY: Do we need take action on
23 it, Jim?

1 DR. MARTIN: Well, I -- I'm not
2 exactly sure what action to take at this point.
3 I know that it's obviously a topic the Board has
4 a lot of interest in and we appreciate you
5 making a presentation -- a very good
6 presentation.

7 MS. YEATMAN: Is there anything we
8 have to change?

9 MR. WARD: I think you might have to
10 clean up the language in that rule.

11 MR. DARBY: Yeah.

12 MS. YEATMAN: That's what I'm
13 concerned with just because it states it like
14 that, I think we need to make it more clear that
15 electronic --

16 MR. DARBY: Yeah, that was the point I
17 was making initially: I don't think our rule,
18 the way it's written now, I don't think it's
19 clear. I think we have to change the rule.

20 DR. MARTIN: Let's do this: Let's --
21 let's ask for a volunteer from one of the Board
22 members to take on the responsibility to change
23 680-X-2-.32.

1 MR. WARD: Can't you just agree to
2 this subject to the -- so you can be done with
3 it?

4 DR. MARTIN: All right.

5 MR. DARBY: That interpretation.

6 MR. WARD: Yeah, so it doesn't have to
7 keep coming up. It would be, what, 32?

8 MR. DARBY: 32(c).

9 MR. WARD: Yeah, why don't you just
10 amend it to put a period after later amended.

11 MR. DARBY: Where are you talking
12 about?

13 MR. WARD: On (c).

14 MR. DARBY: Oh, I got you. I got you.
15 I got you.

16 MR. WARD: Existing, period or changed
17 period. I think we except out for -- all you
18 have to do is adopt a rule to delete that --
19 that language, 32(c), and then you've got to
20 approve it electronically.

21 DR. MARTIN: Board members?

22 MR. DARBY: As long as you don't
23 think that --

1 DR. MARTIN: We can do it now. Let's
2 do it now.

3 MR. DARBY: As long as you don't think
4 the -- that the statute -- see, I still can't
5 get past that. I know what you're saying that
6 it was written before computers but it was still
7 the law.

8 MS. YEATMAN: But it doesn't
9 specifically say it has to be a written
10 prescription.

11 MR. WARD: It just says a prescription
12 file -- a file should be kept. That's where he
13 was describing, wasn't it?

14 MS. YEATMAN: An electronic file --

15 MR. DARBY: The electronic file
16 qualifies.

17 MR. WARD: I think it's your
18 prescription file.

19 MR. DARBY: I mean, if you're good
20 with that, I'm good with that.

21 MS. YEATMAN: I just want the part
22 that says written taken out and then we don't
23 have any question later.

1 MR. KOCH: I think -- if I remember, I
2 think the intent of putting that last language
3 in there was because an electronic prescription
4 doesn't have the same requirement for having the
5 two lines.

6 MR. DARBY: The two lines.

7 MR. KOCH: And so I think that was the
8 intent of that. I wonder if that's even
9 necessary anymore. If it is, maybe it could
10 just --

11 MR. WARD: Or take it out.

12 MR. KOCH: Like Mr. Ward said, you can
13 just put a period there.

14 MR. WARD: Because pretty soon there
15 aren't going to be anything but electronic.

16 MS. YEATMAN: Yeah.

17 MR. KOCH: Oh, yeah.

18 MR. WARD: You take -- that would
19 mean you'd have to print every single
20 prescription.

21 MR. DARBY: Well, that's what --
22 that's what we're doing, I mean.

23 MR. WARD: Yeah.

1 MS. YEATMAN: Yeah.

2 MR. DARBY: I don't know what your
3 number -- you know, we're probably 70 percent
4 electronic.

5 MR. WARD: Each prescription file or
6 file should be kept -- "Each pharmacy shall
7 produce a prescription file whenever legally
8 required to do so." Well, as long as all the
9 information that has been in the file, it would
10 have been like a written prescription is
11 available. I don't see --

12 MR. DARBY: Yeah, I mean, if --

13 MS. YEATMAN: I mean, there's enough
14 in the statute and the law that they -- and the
15 rules that state that electronic prescriptions
16 still have to conform to what needs to be on it.
17 That's already addressed. I think we just need
18 to take out the part that even references it
19 having to be written and the file becomes the
20 electronic file that's housed.

21 DR. MARTIN: Go ahead, Donna. I'm
22 sorry.

23 MS. YEATMAN: I'm done.

1 DR. MARTIN: Let's see if we're all on
2 the same page. Here is what I'm hearing and I'm
3 assuming we're about to hear a motion to this
4 effect: That in relation to electronic
5 prescriptions, we're saying that 680-X-2-.32 --
6 I'm sorry, I read that wrong -- as far as
7 electronic prescription is the law, 34-23-70(k),
8 there is no problem. And related to
9 680-X-2-.32, I'm hearing the following change
10 proposed: That a period be inserted after the
11 phrase existing or later amended such that part
12 (c) of .32 would read, "Any pharmacy receiving a
13 prescription shall comply with all requirements
14 of recordkeeping and prescription information
15 mandated by the provisions of the Alabama
16 Pharmacy Practice Act or the Board rule now
17 existing or later amended."

18 MR. WARD: Okay.

19 DR. MARTIN: Is the Board in
20 agreement?

21 MR. BUNCH: Yes.

22 MS. YEATMAN: Yes.

23 MR. DARBY: I agree.

1 DR. MARTIN: Do we have a motion to
2 that effect?

3 MR. BUNCH: I make a motion to that
4 effect of what you just read and said.

5 MS. YEATMAN: I second that motion.

6 DR. MARTIN: We have a motion. We
7 have a second. Do we have any additional
8 discussion?

9 (No response.)

10 DR. MARTIN: All those in favor of the
11 motion, please say aye.

12 MR. DARBY: Aye.

13 MS. YEATMAN: Aye.

14 MR. BUNCH: Aye.

15 MR. SORRELL: Aye.

16 DR. MARTIN: Aye. Any opposed?

17 (No response.)

18 DR. MARTIN: Motion passes.

19 MS. ELLENBURG: So all we're doing is
20 adding the period and making the for --

21 DR. MARTIN: We're adding --

22 MR. WARD: We're deleting the language
23 after amended.

1 MR. DARBY: Anything after amended.

2 MS. ELLENBURG: Okay. Anything after
3 amended or changed, except for, all of that is
4 gone?

5 MR. DARBY: Right.

6 DR. MARTIN: Correct.

7 MR. WARD: Put a period right
8 before except that.

9 DR. MARTIN: So we have taken the
10 first step in rule modification and that will
11 have to go through the rest of the process.

12 MR. KOCH: So if I might ask, the
13 intent doesn't change, it's just a cleanup. I
14 still read it the same way whether you put the
15 period and delete or not.

16 MR. WARD: I don't.

17 MR. KOCH: You don't.

18 MR. WARD: Otherwise -- otherwise
19 those words would have no -- no meaning.

20 MR. KOCH: Well, but I think that what
21 it means is except for the purpose of
22 substitution. So if you put the period there
23 and look at the rest of it on its own, it's

1 referring not to the recordkeeping requirements
2 as a whole but only for the purpose of
3 substitution.

4 MR. WARD: Until it's changed -- until
5 it's changed it's still in effect, so the way I
6 read that, it says that the electronic is not
7 the original except if it's a generic
8 substitution. That's how I read it.

9 MR. KOCH: I think what it's saying
10 there is because an original prescription has to
11 have two lines to show that the prescription
12 either shall be dispensed name brand only or
13 generic substitution is allowed, what it's
14 saying here is for the purpose of generic
15 substitution, we're not going to call it an
16 original because an original has to have those
17 two lines and so by not calling it the original,
18 it takes away that requirement of having two
19 lines.

20 MR. WARD: You can -- you're entitled
21 to that -- to that opinion but if there's a
22 question asked about it, I think mine would
23 win.

1 MR. DARBY: I can tell you if you read
2 a little bit farther, the author of that was
3 James S. Ward, so he might know what the intent
4 was.

5 MR. KOCH: It's the Ward coat.

6 MR. WARD: Well, I don't remember. I
7 just know that -- I know that for a long time it
8 was -- one thing about having been here so long
9 is institutional history and Mitzi has too.
10 There was a long time the Board wanted
11 everything printed out.

12 MR. KOCH: So then for going back to
13 the office, what is the time line typically
14 for the amendment?

15 MR. WARD: If everything goes right,
16 70 days.

17 MR. KOCH: Okay.

18 DR. ALVERSON: May I ask in what way
19 does the pharmacist know substitution is
20 allowable?

21 MR. DARBY: On the electronic it has
22 on there. Now, I'm going tell you, you're going
23 into -- as you probably know this, PEEHIP and

1 State employee prescriptions, you can't take an
2 electronic prescription for a brand name drug.

3 I'm sure y'all have got hit with audits and --

4 MR. KOCH: Yeah, it has the generic
5 substitution approval on the electronic
6 prescription.

7 MR. DARBY: Yeah.

8 DR. ALVERSON: And I'm wondering if
9 people are going to argue then when we get a
10 prescription that has been produced
11 electronically in the physician's office and
12 doesn't have two lines and then it gets faxed
13 in.

14 MR. KOCH: Now that's a whole
15 different story.

16 DR. ALVERSON: Right.

17 MR. KOCH: Yeah.

18 DR. ALVERSON: So we have to be sure
19 where we stand for our investigators when
20 they're out in the field.

21 DR. MARTIN: That's not considered an
22 electronic prescription.

23 MR. KOCH: No, that falls outside the

1 definition of electronic prescription.

2 DR. ALVERSON: Because we will get
3 that argument.

4 MR. KOCH: Okay, all right. Thank you
5 very much.

6 DR. MARTIN: I think we got a little
7 of the discussion on the back side of the rule,
8 but that's okay. Thank you, Tim.

9 MR. KOCH: Absolutely, thank you.

10 DR. MARTIN: Okay. We have a
11 presentation from Riverview Regional Medical
12 Center next.

13 MR. BROCK: Good morning.

14 DR. MARTIN: Good morning.

15 MR. BROCK: Well, I'm Randy Brock, the
16 director of pharmacy at Riverview and somewhere
17 around the October time frame I sent some
18 documents that I got from Cardinal -- this is
19 about off-site order entry through Cardinal for
20 our pharmacy since we're not 24 hours. Along
21 the October time frame, I sent some documents to
22 Mr. Braden. I think he in turn sent them to
23 Dr. Alverson. I didn't hear anything so I

1 talked to Zac Brown a few weeks ago and he said
2 that Dr. Alverson wanted me to come in and
3 present to the Board and ask permission for us
4 to do this.

5 DR. MARTIN: Can you tell us, Randy,
6 who Zac Brown is?

7 MR. WARD: That's Abby.

8 DR. MARTIN: That's who?

9 MR. DARBY: Abby Hoffman.

10 DR. MARTIN: Okay. Got you.

11 MR. WARD: Who also has a country
12 band.

13 DR. MARTIN: He does.

14 MR. BROCK: Yeah, that was not him.

15 DR. MARTIN: I'm not used to hearing
16 him referred to -- go ahead.

17 MR. BROCK: Okay. So I do have some
18 handouts as far as the -- what they hold a
19 pharmacist to. This will be done through
20 Cardinal Health through a Texas facility that is
21 licensed in Alabama. The pharmacist in charge
22 is licensed in Alabama.

23 DR. MARTIN: Let's go ahead and get

1 the handout.

2 MR. BROCK: Okay.

3 DR. MARTIN: Eddie, would you get
4 that. I've got an idea you're going to be
5 referring to things we need to be seeing.

6 Thank you, Randy. Please proceed.

7 MR. BROCK: Okay. The first three
8 pages are what they hold a pharmacist to. I
9 think if you'll look on the second page, you'll
10 see the top two entries there are the Cardinal
11 Health Texas Center that has an Alabama license
12 and then down towards the bottom, Conroy Whitely
13 is the pharmacist in charge, and he's also
14 licensed in Alabama.

15 And then the next page they show with
16 other annual competencies and what they're held
17 to and then on the medication management portion
18 of it, it just speaks to exactly how they
19 would -- how they would enter our orders. They
20 would actually enter our orders just like we
21 would. Like if we sit down at our computers and
22 the nurses email them down, they would -- they
23 would enter them just like that.

1 As of February 1, we actually went to
2 Epic, totally CPOE, totally EMR, all the
3 pharmacists would do would be verify the orders.
4 Our operation hours are 6:30 to 9:00 Monday
5 through Friday and 7:00 to 5:30 on the weekends
6 and holidays. We would get probably somewhere
7 between 75 and 100 orders through the night. At
8 this time, nurses are overriding for them. If
9 this would happen, then a pharmacist actually
10 would be reviewing them at night, which would
11 make for safer patient care. Starting the first
12 or the first of April, April 4, we will have
13 24-hour pharmacy Monday, Tuesday, Wednesday, and
14 Thursday, so Cardinal will only be doing this
15 three nights a week.

16 As far as the safety of the system,
17 the -- I reached out to Cardinal to get how they
18 would do this and the answer I got back was the
19 pharmacy information system will be accessed via
20 an encrypted secret connection that is provided
21 by the hospital. Our pharmacists doing the
22 order entry reside in a Cardinal Health licensed
23 pharmacy which has restricted access, so it's a

1 very secure process and actually HealthSouth
2 Rehab in Phenix City is using this exact same
3 thing.

4 DR. MARTIN: Who is?

5 MR. BROCK: It's HealthSouth Rehab in
6 Phenix City.

7 DR. MARTIN: I don't remember
8 approving that.

9 MR. SORRELL: How many beds do you
10 have in your hospital?

11 MR. BROCK: Well, we're licensed for
12 273 but right now we average anywhere between
13 100 and 150 patients.

14 MR. DARBY: The one in Phenix City,
15 how many do they have?

16 MR. BROCK: That I'm not sure.
17 They're not that big. They're around -- I don't
18 know. I'd be guessing that.

19 DR. MARTIN: Maybe Phenix City is so
20 close to Georgia, they asked the Georgia Board
21 for permission. That was supposed to be funny.

22 MS. YEATMAN: I got it.

23 MR. BUNCH: I smiled.

1 DR. MARTIN: Well, maybe it wasn't
2 that funny. So let's -- let's see if the Board
3 members have any questions.

4 MR. BUNCH: Okay.

5 DR. MARTIN: We typically do.

6 MR. BROCK: That's fine.

7 DR. MARTIN: You've probably heard it
8 before but let's go through that process. Board
9 members?

10 MR. SORRELL: I just want to applaud
11 you for going 24 hours when you can. I think
12 that patient care is always improved by having a
13 pharmacist on board.

14 MR. BROCK: Well, absolutely. I've
15 been pushing --

16 MR. SORRELL: What nights are you not
17 having 24?

18 MR. BROCK: We will have 24-hour
19 pharmacy except for Friday, Saturday, and Sunday
20 and I'm pushing for seven days a week and have
21 pharmacists work seven on and seven off.

22 MR. DARBY: All of the remote order is
23 going to be done from a facility, not from

1 somebody's home?

2 MR. BROCK: Yes, sir, in a Cardinal
3 Health licensed pharmacy with restricted entry
4 access, so yes.

5 MR. SORRELL: And then how are the
6 medications obtained in the night when Cardinal
7 enters the order?

8 MR. BROCK: Through Omnicell. We have
9 an automated dispensing system, Omnicell.

10 DR. MARTIN: One of the questions that
11 always comes up, Randy, is what happens if an
12 order is written and it's conveyed to the folks
13 out at Cardinal in Houston and they process it
14 but in fact the drug is not in the automated
15 drug cabinet, do you have a pharmacist on call?

16 MR. BROCK: Yes, sir, every night.

17 DR. MARTIN: Do you have -- well,
18 right now you don't have your orders processed
19 and so you're having pharmacists come back in
20 even today if that's necessary, I guess.

21 MR. BROCK: Right.

22 MR. WARD: It says Cardinal Health
23 Texas Center, what type of pharmacy is that?

1 MR. BROCK: It is a -- I think this is
2 all they do is just the remote order entry.

3 DR. MARTIN: I think they have a
4 services permit. I can't attest to that.

5 MR. DARBY: Their license number is in
6 the 8000s.

7 MR. WARD: Well, they have --

8 MR. SORRELL: Are you comfortable -- a
9 simple example, a patient rolls into the ER and
10 they need metronidazole intravenously and
11 they're going into kidney failure. They need a
12 bag of sodium bicarb hung. A nurse pulls both
13 of them out of the dispensing machine. She's
14 got a question about should I flush the line,
15 should I mix them together, she needs to talk to
16 a pharmacist. Does she have an ER easy access
17 to this Cardinal pharmacy that's in Texas?

18 MR. BROCK: Sure.

19 MR. DARBY: Is there a number
20 available on the machine that says, call for
21 help, call for advice.

22 MR. BROCK: We will make that
23 possible. Also she has on-call pharmacists and

1 then there's a physician sitting right there in
2 the ER, so we --

3 MR. SORRELL: Well, the physician is
4 not going to know. I can tell you that. He
5 isn't going to have a clue.

6 MR. BROCK: But yes, sir, to answer
7 your question, there will be.

8 DR. MARTIN: We need to resolve this
9 question that Jim brought up about the Cardinal
10 Health Texas Center and Alabama license number.
11 Susan, is that what you're looking up?

12 DR. ALVERSON: I was looking to see if
13 I had the system on my laptop but I don't.

14 MS. ELLENBURG: 800,000 is a pharmacy
15 services permit.

16 MR. DARBY: It is, okay.

17 MR. WARD: Pharmacy services permit.

18 DR. MARTIN: I remember when Kelly
19 came here and showed the Board the system and I
20 believe that's the reason she came was to obtain
21 a pharmacy services permit. What other
22 questions do you have? Any other information
23 from you?

1 MR. BROCK: No, sir, I just know that
2 it's endorsed by the ASHP. It would make
3 patient care safer because you actually have a
4 pharmacist reviewing the orders and verifying
5 the orders versus a nurse having to override for
6 it in the middle of the night.

7 DR. MARTIN: Yeah, okay. Board
8 members, are you ready to take action?

9 MS. YEATMAN: Yes.

10 MR. DARBY: Yeah.

11 MR. BUNCH: I believe so.

12 DR. MARTIN: Okay. I believe a motion
13 would be in order then.

14 MR. DARBY: I make a motion that we
15 allow Riverview Regional Medical Center to
16 contract with Cardinal Health to provide
17 off-site remote order entry.

18 MS. YEATMAN: Second.

19 DR. MARTIN: Further discussion?

20 MR. WARD: As set forth in the
21 letter --

22 MR. DARBY: As set forth in this
23 letter --

1 MR. WARD: -- of October 7.

2 MR. DARBY: -- of October 7, 2015.

3 DR. MARTIN: So we have a motion. We
4 have a second. Any additional discussion?

5 (No response.)

6 DR. MARTIN: So before we vote on
7 this, Randy, I want to be sure you're already
8 familiar with the reporting requirements for
9 remote order processing.

10 MR. BROCK: Yes, sir, they -- they
11 will turn in the stats. It was my understanding
12 that you guys didn't really want them anymore.
13 If you do, they can -- they can provide those.

14 MR. DARBY: Uh-huh.

15 DR. MARTIN: Yeah, we request --

16 MR. BROCK: Okay.

17 DR. MARTIN: We are still requiring
18 those once a month for a year and if it's clean
19 for a year, we'll go to once a quarter. I guess
20 we need to have -- be sure we're clear on
21 whether this would include any work balancing or
22 just after hours.

23 MR. BROCK: It would be just after

1 hours.

2 DR. MARTIN: Okay.

3 MR. BROCK: And I would have brought a
4 copy of that. They did include -- the emails
5 that I sent included a copy of what they would
6 send.

7 DR. MARTIN: Okay, great. Any other
8 discussion? Are you ready to vote? All those
9 in favor of the motion, please say aye.

10 MR. BUNCH: Aye.

11 MS. YEATMAN: Aye.

12 MR. SORRELL: Aye.

13 MR. DARBY: Aye.

14 DR. MARTIN: Aye.

15 DR. MARTIN: Any opposed?

16 (No response.)

17 DR. MARTIN: Motion passes. Thank
18 you.

19 MR. BROCK: Thank you.

20 DR. MARTIN: Mr. Darby, treasurer's
21 report.

22 MR. DARBY: We'll catch up on time
23 here. Y'all have got a copy of the January

1 financial report and we are above budget on
2 revenue, below budget on expenses.

3 MS. YEATMAN: You're doing a great
4 job.

5 MR. DARBY: Doing a good job. If
6 anybody has any questions, I'll be happy to try
7 to answer them.

8 DR. MARTIN: All those in favor of
9 allowing Mr. Darby to continue to be the
10 treasurer?

11 MS. YEATMAN: Aye.

12 DR. MARTIN: Good job.

13 MR. DARBY: Thank you.

14 DR. MARTIN: We do need to entertain a
15 motion in all serious to receive the report.

16 MS. YEATMAN: I move that we receive
17 the treasurer's report as provided by
18 Mr. Darby.

19 DR. MARTIN: Second?

20 MR. BUNCH: Second.

21 DR. MARTIN: We have a motion and a
22 second. All those in favor, please say aye.

23 MR. SORRELL: Aye.

1 MS. YEATMAN: Aye.

2 MR. BUNCH: Aye.

3 MR. DARBY: Aye.

4 DR. MARTIN: Aye.

5 Any opposed?

6 (No response.)

7 DR. MARTIN: The motion passes. Thank
8 you.

9 Is someone prepared to deliver the
10 Board of Pharmacy Wellness Committee report?

11 Susan.

12 DR. ALVERSON: This is a report
13 submitted by Dr. Michael Garver.

14 Gentlemen and ladies, There are
15 presently 153 people in our screening program
16 with signed contracts or orders. This number
17 includes any individuals on a diagnostic
18 monitoring contract but does not include any of
19 the professionals I'm about to list.

20 Currently, there are three pharmacists
21 in inpatient. There is one pharmacist going for
22 evaluation who has since the beginning of -- or
23 since it was first prepared has now left against

1 medical advice and that case is with our
2 investigators. There is one tech in treatment
3 and one student going for an evaluation.

4 The total number of pharmacy
5 professionals identified and worked with in 2016
6 is three -- one pharmacist, one tech, one
7 student. All of these individuals who are in
8 treatment or in evaluation or undecided are
9 presently out of the workplace and without
10 license.

11 There are still over a dozen others
12 who are working their way through halfway house,
13 Time Out for Recovery, or who are in the process
14 of being investigated or scheduled for hearings.
15 There are 78 individuals in facility-driven
16 aftercare.

17 The completed work portion of the
18 monthly report is as follows: We have met
19 personally with all licensees returning to work
20 to sign contracts and explain how monitoring
21 works. All returning licensees have been placed
22 in a caduceus, either pharmacy or health
23 professional.

1 Thank you for letting me serve
2 recovering pharmacy professionals.

3 DR. MARTIN: Any questions for Susan
4 related to the report on Wellness?

5 (No response.)

6 DR. MARTIN: Thank you, Susan. We now
7 need to have approval or correction of Board
8 minutes from January 19.

9 MR. DARBY: I make a motion we approve
10 the January 19 Board business meeting minutes.

11 MS. YEATMAN: Second.

12 DR. MARTIN: There's a motion.
13 There's a second. There will be no discussion.
14 All those in favor?

15 MR. DARBY: Aye.

16 MS. YEATMAN: Aye.

17 MR. BUNCH: Aye.

18 MR. SORRELL: Aye.

19 DR. MARTIN: Aye.

20 MR. DARBY: I'd also like to make a
21 motion we approve the January 19 interview
22 session minutes.

23 DR. MARTIN: Do we have a second?

1 MS. YEATMAN: Second.

2 DR. MARTIN: We have a motion and we
3 have a second. We won't have any discussion.
4 All those in favor, say aye.

5 MR. DARBY: Aye.

6 MS. YEATMAN: Aye.

7 MR. BUNCH: Aye.

8 MR. DARBY: Aye.

9 DR. MARTIN: Any opposed?

10 (No response.)

11 DR. MARTIN: Passes. Any other
12 minutes to be approved at this time?

13 MR. DARBY: No.

14 DR. MARTIN: Mr. Braden.

15 MR. BRADEN: Yes, sir, Mr. President,
16 Board members, if you would allow me, I would
17 like to introduce our newest staff member.

18 DR. MARTIN: Please.

19 MR. BRADEN: This is Mark Hebert.
20 Mark Hebert is covering the south area of the
21 state, Mobile. He'll be taking over where Todd
22 was working previously, where I worked
23 previously, so anybody from that area, get to

1 know Mark, he will get to know you, in a good
2 way.

3 DR. MARTIN: Welcome Mark, glad to
4 have you on board.

5 As far as the report, Mr. President,
6 as you see the complaints that we received and
7 completed in addition to the inspections that
8 were completed in the month of January and also
9 additional activities that the inspectors were
10 involved in for the month of January. I also
11 have some additional information we need to go
12 over in executive session.

13 DR. MARTIN: Thank you, Mr. Braden.
14 Any questions for Eddie?

15 (No response.)

16 DR. MARTIN: Thank you very much.
17 Susan.

18 DR. ALVERSON: Yes.

19 DR. MARTIN: Secretary's report.

20 MR. BUNCH: Eddie, I have got a
21 question, does that clear up something for me
22 personally, on the -- talking about those daily
23 logs a while ago.

1 MR. BRADEN: Yes, sir.

2 MR. BUNCH: I'm still on that. We
3 start a signature log now that we have -- just
4 sign off on. Do we start that from like today
5 and scrap all the others in the past or what's
6 your --

7 MR. BRADEN: Well, the -- the ones
8 that are already printed out, those you would
9 have the ones that you have that you have
10 already printed, maintain.

11 MR. BUNCH: Maintain those.

12 MR. BRADEN: For two years.

13 MR. BUNCH: For two years, okay.

14 MR. BRADEN: And then with the
15 approval of the Board, the log would be
16 satisfactory. All it has to have is the
17 signature of the pharmacist saying that they
18 checked the daily dispensing log and that is
19 easily retrievable for us to look at if we come
20 into the pharmacy.

21 MR. BUNCH: That verifies that. Thank
22 you, sir.

23 MR. BRADEN: Yes, sir.

1 DR. MARTIN: Let's do this: Let's
2 back up back into the inspector's report. Is
3 this topic something we need to consider Board
4 action on to be clear?

5 MR. BUNCH: Well, I -- we may want to
6 put something in a memo out. I don't know, I
7 saw a couple of guys out there when I asked that
8 question nod their head. Have people changed?
9 Have y'all been keeping the logs -- the actual,
10 physical log -- the paper log? Have y'all been
11 keeping those?

12 MR. MUSCATO: Yeah.

13 MR. BUNCH: Why don't we put that in a
14 newsletter or something.

15 MR. DARBY: I'll send you a copy -- I
16 have a book. It's a bound book.

17 MR. BUNCH: Okay.

18 MR. MUSCATO: We have a book --
19 spiral-bound book we sign each day acknowledging
20 that the system is correct.

21 MR. BRADEN: In fact, I think it was
22 Walgreens that was the original.

23 MR. RENGERING: I'll get you a book

1 you can use.

2 MR. BUNCH: Thank you.

3 DR. MARTIN: Let's make it official.

4 Somebody introduce a motion so this will be in
5 the minutes and the auditors won't get ahold of
6 it and wonder if it's something we decided, you
7 know, off the cuff.

8 Is somebody willing to state that?

9 MR. DARBY: I don't think we need to
10 do a motion for it.

11 MS. YEATMAN: It's on the record now.

12 MR. DARBY: Yeah, it's on the record,
13 I mean.

14 MR. WARD: When you say -- just say
15 make it clear that that -- that that section not
16 does not require to print it out.

17 DR. MARTIN: Is that adequate?

18 MS. YEATMAN: Yeah.

19 MR. BUNCH: I think everything was
20 okay with it. I think -- I didn't -- I didn't
21 know -- I didn't know about it so it was
22 probably the other folks out there that might
23 help them out just a bit.

1 DR. MARTIN: So all Board members are
2 fine going forward with that?

3 MR. DARBY: Yeah.

4 DR. MARTIN: I need a yes.

5 MR. SORRELL: Yes.

6 MS. YEATMAN: Yes.

7 MR. BUNCH: Yes.

8 DR. MARTIN: Okay. Susan, back to the
9 secretary's report.

10 DR. ALVERSON: We are continuing to
11 work on the issue of technician registration.
12 Of course, we're now into a time when anyone
13 registering would be late but our numbers have
14 come down quite a bit, people who are still
15 un -- have not renewed. I've asked Rhonda to be
16 here to give you those exact numbers.

17 MS. COKER: We've had 10,088 pharmacy
18 technicians that have renewed their license and
19 that's through the 31st of January. We have
20 about 160 that still have not turned in their
21 citizenship but we continue to get those on a
22 daily basis, so I think that's pretty good for
23 something that had to be done that nobody was

1 aware of until it was right up on us, I think
2 that's a pretty good outcome to have 160 left.

3 We are trying to make it easier on
4 ourselves and on the pharmacists as well when
5 pharmacists renew, so we have come up with a way
6 that the pharmacist can upload their citizenship
7 into their own file, which is in our database,
8 and that way we don't have to do that for
9 pharmacists when it comes renewal time. We will
10 still have to verify it and make sure that it's
11 the right thing and there's a place that we can
12 enter it manually into the database but it will
13 cut down on a lot of work that we have to do in
14 the office.

15 DR. MARTIN: How do pharmacists know
16 that that's available?

17 MS. YEATMAN: We got a letter.

18 MR. DARBY: There was a letter sent
19 out this week.

20 MS. COKER: Yeah, we started sending
21 letters out this past Friday. We've got about
22 two-thirds of them that have gone out. We still
23 have a few that we need to get out, but the good

1 news is, out of 8,602 active pharmacists and on
2 probation, we've already got 1,236 that have
3 manually entered their citizenship, so that's
4 encouraging so maybe we will get -- we'd like to
5 get the bulk of those when we're not as busy so
6 that, you know, when it comes renewal time, all
7 we'll have to do is let the pharmacist renew and
8 it will be an easy process.

9 MR. WARD: Yeah.

10 DR. MARTIN: Go ahead, Buddy.

11 MR. BUDDY: No, I just -- that's a
12 good idea. That saves you a lot of time.

13 MS. COKER: Right.

14 MR. BUDDY: And the pharmacist a lot
15 of time. Thank you.

16 DR. MARTIN: So those 160 who have not
17 turned in proof of citizenship, their status is
18 what as of now?

19 MS. COKER: They are still on
20 administrative hold. They have been sent a
21 letter saying that they're on administrative
22 hold and it will stay that way until they turn
23 in their citizenship.

1 DR. MARTIN: And they are not to be
2 working?

3 MS. COKER: They are not to be working
4 and it says clearly on our verification, if your
5 license is on administrative hold due to a
6 citizenship issue, you are not to be working.

7 DR. MARTIN: So Eddie, I'm guessing
8 that y'all are -- you have access or have been
9 given this list of 160.

10 MR. BRADEN: We have that
11 information.

12 DR. MARTIN: And as you're going
13 around and working these areas, you stop in an
14 area where the last known place of employment
15 was?

16 MR. BRADEN: We're able to go into the
17 system and see if they're on administrative
18 hold.

19 DR. MARTIN: Good. And what action
20 would y'all take if you go into in a pharmacy
21 and you find one of these technicians on the
22 list and they're actually -- and they are
23 working?

1 MR. BRADEN: Well, we would
2 actually -- we would actually advise the
3 pharmacist that that person cannot work within
4 the pharmacy and then we would write it into a
5 case.

6 DR. MARTIN: Yeah, okay. So I
7 wanted -- I wanted everybody to hear that. This
8 is not a small thing. There are 160 technicians
9 here who have chosen not to submit citizenship
10 and to be clear, these are technicians who have
11 sent in their money, attempted to renew, but
12 have not completed the renewal process because
13 they've not sent in evidence of citizenship. So
14 we have every reason to believe that they are
15 not just 160 that left the trade, that they're
16 out there working somewhere.

17 MR. BUNCH: Eddie, are we making an
18 attempt to put maybe the technicians that are on
19 this list a priority on our investigators to do
20 annual inspections at those stores?

21 MR. BRADEN: We are -- we are
22 compiling a list of those locations to try to
23 get that information out to our guys where there

1 may be a problem.

2 MR. BUNCH: Okay.

3 DR. MARTIN: Susan, sorry to
4 interrupt.

5 DR. ALVERSON: Oh, no.

6 DR. MARTIN: But please continue.

7 DR. ALVERSON: I will add to Rhonda's
8 report, we have put in place the new pharmacist
9 online registration for licensing and that's
10 going very well, so that's in place. I checked
11 my email before I left last night. I had three
12 emails from pharmacists saying, I can't figure
13 out how to put my license into the system,
14 please give me a call. One said, I've mailed
15 you my passport and my license, you figure out
16 how to put it into the system.

17 So I have mentioned too already that
18 we're starting to do online registration of
19 pharmacists. As advised by the Board, we have
20 hired a new person who will be assisting with
21 registering, licensing, and monitoring all the
22 various businesses, which we do license, and so
23 she will be starting work next Monday and one of

1 the things that will be our priority, especially
2 for David, is we'll have two people whose
3 responsibility it will be to answer the phone
4 and so if one leaves --

5 MR. DARBY: Thank you.

6 DR. ALVERSON: -- for some reason to
7 go someplace, the other should take over that
8 responsibility.

9 MR. DARBY: Are we going to do away
10 with automated phone answering?

11 DR. ALVERSON: No, because sometimes I
12 think we must have 20 people trying to call in
13 at the same time.

14 MR. DARBY: Well, welcome to the world
15 of all of us.

16 DR. ALVERSON: Right. But we are
17 going to attempt to be more personal in
18 answering the phones.

19 All right. We are putting in a new
20 phone system. I think I mentioned that last
21 month. I've asked Terry if he would tell you
22 where we are with that.

23 MR. LAWRENCE: Okay. So we're going

1 all voice over IP phones here. All the phones
2 are in place. The numbers, what we're having to
3 do now is port our current numbers over to the
4 new system. That is scheduled to take place
5 February 19, which is this Friday. I know we
6 had to bust it into two sets because we had so
7 many numbers, so I know the first 15 or 20 are
8 scheduled for the 19th and the other ones should
9 proceed the next week.

10 With this new phone system, we also
11 upgraded our network equipment. We got a
12 stronger firewall. Before the next Board
13 meeting, we'll have access points throughout the
14 building for a wifi signal to be 100 percent
15 throughout everywhere. We're also setting up a
16 public wifi access, so if we're in a meeting
17 here, you don't -- possibly could even remotely
18 get into anything of ours. That will all be set
19 up before the next Board meeting.

20 But the new phone system, we got the
21 Polycom for the conference room, which will make
22 it so we can host meetings, conference calls
23 here. And again, like I said, it is mobile plug

1 it in to a jack, they plug it in and it works.

2 But everything should be -- I'm saying

3 probably within the next two weeks it should

4 already be functional. David will be here.

5 He's the one setting it up. He actually will be

6 here today. We're going through some training.

7 We've got laminated, color coded, this button

8 does this for everyone to have on our desk.

9 There will be a little learning curve but it's

10 touch screen phones, so we've got high-end

11 stuff, so really nice.

12 DR. MARTIN: Cool, thank you. Good

13 report.

14 MR. LAWRENCE: Thank you.

15 DR. ALVERSON: I mentioned at the last

16 meeting and you gave us permission to contact

17 Mississippi and work together with Mississippi

18 with the consultant who was helping them to

19 rewrite wholesale licenses and the various types

20 of licenses. I've spoken to that gentleman and

21 the next thing will be a trip to Mississippi to

22 sit down and finalize that but we did go forward

23 with that and it sounds like it would have a lot

1 of potential for us.

2 I've given you a number of documents
3 and I'll try to explain them as we go through.
4 We have completed to the best of our ability a
5 flow chart. What you see in front of you is the
6 steps it takes us to manage a case. The blue-
7 colored boxes are boxes that require a decision.
8 So looking at this, there are three ways or
9 three entry points for the case management
10 system. So one is just through what you see at
11 the top, the result of an investigation or a
12 consumer complaint or a report from Dr. Garver,
13 which causes a case to be developed and it flows
14 through the system you see in front of you.

15 To the left of the page, looking at
16 it, is if we get something that comes in during
17 the licensing process and people have reported a
18 problem with -- that they've had discipline or a
19 charge in their background, that is a second way
20 that we get information that has to be entered.
21 And then the third is a system that goes through
22 Cristal. It's for pharmacy mistakes that don't
23 rise or pharmacy issues that don't rise to the

1 level of requiring discipline but maybe need a
2 warning letter or a suggestion --

3 DR. MARTIN: Is that --

4 DR. ALVERSON: -- maybe more training,
5 various --

6 DR. MARTIN: Is that where it says
7 Cristal developed?

8 DR. ALVERSON: Right. All right. So
9 I know this looks complex and it is.

10 DR. MARTIN: Would you like for us to
11 review this and give you any feedback so we
12 can --

13 MR. DARBY: No, it's more just for
14 information, isn't it?

15 DR. ALVERSON: It is more for
16 information but if you see something and you
17 want to provide feedback, of course we'll always
18 take it.

19 DR. MARTIN: I like my diagram better.
20 Only Susan knows what I'm talking about.

21 DR. ALVERSON: Yes, it was a lot
22 easier to follow.

23 DR. MARTIN: I only had three steps in

1 mine.

2 DR. ALVERSON: Right. I don't know if
3 this is in the order necessarily but you'll see
4 a pie diagram included here. Someone had asked
5 at one of the last -- I don't know if it was the
6 last meeting or the one before that what kind of
7 disciplines are usually heard by boards of
8 pharmacy. Mitzi found this in an NABP document.
9 I thought you might just be interested in just
10 seeing what NABP reports as the breakdown of the
11 kinds of things usually seen by boards of
12 pharmacy.

13 Then we have received a letter from
14 NABP saying these are all the things that we do
15 for you and because we do all of this, you pay
16 your annual membership dues and that helps us to
17 continue to support you. So as you can see,
18 it's not actually a signed contract at all.
19 It's just two pages of this is what we do for
20 you, send us some money.

21 DR. MARTIN: This is -- we've on been
22 on the eternal search for the contract with
23 NABP.

1 DR. ALVERSON: We have been.

2 DR. MARTIN: And this is as close --
3 this is as close as we have been able to come up
4 with.

5 DR. ALVERSON: And I know Mitzi has
6 looked for it.

7 MS. ELLENBURG: The only contract with
8 them is for the newsletter program.

9 DR. MARTIN: So we can stop looking.
10 We're going to call this it.

11 MS. ELLENBURG: I would suggest. I
12 can't find any.

13 MR. WARD: Why don't we ask them --
14 why don't we ask them for it?

15 DR. ALVERSON: We can do that.

16 MR. WARD: The answer will be none.

17 DR. MARTIN: Well, I want to recognize
18 the effort of past board member McConaghy put
19 into this process and seeing that he's in the
20 audience today, I wanted you to have an update
21 on where that was.

22 DR. ALVERSON: So I'm assuming that if
23 you pay your membership dues, which is very

1 minor, that that's saying we agree to everything
2 you say.

3 In the second packet that you have, I
4 have included a copy of some legislation. So
5 the first is a bill supported by Senator Stutts
6 to remove veterinarians from PDMP. This bill
7 was dropped and by the time we got to Montgomery
8 last week, we were told that it had been voted
9 unanimously out of committee -- the House
10 committee and the Senate committee and was going
11 forward to the floor. What you have is what was
12 passed out as an explanation of why
13 veterinarians should be removed from PDMP.

14 So we -- Scott and I were in
15 Montgomery last Wednesday and we spoke with
16 Senator Beasley with Elaine Beech, and we also
17 spoke with the director of the veterinary --
18 veterinarian's association and our point was
19 with the veterinarians that they probably have
20 no idea how much we as a Board of Pharmacy rely
21 on PDMP and how vital it is to see all the
22 different medications that people get from all
23 the various resources.

1 They think they contribute very little
2 to writing controlled drugs and maybe not so
3 much I would think -- well, always hydrocodone
4 and oxycodone but a lot of Valium and anxiety
5 medications and we have cases that involve
6 veterinarians or people getting medication from
7 veterinarians. So we did make that point and we
8 had also made the point that if veterinarians
9 are going to not only prescribe but dispense
10 that we felt they should live by the same rules
11 that the rest of us do who are dispensing
12 medications.

13 DR. MARTIN: Can we comment on that
14 before you go further?

15 DR. ALVERSON: Sure.

16 DR. MARTIN: So Board members, are you
17 familiar with this? Have you had a chance to
18 look at it?

19 MS. YEATMAN: Uh-huh.

20 DR. MARTIN: I'll just express my
21 opinion that when a practitioner obtains a
22 controlled substances permit, then part of the
23 responsibility that goes along with that is

1 reporting and you know, if people will buy and
2 take fish tetracycline, I can't imagine why they
3 wouldn't, you know, take other controlled
4 substances and what we're talking about here are
5 not prescriptions that are written by
6 veterinarians that go to the pharmacies to be
7 filled because at that point, the pharmacy has
8 the reporting responsibility of talking about
9 controlled substances dispensed by vets in this
10 practice if I'm not mistaken.

11 So I find it a little bit confusing
12 how we as a state agency and other state
13 agencies charged with trying to address
14 prescription drug abuse are now taking the
15 position that is relaxing at least one portion
16 of that effort.

17 Yes, that was an editorial.

18 DR. ALVERSON: Thank you.

19 MR. DARBY: That was well stated.

20 DR. MARTIN: I really believe that the
21 people in health were possibly not fully
22 informed and I would like -- I would like to
23 see this not passed. I don't know how the other

1 Board members feel and I don't even know if it's
2 close to commit it or interject that.

3 MS. YEATMAN: I won't be as eloquent
4 as Tim but I concur. There should be the same
5 restrictions on having to report on anyone that
6 is dispensing --

7 MR. WARD: Why do they want to be cut
8 out?

9 DR. ALVERSON: Because it's
10 cumbersome. It takes time.

11 MS. ANDERSON: The computer system --

12 DR. ALVERSON: Supposedly they write
13 prescriptions for Fluffy Smith as opposed to a
14 human's name and so that doesn't jive with PDMP.
15 They said they've been told that it doesn't show
16 up and it's not used in PDMP, so it's a lot of
17 work for them and produces no outcome.

18 MR. SORRELL: Well, Fluffy doesn't pay
19 the bill and I'm sure whoever pays the bill
20 could be linked to PDMP.

21 DR. ALVERSON: May I ask how do
22 pharmacies handle that when you get a
23 prescription for a controlled drug for an

1 animal?

2 MS. YEATMAN: It's the same as a
3 human.

4 MR. WARD: Put the owner's birthday
5 in.

6 DR. ALVERSON: So that's not going to
7 link up with anything in PDMP I would assume.

8 DR. MARTIN: Unless Fluffy -- Fluffy
9 gets another name or Fluffy goes to a different
10 pharmacy.

11 MR. DARBY: If you have someone who
12 doesn't have a social security number, and
13 Nancy, you can correct me if I'm wrong, it will
14 assign a number based off that birthday; is that
15 correct?

16 MS. BISHOP: The social security for
17 the (audible) for the time that --

18 MR. DARBY: Right, but I'm just
19 talking about like for people who don't have a
20 social security number but --

21 MS. BISHOP: You use the formula area
22 code for the State of Alabama.

23 MR. DARBY: Which, I mean, most

1 computer systems are automatically doing that;
2 right?

3 MS. BISHOP: I don't know.

4 MR. DARBY: That makes a lot -- yeah,
5 we don't enter that but the computer system,
6 when you go to PDMP.

7 MR. BUNCH: We enter --

8 MR. DARBY: Yeah, ours are just
9 automatically like that -- populate.

10 DR. MARTIN: Since you're already in
11 the discussion, Nancy, I don't mean to put you
12 on the spot but do you know if Health has a
13 position on this?

14 MS. BISHOP: I'm sorry?

15 DR. MARTIN: Do you know if the
16 Department of Health took a position?

17 MS. BISHOP: No.

18 DR. ALVERSON: We did agree that it
19 would be helpful if the Board of Pharmacy, Board
20 of Medicine, dentistry and veterinarians could
21 sit down at some time and talk about what would
22 make PDMP more functional, not to say -- but if
23 were at least all talking about it and could

1 come up with what would make it work better for
2 us instead of us coming to you individually and
3 saying, this is what I want. And they agreed
4 that they would participate in any way they
5 could should that happen. I got the impression
6 that it was going to pass. The stage is set now
7 it's going to take contacting legislators to
8 prevent it from passing because it's out of
9 committees already.

10 DR. MARTIN: That is correct.

11 DR. ALVERSON: The second piece of
12 legislation is not legislation yet. It is
13 proposed legislation that someone would like to
14 have entered the -- have dropped by -- by a
15 legislator and this piece of legislation would
16 remove all dialysis patients from any authority
17 by the Alabama State Board of Pharmacy.

18 And so they list three things:
19 Dialysate drugs and devices could be shipped
20 directly from the manufacturer to the patient.
21 There's not much else in there other than to say
22 a physician could order these very -- these
23 three things and they would come from whoever is

1 providing them directly to the patient. It does
2 not address that these prescriptions would ever
3 be filled, who would fill them, how it would be
4 monitored.

5 DR. MARTIN: Susan, did you have any
6 discussion with anyone prior to the bill being
7 introduced?

8 DR. ALVERSON: The bill hasn't been
9 introduced.

10 DR. MARTIN: It's not been introduced?

11 DR. ALVERSON: No.

12 DR. MARTIN: It's being considered and
13 could be introduced. Has anybody contacted you
14 about --

15 DR. ALVERSON: Yes, they had asked
16 Elaine to introduce it and I don't know if
17 they've asked someone other than Elaine to
18 introduce it.

19 DR. ALVERSON: Who's ever proposing
20 the bill -- I think this would be a good idea --
21 have they had any contact with the Board of
22 Pharmacy that you're aware of?

23 DR. ALVERSON: Yes, they asked if they

1 could speak to Board members and wanted to
2 engage in a phone call yesterday.

3 DR. MARTIN: Okay.

4 DR. ALVERSON: And I believe the Board
5 decided they didn't think their opinion would be
6 swayed by the phone call.

7 DR. MARTIN: So we felt like it would
8 be a better audience for these individuals to
9 come to the meeting today and make those
10 comments?

11 DR. ALVERSON: No, they won't be here
12 today. What I heard from y'all yesterday was
13 they didn't think the Board was going to change
14 its mind --

15 DR. MARTIN: It's not.

16 DR. ALVERSON: -- and would support
17 this. I explained to Elaine, our
18 representative, that we would be very much
19 against this and so I don't think she will
20 introduce it because she wanted to hear what the
21 Board's opinion was but I can't say that there
22 will or won't be someone else who will introduce
23 it.

1 DR. MARTIN: So if I understand this,
2 a physician could write what's considered a
3 medication order. That medication order would
4 be conveyed by some means to the manufacturer
5 and the manufacturer would fill the physician's
6 order and then the drug would be delivered by
7 someone to the end user.

8 MR. WARD: Yeah, the manufacturers
9 would be doing patient-specific delivery of the
10 drug.

11 DR. ALVERSON: It says the
12 manufacturer or the agent of the manufacturer
13 and when we discussed it yesterday, you
14 mentioned that there is the option for someone
15 from out of state to register as an out of state
16 pharmacy and still provide medications for
17 patients.

18 DR. MARTIN: Yeah, I would think that
19 would be the -- I mean, obviously this proposed
20 legislation causes us a lot of concern and there
21 seems to be a pretty straightforward solution
22 and that is if they want to participate like
23 this, then they become a nonresident pharmacy.

1 MR. WARD: That's the point. They
2 don't want to have to go through that.

3 DR. MARTIN: Well, I don't know that
4 we're going to give them a choice. And instead
5 of receiving a physician's medication order,
6 they would receive a prescription just like any
7 other nonresident pharmacy would. I mean, board
8 members, any -- any other comments?

9 DR. ALVERSON: I told them further
10 that this is proposed by Baxter Pharmaceutical
11 and I don't know if you follow recalls but
12 Baxter has had so many recalls over the last
13 year or two years, that -- that did not make me
14 feel any better about those coming straight from
15 the manufacturer.

16 DR. MARTIN: So I guess our message
17 has been conveyed.

18 DR. ALVERSON: Yes. So our job at
19 this point, I feel, is to keep track of it to
20 see if somebody else drops it, in which case we
21 need to contact that committee quickly to make
22 sure they know our -- our feeling on it.

23 DR. MARTIN: I always feel it's

1 important when we make a decision like this that
2 we go back do why we're here and knowing what
3 our purpose is and that's to protect the public.
4 As I'm understanding it, it's the position of
5 the Board that we believe legislation such as
6 this would not be in the best interest of the
7 public.

8 MR. WARD: Yes.

9 MR. DARBY: Yes.

10 MS. YEATMAN: Yes.

11 DR. ALVERSON: And then I have also
12 attached a copy about those bending the rules
13 for a long time about the requirements for a
14 compounding area just in case that came up again
15 today, so that's my report.

16 DR. MARTIN: Board members, do you
17 have any questions for Susan?

18 (No response.)

19 DR. MARTIN: No questions. Very
20 thorough.

21 MS. YEATMAN: Let's go back to the
22 requirements of compounding.

23 MR. DARBY: No, please don't.

1 MS. YEATMAN: So I think -- and I'm
2 just bringing it up again because we -- we still
3 have some I don't want to say decision, maybe
4 some gray area as to what is required. So I
5 guess I would like to hear from you what your
6 expectation is to the BPD and the same page as
7 drug inspectors and so that our pharmacies that
8 are out there compounding know what the
9 expectation is when you go in or when Eddie goes
10 in because I think some of the things that I
11 have experienced as an expectation are not
12 listed here and I just want to have a better
13 understanding of what that is, I guess, on the
14 record if I'm not putting you on the spot.

15 DR. ALVERSON: No, you're not. If you
16 were, I should be able to be and to lead when on
17 the spot.

18 There were two reasons in my mind for
19 initiating this when we started it about two
20 years ago now. One is that we see compounding,
21 even I know Magic mouthwash and simple things
22 going on in some atrocious conditions and it's
23 sad, I know, that we always end up making rules

1 based on the one out of 1,000, but it's reality.
2 And so we wanted to emphasize the need that you
3 don't not -- you don't need a separate
4 compounding area. It doesn't mean it has to be
5 segregated off and no one can walk in that space
6 unless you're compounding, but if you are going
7 to compound, there are certain standards for
8 this space in which you choose to compound.
9 That was my first reason.

10 The second reason is I've seen what
11 the FDA has done with 797 and they are --
12 they're obviously more than willing to step in
13 to the State's role and -- and determine what
14 they think community pharmacy is required to
15 do.

16 MR. WARD: Even though they don't have
17 the legal authority to do it. They have no
18 legal authority to enforce 797.

19 DR. ALVERSON: But I think we -- in
20 response to that, what we're going to hear is
21 what happens in Washington is that the
22 legislature creates a small ruling, gives it to
23 the Department, and it's the Department's

1 responsibility to interpret and implement it.

2 MR. WARD: You can't -- you can't
3 exclude something that's not in there. You
4 can't interpret something that's not there.

5 DR. ALVERSON: But they're spending a
6 lot of money and a lot of manhours --

7 MS. ANDERSON: They're using the
8 excuse that it's manufacturing that the pharmacy
9 is actually doing and that would give them a
10 foot in the door.

11 MR. WARD: Well, if it's a
12 manufacturer, then you should make them be a
13 503B but they have no authority under their laws
14 to enforce 797. If you allow them to do -- to
15 do that, you're taking away what is your duty --
16 the State.

17 DR. ALVERSON: Well, to my point
18 though, I was hoping we could stay maybe a half
19 a step in front of them and we could say at
20 least when we do nonsterile compounding, it's in
21 a clean area. It would be to our betterment to
22 be in that position.

23 So what we have asked for from the

1 beginning, although I know it's been interpreted
2 differently, is there be an area in which people
3 do nonsterile compounding, that that area be
4 clean and have cleanable, washable surfaces,
5 meaning the counter where you're going to
6 compound has to be washable and cleanable. If
7 there's a wall to your side, that that should be
8 washable. The ceiling above you should be
9 washable as should be the floor that you're
10 standing on.

11 So what we have envisioned and I think
12 the investigators have envisioned was that
13 wherever you decide to do compounding, you don't
14 need to build a new area but you should pick an
15 area and make sure it's clean. The sink does
16 not have to be in that area but the sink should
17 be clean. We shouldn't be finding leftover
18 dishes and birthday cake plates and things that
19 haven't been washed for days and things should
20 be cleaner and that's what -- that's what we've
21 been trying to get across.

22 MS. YEATMAN: So this is -- everybody
23 knows this is my pet peeve.

1 DR. MARTIN: Go for it.

2 MS. YEATMAN: So to be clear, I know,
3 Jim --

4 MR. WARD: No, I'm not talking about
5 that. I'm just thinking about this.

6 MS. YEATMAN: So a washable surface on
7 the floor can be some type of plastic mat, just
8 something that can be cleaned, so obviously no
9 shag carpet as we have brought up in the past.

10 DR. ALVERSON: Right.

11 MS. YEATMAN: Clean, washable
12 counters, a ceiling tile that can be cleaned and
13 washed. If there is a shelf in front of the
14 compounding area, the shelf needs to be able to
15 be cleaned. So we are not asking pharmacies to
16 go and to put these retrofits in their facility,
17 to have plastic walls and plastic floors. I
18 just want to be clear --

19 DR. ALVERSON: Right.

20 MS. YEATMAN: -- about what the
21 expectation is.

22 DR. ALVERSON: The only thing I would
23 suggest in there is even though you can wash the

1 top of a mat, usually when you pick it up, it's
2 pretty cruddy underneath because most people we
3 find don't pick them up. And so there's been a
4 lot of back and forth about mats, but I would --
5 I could live with that.

6 MS. YEATMAN: So Eddie, from a Board
7 inspector's standpoint, is there anything that
8 would be difficult to make sure it's being
9 maintained for the inspectors and investigators
10 when they go out?

11 MR. BRADEN: No, that's what we need
12 is the direction of what we should be looking
13 for, what we tell them. Notice I said in the
14 past in 2004 when it was first passed, you know,
15 a lot of people went out and spent a lot of
16 money on computers and things and so that
17 changed over time. So we don't want to be
18 telling anybody anything that is not what we
19 direct them to do.

20 DR. MARTIN: So are we on record
21 expecting permittees and licensees to be in
22 compliance with USP 795?

23 DR. ALVERSON: No, we are not. We

1 have not even begun to look at 795.

2 MR. WARD: We have a law that says
3 they have to comply with 795.

4 DR. ALVERSON: Pardon?

5 MR. WARD: We have a law that says
6 they have to comply with 795.

7 DR. ALVERSON: It would be in my mind
8 impossible to make every community pharmacy
9 comply with 795. You have to have a --

10 MR. WARD: Let me ask you this: How
11 big of an issue is this? I mean, are we talking
12 about 500 pharmacies are doing this in the
13 nastiest possible conditions? I mean, what's --
14 I'm trying to understand this.

15 MS. YEATMAN: And that's where I'm
16 coming from -- the basis of what I'm asking for
17 this. And first, let me say from my opinion of
18 the investigators, if you walked in and you saw
19 an area that looked untidy and unkept and
20 unclean, I have -- and this is just me speaking,
21 myself, not for the Board -- but I have complete
22 faith that you have reasonable expectations what
23 clean would be and if you had a pharmacy that is

1 unclean and should not be compounding, you
2 would -- I would certainly support that.

3 What I don't want is to have
4 pharmacies who will no longer be able to
5 compound because they can't do the inspect, have
6 been given too many expectations for a
7 compounding area, so that's what this is about.
8 Certainly it should be clean.

9 DR. ALVERSON: I 100-percent agree
10 with you. We don't want pharmacies to have to
11 not compound. All we have asked for from the
12 beginning, as I understand, is that the surfaces
13 in the area -- that there be a designated area
14 that would be clutter free and it be surrounded
15 by washable areas.

16 DR. MARTIN: And it be washed.

17 MS. YEATMAN: And it's clean, yeah.

18 MR. DARBY: Well, I think it's also
19 important to -- well, I think it's also
20 important to point out that that compounding
21 area at the time the inspector is in there might
22 be being used for something else.

23 DR. ALVERSON: That's fine.

1 MR. DARBY: Yeah.

2 DR. ALVERSON: We don't have an
3 argument with that.

4 MR. DARBY: Right.

5 DR. ALVERSON: We're not saying it
6 should be a sacred area.

7 MR. DARBY: No, I just want to give
8 the inspectors --

9 DR. ALVERSON: Oh, yeah.

10 MS. YEATMAN: We want to make sure
11 they have the right direction --

12 DR. ALVERSON: And I appreciate that.

13 MS. YEATMAN: -- when they go into a
14 pharmacy. As far as being in compliance with
15 795, I mean, I think that's probably a long
16 discussion because I have read it and (a) can't
17 (inaudible), so I don't know if that's a
18 decision or not because all I'm concerned about
19 is making sure what we are charged with, with
20 that 34-23-153, that we have a clear
21 understanding, not only from the public
22 standpoint, but from the Board's standpoint and
23 the investigation and what the expectation is.

1 MR. SORRELL: Are inspectors checking
2 for the log books or keep the lot numbers of
3 everything that we've put in.? That's a much
4 more difficult criteria to keep up with.

5 MS. YEATMAN: That's getting into
6 specifics.

7 DR. ALVERSON: That's 795 and we have
8 not asked for that. We haven't asked for a
9 master compounding book.

10 MR. SORRELL: Those are much more
11 difficult than a cleanable surface.

12 DR. ALVERSON: Right.

13 MR. SORRELL: As far as work flow
14 goes.

15 DR. MARTIN: Well, here's the issue, I
16 mean, I -- whether we have or have not adopted
17 795 as our standard that we're going to survey,
18 inspect against, USP is the recognized standards
19 that an organization -- I mean, as a chapter,
20 less than 1,000, that means that it is not a
21 guideline. It is a federally recognized
22 standard and that is the standard from which a
23 pharmacy will be held to.

1 MR. WARD: And that's what our statute
2 says. Our statute says it.

3 DR. MARTIN: So we'll have some
4 additional work to do here.

5 MS. YEATMAN: I'm just addressing the
6 compounding area.

7 DR. ALVERSON: Right.

8 MS. YEATMAN: And I think we have
9 addressed that.

10 DR. ALVERSON: And our -- our goal is
11 to eventually get a date by which we can say,
12 you've got to do this, right, because we've been
13 saying, you've got to do this for two years now.

14 MS. YEATMAN: I think under these --

15 MR. DARBY: I think people can live
16 with that.

17 MS. YEATMAN: -- like this, what we're
18 saying right now, what we just talked about, the
19 clean, washable area watching for keeping your
20 area clean, in my opinion, that should be
21 something that the investigators are looking at
22 period. Every pharmacy should be clean.

23 So from a compounding standpoint, I

1 think this would be enforceable today. My
2 concern is, one, you were under the impression
3 that you were pulling off shelves and having to
4 resurface walls and floors and all of that, that
5 that was in my mind.

6 MR. WARD: You've got -- you've got,
7 as Dan pointed out, at least 60 times, five
8 times 12, it's the supervising pharmacist's
9 responsibility to have that area clean
10 theoretically. So I don't understand this if
11 it's nasty, you know --

12 MR. SORRELL: And it shouldn't apply
13 but -- we're giving immunizations in all this.
14 It doesn't look like -- it shouldn't look like
15 the place where you're going to get your tires
16 changed. It should look like a clean pharmacy
17 if we're going to --

18 GENTLEMAN: We are getting to pull up
19 carpeting and put down tile in some of our
20 compounding areas. There's out in the industry
21 and most competitors around usually have to tile
22 or have these mats. The talk in the industry is
23 that mats are not allowed but I just heard on

1 the record that mats would not be disallowed.

2 MS. YEATMAN: Yeah.

3 GENTLEMAN: So as long as it covers
4 the area where the pharmacist or technician will
5 stand and as long as it's kept clean, then that
6 would meet the Board's standards.

7 MS. YEATMAN: Do you agree with that,
8 Susan?

9 DR. ALVERSON: I do as long as the mat
10 is not over shag carpeting.

11 GENTLEMAN: We have no --

12 MR. DARBY: It's carpet like -- you've
13 got carpet like this.

14 GENTLEMAN: Well, it's even less of
15 a -- it's a mat -- it's a very flat surface with
16 matting underneath.

17 MS. YEATMAN: Yeah.

18 MS. ANDERSON: And this is for a
19 pharmacy that engages in occasional compounding.
20 We want to make sure that the 795 compounders
21 are the ones that primarily focus on this, don't
22 misunderstand this, and feel like they can be on
23 a different standard.

1 DR. MARTIN: Well, I'm going to try to
2 summarize this in consideration of time. This
3 is -- this is a big topic. We're not going to
4 fix it today. I think we've probably scratched
5 the surface and I think, Donna, you have some
6 energy and insight into this and will you help
7 move the discussion forward.

8 MS. YEATMAN: I would just tell them.

9 DR. MARTIN: It's called the curse of
10 the competent -- curse of the competent, okay.

11 I think if I get my order correct here
12 that brings us back to Susan's report and we
13 were finished with that and Donna brought up an
14 additional question for us. Just to belabor it
15 a moment, were there any other questions or
16 comments before we move on?

17 Seeing none, Mr. Ward, do you have any
18 words to give today?

19 MR. WARD: Just for executive
20 session.

21 DR. MARTIN: Okay. Moving into old
22 business, I'm seeing we have one item of old
23 business entitled proposed legislation to

1 establish different types of permits. Who's
2 prepared to speak to that today?

3 MR. WARD: I think I'd figure out a
4 way to do it so it would be easy to do rather
5 than getting --

6 MR. DARBY: Didn't you say we didn't
7 have to do legislation to do this?

8 MR. WARD: Well, the provisions of the
9 Alabama Administrative Procedure Act and they
10 want to -- they want to give it a little more
11 thought. They say an agency may adopt by
12 reference in the rules without publishing the
13 adopted matter in full, any and all party of any
14 code, standard or regulation is adopted by
15 another agency or by the United States, so we
16 don't even know what 3PL is going to be yet.
17 They haven't even published it. They tried to
18 write it 3PL and that's just kind of silly to
19 me, they don't even know what it's going to be.
20 Whatever we write has to conform with what they
21 say. I think our wholesale -- I think our
22 wholesale part is fine but why not for this now,
23 if there's a big need just to do a rule that

1 could -- I want to ask the Legislative Reference
2 Service, just adopt it for right now because
3 it's going to -- it keeps changing.

4 DR. ALVERSON: Adopt --

5 MR. WARD: The standard for 503B in
6 the rule.

7 DR. ALVERSON: Just a rule?

8 MR. WARD: That's what it says. I
9 want to -- you asked me to look at a way to do
10 it that would be the most expedient and yet --
11 and yet best way and that I think may be -- it
12 may be a way.

13 DR. MARTIN: And that can lead to a
14 permit?

15 MR. WARD: Yeah, I'd like to be -- I'd
16 like to talk to the guy at -- the Legislative
17 Reference Service guy but what -- what we're
18 finding is they keep -- they don't even know --
19 they can't even tell us what their own rule
20 means -- what their own statute means, so that's
21 one way to maybe deal with it and I'm not
22 suggesting that is the only way but I don't want
23 us to write a bunch of stuff and then find out

1 that when the FDA does your 3PL, for example, or
2 whatever we have, it's not going to meet their
3 standards. There's -- health care, as you know,
4 that's just maybe one way to look at it is the
5 statute is pretty clear what a 503B requires, so
6 maybe they could do it like that, maybe do a
7 wholesale change once the FDA finally at last
8 knows what they're going to do.

9 DR. MARTIN: That makes sense.

10 MR. WARD: Or get this consultant and
11 see what he comes up with and look at that.

12 DR. MARTIN: Board members?

13 MS. YEATMAN: I'll do that.

14 DR. MARTIN: Okay. Any other old
15 business?

16 (No response.)

17 DR. MARTIN: We have two items of new
18 business. The first item is the NABP AACP
19 District III meeting in August of 2016. Is
20 someone prepared to speak to that?

21 Alabama is the host state.

22 Reservations -- what do you call it, the
23 facility has been identified --

1 DR. ALVERSON: Right.

2 DR. MARTIN: -- as Point Clear. Rooms
3 have been held. The individual who works with
4 District III, Cindy Parham, is aware of that and
5 I'm assuming at some point that information will
6 be distributed to other boards of pharmacy and
7 AACP members in the district.

8 DR. ALVERSON: Right. I have met with
9 the faculty member assigned to this at Samford
10 because we want to come up with topics that will
11 be of interest to the schools as well as to the
12 boards. We really only have one late afternoon.
13 We have the next day and then the next morning.
14 So there will be a business meeting on that
15 first day that kind of covers NABP and NABP
16 issues and probably one speaker that first
17 afternoon. Samford suggested they're still --
18 they're looking a lot at pharmacy technicians
19 and offering training for the pharmacy
20 technicians. I don't know how that strikes you
21 or whether that's a topic you think boards would
22 like to talk about.

23 I was thinking for the next day I

1 would like to do a session on everything the
2 Board wishes the schools of pharmacy understood
3 and everything the schools of pharmacy wishes
4 the Board knew about. And so I was considering
5 having a kickoff, maybe two or three people to
6 talk about it. I was going to ask Lucinda Maine
7 maybe to host that because she would most
8 certainly know it and then maybe using tables of
9 each school and the Board to talk about those
10 things that we all wish the other one understood
11 or was high on our agenda but maybe not high on
12 their agenda.

13 DR. MARTIN: Did you get this idea
14 when you were reading a magazine about what men
15 wish women understood and what women wish men --

16 DR. ALVERSON: That's it. Because I
17 know that's never going anywhere. Maybe the
18 schools and the boards of pharmacy will see
19 things alike before men and women do.

20 And then for the second part of that
21 morning, I'd like to break up into work groups
22 so -- to have a group of investigators together
23 to talk about cases, what kind of cases they're

1 seeing, maybe get a few states to present their
2 more challenging cases, and then usually boards
3 meet together and we could have the schools meet
4 together, so that would be dividing into three
5 groups.

6 MR. WARD: Susan, do we have -- how
7 many states?

8 DR. ALVERSON: About ten?

9 MS. ELLENBURG: Six or so.

10 MR. WARD: Lawyers -- a lawyers'
11 meeting.

12 DR. ALVERSON: Pardon, lawyers'
13 meeting?

14 MR. WARD: That would be helpful to
15 me, you know, as to others to have all the
16 lawyers in the states meet.

17 DR. ALVERSON: You're not going to get
18 any wild ideas, are you?

19 MR. WARD: I get those every day.

20 MS. YEATMAN: We can't be sure.

21 DR. ALVERSON: I've heard the lawyers
22 from some other states. I don't want you to
23 get --

1 MR. WARD: No, I just want to see --
2 I'm just kind of interested to see how they're
3 looking at stuff and I usually come away from
4 those things thinking we're way ahead of all the
5 rest of them. I'm just interested.

6 DR. ALVERSON: All right. We can see
7 what we can do about that.

8 And we feel that people are going to
9 want a free afternoon, even though our time is
10 short. And then the next day I'm still open for
11 what a good topic would be and if anybody --

12 DR. MARTIN: 795?

13 DR. ALVERSON: I'm not -- I don't want
14 to hear it there too.

15 MR. WARD: That's the story of what
16 you did the day before.

17 I want to go back to old business for
18 a minute.

19 DR. ALVERSON: So we will come up with
20 another topic but I'm -- I want to be sure we
21 pick topics that are of interest to everybody
22 and we design things so that we don't get one or
23 two people just hogging the floor and we listen

1 to the same two or three people every year
2 pontificate.

3 DR. MARTIN: Please continue to keep
4 us informed and when you talk to Cindy, let her
5 know how much we appreciate her helping pulling
6 this off.

7 I believe we have interest in moving
8 back to old business for a moment. Are the
9 Board members okay with that?

10 MS. YEATMAN: Yeah.

11 MR. WARD: Are we going to try to get
12 someone to sponsor an amendment to give the
13 Board authority to write rules for tech schools?
14 I mean, it would be a one-line change to the
15 law. Can we get a sponsor to try to get that
16 done?

17 MR. DARBY: Yeah, I thought we had
18 talked about that.

19 DR. ALVERSON: We can try doing that
20 and we'll have to get on it. What I was told
21 was that if you don't have a piece of
22 legislation in the first day, you can kiss it
23 off because it's not going anywhere, but --

1 MR. WARD: Well, if I just -- this to
2 me, if it doesn't pass, the word gets out, maybe
3 it will -- maybe it will --

4 DR. ALVERSON: Right.

5 MR. WARD: -- even if the process gets
6 started.

7 DR. ALVERSON: You and I can work on
8 that in the next --

9 MR. WARD: Just a one-liner -- just a
10 one-liner.

11 MR. DARBY: Yeah, why don't we do
12 that.

13 MR. WARD: I've already given you the
14 language about six months ago. We talked about
15 it.

16 MS. YEATMAN: Yeah, we just need to do
17 it.

18 DR. MARTIN: We have one individual in
19 the audience who would like to make a comment,
20 Board members.

21 MR. WARD: So can we have -- can we
22 get a sponsor for that?

23 DR. ALVERSON: Oh, we can get the

1 sponsor. That's no problem.

2 MR. WARD: Does anyone know the
3 language y'all already approved like twice?

4 MR. DARBY: I remember talking about
5 it.

6 MS. ELLENBURG: I've got it
7 downstairs.

8 MR. DARBY: Do you? Okay.

9 DR. MARTIN: I've been moving
10 forward.

11 MR. WARD: I'll send it back. I've
12 got it.

13 DR. ALVERSON: Can we send it forward
14 based on an email to the Board members? Is that
15 legit?

16 MR. WARD: Yeah, we already -- you
17 already sent it out.

18 MS. YEATMAN: Yeah, we already looked
19 at it.

20 MR. DARBY: You sent it out by email
21 already.

22 MR. WARD: I think we already approved
23 of that.

1 MS. YEATMAN: Yeah, we already looked
2 at it and approved it.

3 MR. DARBY: We did.

4 MR. WARD: I think we just need a
5 sponsor. I've got the language.

6 DR. MARTIN: Well, is there some
7 discussion about whether we do this now or wait
8 on the Sunset?

9 MR. DARBY: No, let's do it now.

10 MR. WARD: Let's try to do it.

11 DR. MARTIN: Go ahead and do it, okay.
12 So we've got the green light for that.

13 MR. WARD: I'll send the language back
14 today, Susan.

15 DR. ALVERSON: Okay, thank you.

16 MR. WARD: Do you want me to send it
17 to Logan too?

18 DR. ALVERSON: Yeah, that would be
19 great.

20 DR. MARTIN: Let me recognize Rhonda
21 Lacey.

22 MS. LACEY: Just something to throw
23 out there, most of the challenges I think that

1 we're seeing with -- for lack of a better term
2 what I'll call the Virginia Colleges of the
3 world are -- and I realize the problem, they're
4 putting people in financial jeopardy, but what
5 about a different type of solution and that is
6 that we just add a provision to our code of -- I
7 mean to our professional responsibility in the
8 Administrative Code and specifically mandate
9 that any pharmacist or any technician that is
10 engaged in teaching individuals either in a
11 pharmacy technician program or in a college of
12 pharmacy has an ethical obligation to fully
13 disclose the requirements for -- for
14 registration and/or licensure for that
15 particular program.

16 That way, I think that's going to
17 solve the problem and Susan, I think if you will
18 check with Dr. P.J. Hughes at Samford, he
19 indicated that there -- within the near future
20 that all pharmacy tech programs may have to be
21 accredited, which also may save us a problem
22 with -- with legislation and I guess I kind of
23 anticipate that these for-profit colleges have a

1 lot of money where they may be able to come in
2 and oppose a bill whereas we can do something
3 through the Administrative Code that may
4 actually solve that in a -- in an easier fashion
5 than going through the legislative process.

6 MR. WARD: The problem with that is --
7 the problem with that is, is that they're
8 already in school. They've already applied,
9 already got their loan, and already started
10 before a pharmacist meets them and I don't think
11 it should be a pharmacist's job to tell a
12 student what the qualifications are. I mean,
13 are you going to put that on a pharmacist to
14 make sure that -- we're going to bring a
15 pharmacist up here and sanction their license if
16 they didn't tell them that a crime they
17 committed may prevent them from getting a
18 license?

19 MS. YEATMAN: Well, I don't know if
20 you get -- if you put that in there, but so many
21 individuals that are working at those schools
22 and teaching classes, they're not licensed, so
23 we don't have any way to -- we can't touch

1 them.

2 MR. WARD: They don't -- the
3 pharmacists are not involved in them getting
4 in.

5 DR. ALVERSON: Pharmacists aren't
6 teaching in those schools.

7 MS. YEATMAN: Right. That's why I'm
8 not --

9 MR. DARBY: Well, I think the concern
10 is too --

11 MR. BUNCH: I think you've just got
12 to -- you've got to make the student get a
13 technician registration before they can be
14 admitted in school and then that will handle the
15 whole thing.

16 DR. ALVERSON: That's what we said.

17 MR. BUNCH: Yeah, right.

18 MR. DARBY: Yeah.

19 MS. YEATMAN: Because they wouldn't be
20 able to get in the school.

21 MR. BUNCH: Right. If they can't go
22 to the school with a registration just like they
23 would come to my store with a registration to

1 work, then they can't go to school and that ends
2 it.

3 DR. MARTIN: We believe there are two
4 points to the solution and one point on a --
5 which has been discussed for some time because
6 of another reason is should we be having
7 background checks for people who apply and the
8 answer to that was yes, we should, and it should
9 be at the expense of the applicant. Now, that's
10 for technicians.

11 For pharmacists, you've been through
12 the process when you applied to pharmacy school
13 and you -- whatever process they used to allow
14 you in. The second point was anyone -- we
15 believe anyone who is entering into a pharmacy
16 technician training program is occupying a very
17 valuable resource in our state, that there is a
18 finite number of positions to train technicians
19 for them to have someone occupy one of those
20 valuable positions and be trained and come to
21 the end of their process where they're going
22 through their experiential component, if you
23 will, and then find out they can't participate

1 in this State as a pharmacy technician, we think
2 is bad, not just financially. It's bad because
3 we need well-trained technicians and we don't
4 need those spots tied up by people who
5 eventually go through the program, tied up the
6 slot, and then they make no contribution.

7 So the -- what we're suggesting is
8 that the technicians in those programs, before
9 they enter the programs, they'd be registered as
10 a technician with the Board of Pharmacy and
11 there's precedent with other boards, for
12 example, the Dental Board for this to take
13 place, so that's the direction we're headed.

14 DR. MARTIN: Did you say what you
15 needed to add to old business?

16 MR. WARD: That was it.

17 DR. MARTIN: Okay.

18 MR. WARD: Yes, sir, thank you.

19 DR. MARTIN: We'll now move back to
20 new business. We've handled the first topic,
21 Susan. Did you have anything else to add on the
22 NABP District III?

23 DR. ALVERSON: No.

1 DR. MARTIN: Okay. The second item
2 under new business is proposed rule amendment
3 and we have three listed there. I believe,
4 Donna, you're prepared to speak to that.

5 MS. YEATMAN: Yes. We'll start with
6 680-X-2-.40, nondisciplinary penalty for late
7 renewal, and we are proposing and this will go
8 to -- Mitzi, when will you be able to send this
9 to LRS?

10 MS. ELLENBURG: Whenever y'all decide
11 the exact language.

12 MS. YEATMAN: Okay. Well, let me give
13 you the proposed language and then we can go
14 from there. So under this, I'll read what
15 the new -- how the new would state.

16 In the event an application for
17 renewal of any type of license,
18 permit, registration, certification
19 or any other similar document issued
20 and required by the Alabama Pharmacy
21 Practice Act, the Alabama Uniform
22 Controlled Substances Act or any
23 applicable Rule and the appropriate

1 renewal fee is not received in the
2 Board's office by December 31 of the
3 applicable year, but is received in
4 the Board's office no later than
5 January 31 of the following year and
6 activities requiring renewal were
7 ongoing, a nondisciplinary
8 administrative penalty as indicated
9 below shall be received in the Board
10 Office within fourteen (14) days of
11 the Board's receipt of the renewal,
12 and if not, the opportunity to avoid
13 discipline shall not longer be
14 available, rather the Board shall
15 initiate appropriate disciplinary
16 actions. This penalty shall be in
17 addition to the prevailing renewal
18 fee.

19 (a) Pharmacy permits to include
20 retail, institutional, nonresident
21 pharmacies, and pharmacy services
22 permits - \$1,000

23 (b) Pharmacist license - \$1,000

1 (c) Technician registration -

2 \$250

3 (d) Pharmacist controlled

4 substance permits - \$500

5 (e) Pharmacy controlled

6 substance permits to include retail,

7 institutional, nonresident,

8 manufacturer/wholesaler/distributor

9 - \$500

10 (f) Manufacturer/wholesaler/

11 distributor to include manufacturer/

12 wholesaler/distributor of oxygen and

13 veterinarian medication.

14

15 That concludes the changes discussed for statute

16 680-X-2-.40.

17 MR. DARBY: Donna, I have a question

18 on that.

19 MS. YEATMAN: Uh-huh.

20 MR. DARBY: Was there a dollar amount

21 on (f)?

22 MS. YEATMAN: No, it just specifies

23 that (f) to include oxygen and veterinary

1 medicine be the 500 as was stated for
2 manufacturer/wholesaler/distributor.

3 MR. DARBY: Okay.

4 MS. ELLENBURG: So the 1,000 that was
5 initially proposed is not -- no longer for (f)?

6 MS. YEATMAN: It's not listed on
7 what's on here. Let me refer back to notes.

8 MR. DARBY: I would think we would
9 need to put \$1,000 on that too, wouldn't we?

10 MS. ELLENBURG: That's what we had
11 initially had.

12 MS. YEATMAN: Let's see what's listed
13 on here.

14 DR. MARTIN: Is the Board clear on
15 that? Any questions for Ms. Yeatman?

16 (No response.)

17 MS. YEATMAN: Is that a --

18 MR. BUNCH: \$1,000.

19 MS. YEATMAN: Okay. So Mitzi, I think
20 that's a typo on Dropbox. It should be \$1,000.

21 MS. ELLENBURG: Okay.

22 DR. MARTIN: Okay. So I understand
23 we're offering this as an additional section

1 under 680-X-2-.40?

2 MS. YEATMAN: It's an amendment to
3 that section.

4 MR. DARBY: There's actually also a
5 deleted portion that's being deleted.

6 MS. YEATMAN: Right.

7 DR. MARTIN: Okay. So is it the
8 Board's intent to move forward with making this
9 change?

10 MR. DARBY: Can we do all of them in
11 one motion or do we need to separate them?

12 DR. MARTIN: We'll do three separate
13 motions if you don't mind just for the record.

14 MR. DARBY: Okay.

15 DR. MARTIN: All those in favor moving
16 forward, say yes.

17 MR. BUNCH: Yes.

18 MR. DARBY: Yes.

19 MR. SORRELL: Yes.

20 MS. YEATMAN: Yes.

21 DR. MARTIN: Yes. Any opposed?

22 (No response.)

23 DR. MARTIN: Motion passes.

1 MS. YEATMAN: The next would be
2 680-X-2.24 and this is just amending to make
3 this more clear under Section (2) License,
4 subsection (b).

5
6 A biennial license fee in the amount
7 of \$500 shall be paid by all
8 licensees to the Alabama State Board
9 of Pharmacy by December 31 of any
10 even numbered year. If not received
11 by December 31, a penalty of fifty
12 percent (50%) of the prevailing
13 renewal fee must be paid in order to
14 renew. This penalty shall be in
15 addition to the prevailing renewal
16 fee.

17 That would be the new language.

18 DR. MARTIN: Any questions?

19 (No response.)

20 DR. MARTIN: Is it the Board's desire
21 to move forward with this process? All those in
22 favor?

23 MS. YEATMAN: Aye.

1 MR. SORRELL: Yes.

2 MR. DARBY: Aye.

3 DR. MARTIN: Buddy?

4 MR. BUNCH: Yes.

5 DR. MARTIN: Aye, yes. Anybody

6 opposed?

7 (No response.)

8 DR. MARTIN: I guess since it was
9 unanimous, there wouldn't be any opposition.

10 MS. YEATMAN: And then the last,
11 680-X-2-.14 subsection (10) would read as
12 follows:

13 All pharmacy technicians shall
14 register with the Alabama State
15 Board of Pharmacy. This
16 registration shall expire on
17 December 31 of odd numbered years.
18 Effective January 1, 2006, the
19 initial registration fee and renewal
20 fee shall be sixty dollars (\$60).
21 All pharmacy technicians shall pay
22 the renewal fee biennially with this
23 fee being due on October 31 and

1 delinquent after December 31 of odd
2 numbered years. All pharmacy
3 technician registrations shall
4 expire on December 31 biennially in
5 odd numbered years. The payment of
6 the renewal fee shall entitle the
7 registrant to renewal of their
8 registration at the discretion of
9 the Board. If any pharmacy
10 technician shall fail to pay a
11 renewal fee on or before December 31
12 of any year, such registration shall
13 become null and void, and the holder
14 of such registration may be
15 reinstated as a pharmacy technician
16 only upon payment of a penalty of
17 Ten Dollars (\$10.00) for each lapsed
18 year and all lapsed fees for each
19 lapsed year, provided the lapsed
20 time of registration shall not
21 exceed five (5) years, in which case
22 reinstatement may be had only upon
23 satisfactory examination by the

1 Board. In the event an application
2 for renewal of a pharmacy
3 technician's registration is not
4 received by December 31 of any odd
5 numbered year, a penalty in the
6 amount of Thirty Dollars (\$30.00)
7 must be paid in order to renew.
8 This penalty is in addition to any
9 penalty referenced above.

10 That concludes those changes.

11 DR. MARTIN: Any questions for
12 Ms. Yeatman on .14?

13 (No response.)

14 DR. MARTIN: Is it the Board's desire
15 to move forward with the process of making this
16 change, please say yes --

17 MR. DARBY: Yes.

18 MR. SORRELL: Yes.

19 MR. BUNCH: Yes.

20 MS. YEATMAN: Yes.

21 DR. MARTIN: -- to indicate if you
22 support it. I say yes. That's unanimous.

23 Any other business around proposed

1 rule amendments at this time?

2 (No response.)

3 DR. MARTIN: Seeing none, we'll ask if
4 there is any other new business of any type.

5 (No response.)

6 DR. MARTIN: I see no other new
7 business, so this is the time when the Board
8 goes into executive session. Let me properly
9 read that statement into the record and ask or
10 invite Mr. Ward to give his disclosure also.

11 At this time, I'll entertain a motion
12 for the Board to go into executive session for
13 the purpose of discussing the qualifications and
14 competency of those regulated by the Board. The
15 executive session will begin at 11:50 and end at
16 12:30. When the Board returns to its public
17 meeting, we will only vote on the matters
18 discussed during executive session and then we
19 will adjourn.

20 MR. WARD: And as a lawyer licensed to
21 practice law in the State of Alabama, I certify
22 that one of the reasons for going into executive
23 session is to discuss the resolution of pending

1 cases before the Board.

2 DR. MARTIN: Do we have a motion for
3 executive session?

4 MR. DARBY: I make a motion for
5 executive session.

6 MS. YEATMAN: Second.

7 DR. MARTIN: I need a voice vote.
8 Mr. Sorrell?

9 MR. SORRELL: Yes.

10 DR. MARTIN: Mr. Darby?

11 MR. DARBY: Yes.

12 DR. MARTIN: Ms. Yeatman?

13 MS. YEATMAN: Yes.

14 DR. MARTIN: Mr. Bunch?

15 MR. BUNCH: Yes.

16 DR. MARTIN: I vote yes. We're in
17 executive session.

18

19 (Whereupon, a recess for executive
20 session was taken from 11:37 a.m. to
21 1:56 p.m.)

22

23 DR. MARTIN: This is the Board of

1 Pharmacy coming out of executive session and we
2 are ready to hear the responses to the
3 recommendations from the chief inspector.

4 MR. DARBY: All right. On case
5 numbers 15-0119 and case number 15-0132, I make
6 a motion that we accept the recommended
7 recommendation of no violation.

8 MS. YEATMAN: Second.

9 MR. BUNCH: Second.

10 DR. MARTIN: All those in favor?

11 MR. DARBY: Aye.

12 MR. BUNCH: Aye.

13 MS. YEATMAN: Aye.

14 DR. MARTIN: Aye.

15 MR. DARBY: Case number 15-0111, I
16 make the motion that we accept the recommended
17 recommendation of letter of warning.

18 MS. YEATMAN: Second.

19 DR. MARTIN: Any discussion?

20 (No response.)

21 DR. MARTIN: All those in favor?

22 MS. YEATMAN: Aye.

23 MR. BUNCH: Aye.

1 MR. DARBY: Aye.

2 DR. MARTIN: Aye.

3 Any opposed?

4 (No response.)

5 DR. MARTIN: Passes.

6 MR. DARBY: Case number 16-0006, I
7 make a motion we accept the recommended
8 recommendation of referred to the Nursing
9 Board.

10 MS. YEATMAN: Second.

11 DR. MARTIN: There's been a motion and
12 a second. Any discussion?

13 (No response.)

14 DR. MARTIN: All those in favor, aye.

15 MS. YEATMAN: Aye.

16 MR. SORRELL: Aye.

17 MR. BUNCH: Aye.

18 MR. DARBY: Aye.

19 DR. MARTIN: Any opposed?

20 (No response.)

21 DR. MARTIN: Passes.

22 MR. DARBY: Case number 15-0156 and
23 case number 15-0100, I make a motion we accept

1 the recommended action of permanent surrender.

2 MS. YEATMAN: Second.

3 DR. MARTIN: There's a motion and a
4 second. Is there any discussion?

5 (No response.)

6 DR. MARTIN: Hearing none, all those
7 in favor, say aye.

8 MR. DARBY: Aye.

9 MS. YEATMAN: Aye.

10 MR. SORRELL: Aye.

11 MR. BUNCH: Aye.

12 DR. MARTIN: Any opposed?

13 (No response.)

14 DR. MARTIN: Motion passes.

15 MR. DARBY: All right. Case numbers
16 15-0166, 15-0167, 15-0158, and 15-0159, I make a
17 motion that we accept the recommended action of
18 a plan of action.

19 MS. YEATMAN: Second.

20 DR. MARTIN: We have a motion and
21 second. Is there any discussion?

22 (No response.)

23 DR. MARTIN: All those in favor, say

1 aye.

2 MR. SORRELL: Aye.

3 MR. DARBY: Aye.

4 MR. BUNCH: Aye.

5 MS. YEATMAN: Aye.

6 DR. MARTIN: Any opposed?

7 (No response.)

8 DR. MARTIN: Motion passes.

9 MR. DARBY: Case number 15-0133, I
10 make a motion that we accept the recommended
11 action of a plan of action and a letter to the
12 supervising pharmacist and the district
13 manager.

14 MS. YEATMAN: Second.

15 DR. MARTIN: We have a motion and a
16 second. Is there any discussion?

17 (No response.)

18 DR. MARTIN: Hearing none, all those
19 in favor, please say aye.

20 MR. BUNCH: Aye.

21 MR. SORRELL: Aye.

22 MR. DARBY: Aye.

23 MS. YEATMAN: Aye.

1 DR. MARTIN: Any opposed, by like
2 sign.

3 (No response.)

4 DR. MARTIN: Motion passes.

5 Is there any further business to be
6 conducted that came out of executive session?

7 (No response.)

8 DR. MARTIN: Seeing no further
9 business, the chair will entertain a motion to
10 adjourn.

11 MR. DARBY: So moved.

12 MS. YEATMAN: Second.

13 DR. MARTIN: All those in favor?

14 MR. BUNCH: Aye.

15 MS. YEATMAN: Aye.

16 MR. DARBY: Aye.

17 DR. MARTIN: Any opposed?

18 (No response.)

19 DR. MARTIN: Done.

20

21 (Whereupon, the business meeting was
22 adjourned at 1:58 p.m.)

23

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23

CERTIFICATE

STATE OF ALABAMA

SHELBY COUNTY

I, Sheri G. Connelly, RPR, Certified Court Reporter, hereby certify that the above and foregoing meeting was taken down by me in stenotype and the questions, answers, and statements thereto were transcribed by means of computer-aided transcription and that the foregoing represents a true and correct transcript of the said hearing.

I further certify that I am neither of counsel, nor of kin to the parties to the action, nor am I in anywise interested in the result of said cause.

/s/ Sheri G. Connelly

SHERI G. CONNELLY, RPR

ACCR No. 439, Expires 9/30/2016

WORD INDEX

< \$ >

\$1,000 128:22, 23
130:9, 18, 20**\$10.00** 134:17**\$250** 129:2**\$30.00** 135:6**\$500** 129:4, 9
132:7**\$60** 133:20

< 0 >

00 16:5 17:9
18:14

< 1 >

1 54:1 133:18**1,000** 98:1 106:20
130:4**1,236** 74:2**1:56** 137:21**1:58** 142:22**10** 133:11**10,088** 72:17**100** 15:22, 23 16:2,
10 18:12 20:7, 8, 9
21:11 54:7 55:13
79:14**100-count** 21:8**100-percent** 104:9**11:37** 137:20**11:50** 136:15**111** 1:20**12** 108:8**12:30** 136:16**14** 128:10 135:12**15** 79:7**150** 22:7 55:13**15-0100** 139:23**15-0111** 138:15**15-0119** 138:5**15-0132** 138:5**15-0133** 141:9**15-0156** 139:22**15-0158** 140:16**15-0159** 140:16**15-0166** 140:16**15-0167** 140:16**153** 64:15**160** 72:20 73:2
74:16 75:9 76:8,
15**16-0006** 139:6**17** 1:11**19** 66:8, 10, 21
79:5**19th** 79:8

< 2 >

2 132:3**20** 39:14 78:12
79:7**2004** 102:14**2006** 133:18**2014** 6:11, 18**2015** 9:16 61:2**2016** 1:11 22:19

65:5 113:19

143:22

23 6:18**24** 51:20 56:11, 17**24-hour** 54:13

56:18

273 55:12**280** 34:16

< 3 >

30 18:5 143:22**300** 20:14, 16, 23**31** 128:2, 5 132:9,
11 133:17, 23

134:1, 4, 11 135:4

31st 72:19**32** 41:7, 8, 19

45:12

34-23-153 105:20**34-23-70** 28:19

45:7

35242 1:21**3PL** 111:16, 18
113:1

< 4 >

4 54:12**439** 143:22

< 5 >

5 134:21**5:30** 54:5**50** 5:20 10:19

132:12

500 103:12 130:1**503B** 99:13 112:5
113:5

< 6 >

6:30 54:4**60** 108:7**680-X-2-.14** 133:11**680-X-2.24** 132:2**680-X-2-.32** 27:17

40:23 45:5, 9

680-X-2-.40 127:6

129:16 131:1

< 7 >

7 61:1, 2**7:00** 54:5**70** 18:2, 4 34:10

44:3 49:16

75 54:7**78** 65:15**795** 102:22 103:1,

3, 6, 9 105:15

106:7, 17 109:20

117:12

797 98:11, 18

99:14

< 8 >

8,602 74:1**80** 22:4**800,000** 59:14**8000s** 58:6**84** 18:15

< 9 >

9 143:22**9:00** 54:4**9:25** 1:13**99** 16:5 17:9

18:14

< A >

a.m 1:13 137:20**AACP** 113:18

114:7

abbreviations 35:3**Abby** 52:7, 9**ability** 81:4**able** 7:22 10:6, 15
19:21 24:14 75:16
84:3 97:16 101:14
104:4 123:1

124:20 127:8

Absolutely 23:15

24:2 25:6 51:9

56:14

abuse 87:14**accept** 138:6, 16

139:7, 23 140:17

141:10

accepting 36:13**access** 54:23 57:458:16 75:8 79:13,
16**accessed** 54:19**ACCR** 143:22**accredited** 122:21**acknowledging**

70:19

Act 45:16 111:9

127:21, 22

action 39:13, 22

40:2 60:8 70:4

75:19 140:1, 17, 18

141:11, 11 143:16

actions 128:16**active** 74:1**activities** 68:9

128:6

actual 70:9**AD** 35:6**adapt** 26:16**add** 30:1 77:7

122:6 126:15, 21

adding 46:20, 21**addition** 68:7

128:17 132:15

135:8

additional 19:17

22:16 46:7 61:4

68:9, 11 107:4

110:14 130:23

address 87:13 92:2**addressed** 44:17

107:9

addressing 107:5
adequate 71:17
adjourn 136:19
 142:10
adjourned 142:22
administrative
 74:20, 21 75:5, 17
 111:9 122:8 123:3
 128:8
admitted 124:14
adopt 4:18 41:18
 111:11 112:2, 4
adopted 8:9
 106:16 111:13, 14
adoption 4:17
advice 58:21 65:1
advise 76:2
advised 77:19
aftercare 65:16
afternoon 114:12,
 17 117:9
agencies 87:13
Agency 8:9 87:12
 111:11, 15
agenda 4:17, 19
 5:9 115:11, 12
agent 11:16 13:8
 94:12
ago 38:3 52:1
 68:23 97:20
 119:14
agree 41:1 45:23
 85:1 90:18 104:9
 109:7
agreed 91:3
agreement 45:20
ahead 4:23 44:21
 52:16, 23 74:10
 117:4 121:11
ahold 71:5
ALABAMA 1:2, 19,
 21 4:1 25:5, 17
 45:15 52:21, 22
 53:11, 14 59:10
 89:22 91:17 111:9
 113:21 127:20, 21
 132:8 133:14
 136:21 143:3
alike 115:19

allow 5:20 7:11
 10:19, 22 60:15
 67:16 99:14
 125:13
allowable 49:20
allowed 8:18
 36:16 48:13
 108:23
allowing 63:9
allows 26:6
altogether 31:21
Alverson 2:10
 38:11 39:6, 11
 49:18 50:8, 16, 18
 51:2, 23 52:2
 59:12 64:12 68:18
 72:10 77:5, 7 78:6,
 11, 16 80:15 82:4,
 8, 15, 21 83:2 84:1,
 5, 15, 22 86:15
 87:18 88:9, 12, 21
 89:6 90:18 91:11
 92:8, 11, 15, 19, 23
 93:4, 11, 16 94:11
 95:9, 18 96:11
 97:15 98:19 99:5,
 17 101:10, 19, 22
 102:23 103:4, 7
 104:9, 23 105:2, 5,
 9, 12 106:7, 12
 107:7, 10 109:9
 112:4, 7 114:1, 8
 115:16 116:8, 12,
 17, 21 117:6, 13, 19
 118:19 119:4, 7, 23
 120:13 121:15, 18
 124:5, 16 126:23
Amanda 2:22
amend 41:10
amended 41:10
 45:11, 17 46:23
 47:1, 3
amending 132:2
amendment 49:14
 118:12 127:2
 131:2
amendments 136:1
amount 129:20
 132:6 135:6

Anderson 2:11
 88:11 99:7 109:18
animal 89:1
annotation 12:6
annotations 10:2
 12:16
annual 53:16
 76:20 83:16
answer 54:18 59:6
 63:7 78:3 84:16
 125:8
answering 78:10, 18
answers 143:9
anticipate 122:23
anxiety 86:4
anybody 36:23
 37:19 63:6 67:23
 92:13 102:18
 117:11 133:5
anymore 16:13
 33:1 43:9 61:12
anyway 22:18
anywise 143:16
appear 34:22
appears 5:8
applaud 56:10
applicable 8:9
 127:23 128:3
applicant 125:9
application 10:6
 12:14, 15 13:1, 2
 127:16 135:1
applications 10:5
applied 123:8
 125:12
apply 108:12 125:7
appreciate 40:4
 105:12 118:5
appropriate 127:23
 128:15
approval 50:5
 66:7 69:15
approve 41:20
 66:9, 21
approved 7:22
 10:12 67:12 120:3,
 22 121:2
approving 55:8
April 54:12, 12
archived 8:13, 14

area 67:20, 23
 75:14 89:21 96:14
 97:4 98:4 99:21
 100:2, 3, 14, 15, 16
 101:14 103:19
 104:7, 13, 13, 21
 105:6 107:6, 19, 20
 108:9 109:4
areas 75:13
 104:15 108:20
argue 50:9
argument 51:3
 105:3
Arkansas 5:14
ASHP 60:2
aside 17:2
asked 35:20 48:22
 55:20 70:7 72:15
 78:21 83:4 92:15,
 17, 23 99:23
 104:11 106:8, 8
 112:9
asking 7:2 29:19
 31:22 101:15
 103:16
assign 89:14
assigned 114:9
assigns 30:5, 6, 7
assisting 77:20
association 85:18
assume 89:7
assuming 45:3
 84:22 114:5
assumption 9:3, 12
 10:12
atrocious 97:22
attached 96:12
attempt 76:18
 78:17
attempted 76:11
attendance 4:5
ATTENDEES 2:1
attest 58:4
audible 89:17
audience 84:20
 93:8 119:19
audit 10:9 23:8
 32:14
auditors 71:5

audits 8:14 23:19 50:3	back-ups 7:11	bill 85:5,6 88:19, 19 92:6, 8, 20 123:2	book 36:19 37:19 70:16, 16, 18, 19, 23 106:9
August 113:19	bad 126:2, 2	birthday 89:4, 14 100:18	books 106:2
author 49:2	bag 58:12	Bishop 3:5 89:16, 21 90:3, 14, 17	bottom 9:22 12:11 53:12
authority 91:16 98:17, 18 99:13 118:13	balancing 61:21	bit 6:10 49:2 71:23 72:14 87:11	bound 70:16
automated 57:9, 14 78:10	Bamberg 3:16	blown 9:21	box 24:15
automatically 90:1, 9	band 52:12	blue 81:6	boxes 81:7, 7
available 44:11 58:20 73:16 128:14	bar 15:21, 21 16:17 17:21	BOARD 1:2, 9, 19 2:3, 13, 20, 21, 22 4:2, 16 5:16 6:11, 19, 20 8:21 9:4, 17, 18 10:12, 13 11:1, 17 36:16 39:20 40:3, 21 41:21 45:16, 19 49:10 52:3 55:20 56:2, 8, 13 59:19 60:7 64:10 66:7, 10 67:16 68:4 69:15 70:3 72:1 77:19 79:12, 19 84:18 85:20 86:16 88:1 90:19, 19 91:17 92:21 93:1, 4, 13 95:7 96:5, 16 102:6 103:21 113:12 115:2, 4, 9 118:9, 13 119:20 120:14 126:10, 12 128:9, 14 130:14 132:8 133:15 134:9 135:1 136:7, 12, 14, 16 137:1, 23 139:9	BPD 97:6
average 55:12	Bart 3:16	blow 9:21	Braden 2:14 29:1 36:15 51:22 67:14, 15, 19 68:13 69:1, 7, 12, 14, 23 70:21 75:10, 16 76:1, 21 102:11
Averett 3:22	based 5:13 7:17 11:16 18:7 89:14 98:1 120:14	blue 81:6	brand 48:12 50:2
avoid 128:12	basically 6:12 7:13 32:19	BOARD 1:2, 9, 19 2:3, 13, 20, 21, 22 4:2, 16 5:16 6:11, 19, 20 8:21 9:4, 17, 18 10:12, 13 11:1, 17 36:16 39:20 40:3, 21 41:21 45:16, 19 49:10 52:3 55:20 56:2, 8, 13 59:19 60:7 64:10 66:7, 10 67:16 68:4 69:15 70:3 72:1 77:19 79:12, 19 84:18 85:20 86:16 88:1 90:19, 19 91:17 92:21 93:1, 4, 13 95:7 96:5, 16 102:6 103:21 113:12 115:2, 4, 9 118:9, 13 119:20 120:14 126:10, 12 128:9, 14 130:14 132:8 133:15 134:9 135:1 136:7, 12, 14, 16 137:1, 23 139:9	brands 28:11
aware 73:1 92:22 114:4	basis 27:2 72:22 103:16	BOARD 1:2, 9, 19 2:3, 13, 20, 21, 22 4:2, 16 5:16 6:11, 19, 20 8:21 9:4, 17, 18 10:12, 13 11:1, 17 36:16 39:20 40:3, 21 41:21 45:16, 19 49:10 52:3 55:20 56:2, 8, 13 59:19 60:7 64:10 66:7, 10 67:16 68:4 69:15 70:3 72:1 77:19 79:12, 19 84:18 85:20 86:16 88:1 90:19, 19 91:17 92:21 93:1, 4, 13 95:7 96:5, 16 102:6 103:21 113:12 115:2, 4, 9 118:9, 13 119:20 120:14 126:10, 12 128:9, 14 130:14 132:8 133:15 134:9 135:1 136:7, 12, 14, 16 137:1, 23 139:9	breach 21:23
Aye 5:2, 3, 4, 5, 6 46:11, 12, 13, 14, 15, 16 62:9, 10, 11, 12, 13, 14 63:11, 22, 23 64:1, 2, 3, 4 66:15, 16, 17, 18, 19 67:4, 5, 6, 7, 8 132:23 133:2, 5 138:11, 12, 13, 14, 22, 23 139:1, 2, 14, 15, 16, 17, 18 140:7, 8, 9, 10, 11 141:1, 2, 3, 4, 5, 19, 20, 21, 22, 23 142:14, 15, 16	Bates 3:11	BOARD 1:2, 9, 19 2:3, 13, 20, 21, 22 4:2, 16 5:16 6:11, 19, 20 8:21 9:4, 17, 18 10:12, 13 11:1, 17 36:16 39:20 40:3, 21 41:21 45:16, 19 49:10 52:3 55:20 56:2, 8, 13 59:19 60:7 64:10 66:7, 10 67:16 68:4 69:15 70:3 72:1 77:19 79:12, 19 84:18 85:20 86:16 88:1 90:19, 19 91:17 92:21 93:1, 4, 13 95:7 96:5, 16 102:6 103:21 113:12 115:2, 4, 9 118:9, 13 119:20 120:14 126:10, 12 128:9, 14 130:14 132:8 133:15 134:9 135:1 136:7, 12, 14, 16 137:1, 23 139:9	breaches 21:14
< B >	Baxter 95:10, 12	BOARD 1:2, 9, 19 2:3, 13, 20, 21, 22 4:2, 16 5:16 6:11, 19, 20 8:21 9:4, 17, 18 10:12, 13 11:1, 17 36:16 39:20 40:3, 21 41:21 45:16, 19 49:10 52:3 55:20 56:2, 8, 13 59:19 60:7 64:10 66:7, 10 67:16 68:4 69:15 70:3 72:1 77:19 79:12, 19 84:18 85:20 86:16 88:1 90:19, 19 91:17 92:21 93:1, 4, 13 95:7 96:5, 16 102:6 103:21 113:12 115:2, 4, 9 118:9, 13 119:20 120:14 126:10, 12 128:9, 14 130:14 132:8 133:15 134:9 135:1 136:7, 12, 14, 16 137:1, 23 139:9	break 115:21
b.i.d 24:8	Beasley 85:16	BOARD 1:2, 9, 19 2:3, 13, 20, 21, 22 4:2, 16 5:16 6:11, 19, 20 8:21 9:4, 17, 18 10:12, 13 11:1, 17 36:16 39:20 40:3, 21 41:21 45:16, 19 49:10 52:3 55:20 56:2, 8, 13 59:19 60:7 64:10 66:7, 10 67:16 68:4 69:15 70:3 72:1 77:19 79:12, 19 84:18 85:20 86:16 88:1 90:19, 19 91:17 92:21 93:1, 4, 13 95:7 96:5, 16 102:6 103:21 113:12 115:2, 4, 9 118:9, 13 119:20 120:14 126:10, 12 128:9, 14 130:14 132:8 133:15 134:9 135:1 136:7, 12, 14, 16 137:1, 23 139:9	breakdown 83:10
back 9:16 12:10 15:12, 20 17:4 19:20 21:19 24:6 25:12 34:1 37:6 38:15 39:3 49:12 51:7 54:18 57:19 70:2, 2 72:8 96:2, 21 102:4 110:12 117:17 118:8 120:11 121:13 126:19 130:7	Becky 3:9	BOARD 1:2, 9, 19 2:3, 13, 20, 21, 22 4:2, 16 5:16 6:11, 19, 20 8:21 9:4, 17, 18 10:12, 13 11:1, 17 36:16 39:20 40:3, 21 41:21 45:16, 19 49:10 52:3 55:20 56:2, 8, 13 59:19 60:7 64:10 66:7, 10 67:16 68:4 69:15 70:3 72:1 77:19 79:12, 19 84:18 85:20 86:16 88:1 90:19, 19 91:17 92:21 93:1, 4, 13 95:7 96:5, 16 102:6 103:21 113:12 115:2, 4, 9 118:9, 13 119:20 120:14 126:10, 12 128:9, 14 130:14 132:8 133:15 134:9 135:1 136:7, 12, 14, 16 137:1, 23 139:9	breaks 19:1
background 81:19 125:7	beds 55:9	BOARD 1:2, 9, 19 2:3, 13, 20, 21, 22 4:2, 16 5:16 6:11, 19, 20 8:21 9:4, 17, 18 10:12, 13 11:1, 17 36:16 39:20 40:3, 21 41:21 45:16, 19 49:10 52:3 55:20 56:2, 8, 13 59:19 60:7 64:10 66:7, 10 67:16 68:4 69:15 70:3 72:1 77:19 79:12, 19 84:18 85:20 86:16 88:1 90:19, 19 91:17 92:21 93:1, 4, 13 95:7 96:5, 16 102:6 103:21 113:12 115:2, 4, 9 118:9, 13 119:20 120:14 126:10, 12 128:9, 14 130:14 132:8 133:15 134:9 135:1 136:7, 12, 14, 16 137:1, 23 139:9	bring 20:3 33:15 123:14
	Beech 85:16	BOARD 1:2, 9, 19 2:3, 13, 20, 21, 22 4:2, 16 5:16 6:11, 19, 20 8:21 9:4, 17, 18 10:12, 13 11:1, 17 36:16 39:20 40:3, 21 41:21 45:16, 19 49:10 52:3 55:20 56:2, 8, 13 59:19 60:7 64:10 66:7, 10 67:16 68:4 69:15 70:3 72:1 77:19 79:12, 19 84:18 85:20 86:16 88:1 90:19, 19 91:17 92:21 93:1, 4, 13 95:7 96:5, 16 102:6 103:21 113:12 115:2, 4, 9 118:9, 13 119:20 120:14 126:10, 12 128:9, 14 130:14 132:8 133:15 134:9 135:1 136:7, 12, 14, 16 137:1, 23 139:9	bringing 97:2
	beginning 64:22 100:1 104:12	BOARD 1:2, 9, 19 2:3, 13, 20, 21, 22 4:2, 16 5:16 6:11, 19, 20 8:21 9:4, 17, 18 10:12, 13 11:1, 17 36:16 39:20 40:3, 21 41:21 45:16, 19 49:10 52:3 55:20 56:2, 8, 13 59:19 60:7 64:10 66:7, 10 67:16 68:4 69:15 70:3 72:1 77:19 79:12, 19 84:18 85:20 86:16 88:1 90:19, 19 91:17 92:21 93:1, 4, 13 95:7 96:5, 16 102:6 103:21 113:12 115:2, 4, 9 118:9, 13 119:20 120:14 126:10, 12 128:9, 14 130:14 132:8 133:15 134:9 135:1 136:7, 12, 14, 16 137:1, 23 139:9	brings 110:12
	begun 103:1	BOARD 1:2, 9, 19 2:3, 13, 20, 21, 22 4:2, 16 5:16 6:11, 19, 20 8:21 9:4, 17, 18 10:12, 13 11:1, 17 36:16 39:20 40:3, 21 41:21 45:16, 19 49:10 52:3 55:20 56:2, 8, 13 59:19 60:7 64:10 66:7, 10 67:16 68:4 69:15 70:3 72:1 77:19 79:12, 19 84:18 85:20 86:16 88:1 90:19, 19 91:17 92:21 93:1, 4, 13 95:7 96:5, 16 102:6 103:21 113:12 115:2, 4, 9 118:9, 13 119:20 120:14 126:10, 12 128:9, 14 130:14 132:8 133:15 134:9 135:1 136:7, 12, 14, 16 137:1, 23 139:9	Brock 3:17 51:13, 15, 15 52:14, 17 53:2, 7 55:5, 11, 16 56:6, 14, 18 57:2, 8, 16, 21 58:1, 18, 22 59:6 60:1 61:10, 16, 23 62:3, 19
	belabor 110:14	BOARD 1:2, 9, 19 2:3, 13, 20, 21, 22 4:2, 16 5:16 6:11, 19, 20 8:21 9:4, 17, 18 10:12, 13 11:1, 17 36:16 39:20 40:3, 21 41:21 45:16, 19 49:10 52:3 55:20 56:2, 8, 13 59:19 60:7 64:10 66:7, 10 67:16 68:4 69:15 70:3 72:1 77:19 79:12, 19 84:18 85:20 86:16 88:1 90:19, 19 91:17 92:21 93:1, 4, 13 95:7 96:5, 16 102:6 103:21 113:12 115:2, 4, 9 118:9, 13 119:20 120:14 126:10, 12 128:9, 14 130:14 132:8 133:15 134:9 135:1 136:7, 12, 14, 16 137:1, 23 139:9	broke 7:14, 14
	believe 21:13 59:20 60:11, 12 76:14 87:20 93:4 96:5 118:7 125:3, 15 127:3	BOARD 1:2, 9, 19 2:3, 13, 20, 21, 22 4:2, 16 5:16 6:11, 19, 20 8:21 9:4, 17, 18 10:12, 13 11:1, 17 36:16 39:20 40:3, 21 41:21 45:16, 19 49:10 52:3 55:20 56:2, 8, 13 59:19 60:7 64:10 66:7, 10 67:16 68:4 69:15 70:3 72:1 77:19 79:12, 19 84:18 85:20 86:16 88:1 90:19, 19 91:17 92:21 93:1, 4, 13 95:7 96:5, 16 102:6 103:21 113:12 115:2, 4, 9 118:9, 13 119:20 120:14 126:10, 12 128:9, 14 130:14 132:8 133:15 134:9 135:1 136:7, 12, 14, 16 137:1, 23 139:9	Brooks 2:16
	bells 7:3	BOARD 1:2, 9, 19 2:3, 13, 20, 21, 22 4:2, 16 5:16 6:11, 19, 20 8:21 9:4, 17, 18 10:12, 13 11:1, 17 36:16 39:20 40:3, 21 41:21 45:16, 19 49:10 52:3 55:20 56:2, 8, 13 59:19 60:7 64:10 66:7, 10 67:16 68:4 69:15 70:3 72:1 77:19 79:12, 19 84:18 85:20 86:16 88:1 90:19, 19 91:17 92:21 93:1, 4, 13 95:7 96:5, 16 102:6 103:21 113:12 115:2, 4, 9 118:9, 13 119:20 120:14 126:10, 12 128:9, 14 130:14 132:8 133:15 134:9 135:1 136:7, 12, 14, 16 137:1, 23 139:9	brought 59:9 62:3 101:9 110:13
	bending 96:12	BOARD 1:2, 9, 19 2:3, 13, 20, 21, 22 4:2, 16 5:16 6:11, 19, 20 8:21 9:4, 17, 18 10:12, 13 11:1, 17 36:16 39:20 40:3, 21 41:21 45:16, 19 49:10 52:3 55:20 56:2, 8, 13 59:19 60:7 64:10 66:7, 10 67:16 68:4 69:15 70:3 72:1 77:19 79:12, 19 84:18 85:20 86:16 88:1 90:19, 19 91:17 92:21 93:1, 4, 13 95:7 96:5, 16 102:6 103:21 113:12 115:2, 4, 9 118:9, 13 119:20 120:14 126:10, 12 128:9, 14 130:14 132:8 133:15 134:9 135:1 136:7, 12, 14, 16 137:1, 23 139:9	Brown 52:1, 6
	Bentonville 5:14	BOARD 1:2, 9, 19 2:3, 13, 20, 21, 22 4:2, 16 5:16 6:11, 19, 20 8:21 9:4, 17, 18 10:12, 13 11:1, 17 36:16 39:20 40:3, 21 41:21 45:16, 19 49:10 52:3 55:20 56:2, 8, 13 59:19 60:7 64:10 66:7, 10 67:16 68:4 69:15 70:3 72:1 77:19 79:12, 19 84:18 85:20 86:16 88:1 90:19, 19 91:17 92:21 93:1, 4, 13 95:7 96:5, 16 102:6 103:21 113:12 115:2, 4, 9 118:9, 13 119:20 120:14 126:10, 12 128:9, 14 130:14 132:8 133:15 134:9 135:1 136:7, 12, 14, 16 137:1, 23 139:9	Buddy 2:5 74:10, 11, 14 133:3
	best 81:4 96:6 112:11	BOARD 1:2, 9, 19 2:3, 13, 20, 21, 22 4:2, 16 5:16 6:11, 19, 20 8:21 9:4, 17, 18 10:12, 13 11:1, 17 36:16 39:20 40:3, 21 41:21 45:16, 19 49:10 52:3 55:20 56:2, 8, 13 59:19 60:7 64:10 66:7, 10 67:16 68:4 69:15 70:3 72:1 77:19 79:12, 19 84:18 85:20 86:16 88:1 90:19, 19 91:17 92:21 93:1, 4, 13 95:7 96:5, 16 102:6 103:21 113:12 115:2, 4, 9 118:9, 13 119:20 120:14 126:10, 12 128:9, 14 130:14 132:8 133:15 134:9 135:1 136:7, 12, 14, 16 137:1, 23 139:9	budget 63:1, 2
	bet 33:3	BOARD 1:2, 9, 19 2:3, 13, 20, 21, 22 4:2, 16 5:16 6:11, 19, 20 8:21 9:4, 17, 18 10:12, 13 11:1, 17 36:16 39:20 40:3, 21 41:21 45:16, 19 49:10 52:3 55:20 56:2, 8, 13 59:19 60:7 64:10 66:7, 10 67:16 68:4 69:15 70:3 72:1 77:19 79:12, 19 84:18 85:20 86:16 88:1 90:19, 19 91:17 92:21 93:1, 4, 13 95:7 96:5, 16 102:6 103:21 113:12 115:2, 4, 9 118:9, 13 119:20 120:14 126:10, 12 128:9, 14 130:14 132:8 133:15 134:9 135:1 136:7, 12, 14, 16 137:1, 23 139:9	build 100:14
	better 82:19 91:1 93:8 95:14 97:12 122:1	BOARD 1:2, 9, 19 2:3, 13, 20, 21, 22 4:2, 16 5:16 6:11, 19, 20 8:21 9:4, 17, 18 10:12, 13 11:1, 17 36:16 39:20 40:3, 21 41:21 45:16, 19 49:10 52:3 55:20 56:2, 8, 13 59:19 60:7 64:10 66:7, 10 67:16 68:4 69:15 70:3 72:1 77:19 79:12, 19 84:18 85:20 86:16 88:1 90:19, 19 91:17 92:21 93:1, 4, 13 95:7 96:5, 16 102:6 103:21 113:12 115:2, 4, 9 118:9, 13 119:20 120:14 126:10, 12 128:9, 14 130:14 132:8 133:15 134:9 135:1 136:7, 12, 14, 16 137:1, 23 139:9	building 79:14
	betterment 99:21	BOARD 1:2, 9, 19 2:3, 13, 20, 21, 22 4:2, 16 5:16 6:11, 19, 20 8:21 9:4, 17, 18 10:12, 13 11:1, 17 36:16 39:20 40:3, 21 41:21 45:16, 19 49:10 52:3 55:20 56:2, 8, 13 59:19 60:7 64:10 66:7, 10 67:16 68:4 69:15 70:3 72:1 77:19 79:12, 19 84:18 85:20 86:16 88:1 90:19, 19 91:17 92:21 9	

<p>38:1, 5, 18 45:21 46:3, 14 55:23 56:4 60:11 62:10 63:20 64:2 66:17 67:7 68:20 69:2, 11, 13, 21 70:5, 13, 17 71:2, 19 72:7 76:17 77:2 90:7 112:23 124:11, 17, 21 130:18 131:17 133:4 135:19 137:14, 15 138:9, 12, 23 139:17 140:11 141:4, 20 142:14 bundle 15:23 21:8 Burgess 3:3 Burks 2:15 business 4:3 66:10 110:22, 23 113:15, 18 114:14 117:17 118:8 126:15, 20 127:2 135:23 136:4, 7 142:5, 9, 21 businesses 77:22 bust 79:6 busy 22:13 74:5 button 20:10 35:23 36:9 80:7 buy 87:1</p> <p>< C > cabinet 57:15 caduceus 65:22 cake 100:18 California 6:2 11:9 17:16, 19 18:9 30:23 31:2, 3, 10, 12 34:17 call 17:2 24:6 26:7 48:15 57:15 58:20, 21 77:14 78:12 84:10 93:2, 6 113:22 122:2 called 38:1 110:9 calling 48:17 calls 24:6 79:22 capability 23:12 capital 39:4</p>	<p>Cardinal 51:18, 19 52:20 53:10 54:14, 17, 22 57:2, 6, 13, 22 58:17 59:9 60:16 care 22:15 54:11 56:12 60:3 113:3 Carolina 14:10 32:18 33:3 carpet 101:9 109:12, 13 carpeting 108:19 109:10 Carter 3:19 case 35:11 65:1 76:5 81:6, 9, 13 95:20 96:14 134:21 138:4, 5, 15 139:6, 22, 23 140:15 141:9 cases 86:5 115:23, 23 116:2 137:1 catch 62:22 cause 143:17 causes 81:13 94:20 ceiling 100:8 101:12 center 8:5 51:12 53:11 57:23 59:10 60:15 certain 98:7 certainly 104:2, 8 115:8 CERTIFICATE 143:1 certification 127:18 Certified 143:6 certify 136:21 143:7, 14 chains 36:16, 23 chair 142:9 challenges 121:23 challenging 116:2 chance 86:17 change 23:9, 10, 10, 14, 21 24:10, 16 25:1 37:8 40:8, 19, 22 45:9 47:13 93:13 113:7</p>	<p>118:14 131:9 135:16 changed 41:16 47:3 48:4, 5 70:8 102:17 108:16 changes 5:17 6:22 129:15 135:10 changing 24:13 112:3 chapter 106:19 charge 52:21 53:13 81:19 charged 87:13 105:19 Charles 3:23 Charlie 3:2 chart 81:5 check 122:18 checked 36:17 69:18 77:10 checking 106:1 checks 125:7 Chief 2:14 138:3 choice 95:4 choir 34:19 choose 21:5 98:8 chosen 76:9 Chris 3:3 C-IIs 21:9 Cindy 114:4 118:4 citizenship 72:21 73:6 74:3, 17, 23 75:6 76:9, 13 City 55:2, 6, 14, 19 clarify 12:18 36:12 clarity 9:9 27:12, 14 Class 11:3 classes 123:22 clean 28:13 40:10 61:18 99:21 100:4, 15, 17 101:11 103:23 104:8, 17 107:19, 20, 22 108:9, 16 109:5 cleanable 100:4, 6 106:11 cleaned 101:8, 12, 15</p>	<p>cleaner 100:20 cleanup 47:13 clear 11:17 13:9 35:9 40:14, 19 61:20 68:21 70:4 71:15 76:10 101:2, 18 105:20 113:5 114:2 130:14 132:3 clearly 75:4 click 20:5, 6 21:9, 10 clicked 20:10 clicker 30:2 close 55:20 84:2, 3 88:2 closed 32:22 closer 35:18 closes 18:11 clue 59:5 clutter 22:11 104:14 coat 49:5 code 15:21, 21 16:17 17:21 25:5, 11, 22 89:22 111:14 122:6, 8 123:3 coded 80:7 Coker 2:21 72:17 73:20 74:13, 19 75:3 colleagues 9:1 college 122:11 Colleges 122:2, 23 color 80:7 colored 81:7 come 9:14 11:7 15:15, 18 20:4, 5 22:21 30:3, 17 34:11 38:12, 12 39:14 52:2 57:19 69:19 72:14 73:5 84:3 91:1, 23 93:9 114:10 117:3, 19 123:1 124:23 125:20 comes 5:23 15:3 19:6 20:13 29:20, 22 30:6, 7, 10, 21</p>
--	---	--	---

57:11 73:9 74:6 81:16 113:11 comfortable 58:8 coming 15:17 16:3 18:3 41:7 91:2 95:14 103:16 138:1 comment 23:20 86:13 119:19 comments 93:10 95:8 110:16 commit 88:2 committed 28:4 123:17 Committee 64:10 85:9, 10, 10 95:21 committees 91:9 communities 11:23 community 98:14 103:8 companies 33:21 company 7:19 compare 19:8 competencies 53:16 competency 136:14 competent 110:10, 10 competitors 108:21 compiling 76:22 complaint 81:12 complaints 68:6 complete 17:22 103:21 completed 4:7 16:1 65:17 68:7, 8 76:12 81:4 complex 82:9 Compliance 2:11 5:13 102:22 105:14 comply 8:11 25:16 28:1 45:13 103:3, 6, 9 component 125:22 compound 98:7, 8 100:6 104:5, 11 compounders 109:20 compounding 39:13 96:14, 22	97:8, 20 98:4, 6 99:20 100:3, 13 101:14 104:1, 7, 20 106:9 107:6, 23 108:20 109:19 computer 14:18 16:6 23:21 35:4 88:11 90:1, 5 computer-aided 143:11 computers 26:13 36:20 42:6 53:21 102:16 concern 27:9 94:20 108:2 124:9 concerned 40:13 105:18 concerns 11:21 concludes 129:15 135:10 concur 88:4 conditions 97:22 103:13 conducted 142:6 conference 79:21, 22 conform 44:16 111:20 confusing 87:11 connection 54:20 Connelly 1:23 143:6, 20, 21 Conroy 53:12 consider 34:10 70:3 consideration 110:2 considerations 21:12 considered 28:7 50:21 92:12 94:2 considering 115:4 consultant 80:18 113:10 consumer 81:12 contact 80:16 92:21 95:21 contacted 92:13 contacting 91:7 contains 14:22, 22	continue 63:9 72:21 77:6 83:17 118:3 continuing 72:10 contract 60:16 64:18 83:18, 22 84:7 contracts 64:16 65:20 contribute 86:1 contribution 126:6 control 14:23 controlled 7:15 8:7, 10, 18 9:5, 12 11:19 33:3 86:2, 22 87:3, 9 88:23 127:22 129:3, 5 conversation 18:2 conveyed 57:12 94:4 95:17 Cook 3:2 Cool 80:12 copies 9:11 10:4 31:17, 18, 20, 20 copy 13:6, 19, 23, 23 14:5 15:14 18:13 19:16 25:9, 21, 23 26:2, 3 33:1 62:4, 5, 23 70:15 85:4 96:12 corner 22:20 corporate 5:14 8:17 Correct 47:6 70:20 89:13, 15 91:10 110:11 143:12 correction 66:7 cost 36:3 counsel 8:17 143:15 count 21:11 counter 100:5 counters 101:12 country 22:2 52:11 counts 20:8 COUNTY 143:4 couple 13:18 70:7 course 35:6 72:12 82:17	court 4:9 29:19 143:7 covering 67:20 covers 109:3 114:15 CPOE 54:2 create 29:6 created 6:22 13:3 creates 14:18, 20 98:22 crime 123:16 Cristal 2:11 81:22 82:7 criteria 106:4 cruddy 102:2 cuff 71:7 cumbersome 88:10 current 79:3 currently 11:2 64:20 curse 110:9, 10 curve 80:9 cut 18:15 73:13 88:7 cyber 22:16 < D > daily 29:3 36:12, 14, 18 37:8 68:22 69:18 72:22 Dakota 10:20 Dan 2:13 4:12 108:7 Dane 3:6 Daniel 2:17 37:16, 22 Darby 2:6 4:18 5:2 25:4, 7, 14, 21 26:4, 14, 20, 23 27:5, 11, 15, 19, 23 28:18 29:7, 12 30:9 32:8 33:2, 7, 10, 13, 16, 19, 23 36:22 37:5 38:3 39:22 40:11, 16 41:5, 8, 11, 14, 22 42:3, 15, 19 43:6, 21 44:2, 12 45:23 46:12 47:1, 5 49:1, 21 50:7 52:9
---	---	--	---

55:14 56:22 58:5,
19 59:16 60:10, 14,
22 61:2, 14 62:13,
20, 22 63:5, 9, 13,
18 64:3 66:9, 15,
20 67:5, 8, 13
70:15 71:9, 12
72:3 73:18 78:5, 9,
14 82:13 87:19
89:11, 18, 23 90:4,
8 96:9, 23 104:18
105:1, 4, 7 107:15
109:12 111:6
118:17 119:11
120:4, 8, 20 121:3,
9 124:9, 18 129:17,
20 130:3, 8 131:4,
10, 14, 18 133:2
135:17 137:4, 10,
11 138:4, 11, 15
139:1, 6, 18, 22
140:8, 15 141:3, 9,
22 142:11, 16
dark 9:22
database 73:7, 12
date 20:4, 6, 6
30:19 107:11
David 2:6 78:2
80:4
day 16:3 23:22, 22
30:12, 14 31:10
36:17 37:10, 11, 20,
21 70:19 114:13,
15, 23 116:19
117:10, 16 118:22
days 49:16 56:20
100:19 128:10
DEA 8:18 10:10
11:15, 21 12:17
13:8 14:17, 21, 22
15:1 33:2, 5 34:1
37:16
deal 112:21
dealing 25:15
DEA's 11:15, 17
December 128:2
132:9, 11 133:17
134:1, 4, 11 135:4
decide 100:13
127:10

decided 10:14
71:6 93:5
decision 81:7 96:1
97:3 105:18
decreased 21:14
decreases 21:22
deemed 12:20
definition 51:1
delay 7:14 9:16
delete 41:18 47:15
deleted 131:5, 5
deleting 46:22
delinquent 134:1
deliver 64:9
delivered 94:6
delivery 94:9
demand 6:15 23:4
DeMoines 11:16
Dental 126:12
dentistry 90:20
department 35:13
90:16 98:23
Department's 98:23
describing 42:13
design 117:22
designated 104:13
desire 11:13
132:20 135:14
desk 80:8
determine 98:13
developed 81:13
82:7
devices 91:19
diagnostic 64:17
diagram 82:19
83:4
Dialysate 91:19
dialysis 91:16
different 25:8
50:15 85:22 89:9
109:23 111:1
122:5
differentiate 15:16
differently 100:2
difficult 102:8
106:4, 11
digital 10:4, 7
digitally 8:12
ding 36:2

direct 102:19
directed 35:6
direction 23:10
102:12 105:11
126:13
directions 24:5
directly 13:7
37:17 91:20 92:1
Director 2:11, 12
5:12 19:5 51:16
85:17
disallowed 109:1
disciplinary 128:15
discipline 81:18
82:1 128:13
disciplines 83:7
disclose 122:13
disclosure 20:19,
21 136:10
discontinued 9:10
discouraged 35:13
discretion 134:8
discuss 136:23
discussed 39:17
94:13 125:5
129:15 136:18
discussing 136:13
discussion 4:22
46:8 51:7 60:19
61:4 62:8 66:13
67:3 90:11 92:6
105:16 110:7
121:7 138:19
139:12 140:4, 21
141:16
dishes 100:18
dispense 86:9
dispensed 25:10
48:12 87:9
dispensing 29:4
36:18 57:9 58:13
69:18 86:11 88:6
distractions 22:13
distributed 114:6
distributor 129:8,
11, 12 130:2
District 113:19
114:4, 7 126:22
141:12

diversion 14:19
dividing 116:4
divisional 19:5
doctor 17:2 23:21
24:6, 6
doctor's 24:1
document 39:7, 8
83:8 127:19
documents 51:18,
21 81:2
doing 23:17 43:22
46:19 54:14, 21
63:3, 5 90:1 94:9
99:9 103:12
118:19
dollar 129:20
dollars 133:20
134:17 135:6
Donna 2:7 44:21
110:5, 13 127:4
129:17
door 11:8 15:15,
19 16:4, 19 30:18
99:10
dosage 23:9
downstairs 120:7
dozen 65:11
DR 4:1, 14, 21 5:6
25:13 31:5 32:5
38:8, 11 39:6, 11,
19 40:1, 20 41:4,
21 42:1 44:21
45:1, 19 46:1, 6, 10,
16, 18, 21 47:6, 9
49:18 50:8, 16, 18,
21 51:2, 6, 10, 14,
23 52:2, 5, 8, 10, 13,
15, 23 53:3 55:4, 7,
19 56:1, 5, 7 57:10,
17 58:3 59:8, 12,
18 60:7, 12, 19
61:3, 6, 15, 17 62:2,
7, 14, 15, 17, 20
63:8, 12, 14, 19, 21
64:4, 7, 12, 13 66:3,
6, 12, 19, 23 67:2, 9,
11, 14, 18 68:3, 13,
16, 18, 19 70:1
71:3, 17 72:1, 4, 8,
10 73:15 74:10, 16

75:1, 7, 12, 19 76:6
 77:3, 5, 6, 7 78:6,
 11, 16 80:12, 15
 81:12 82:3, 4, 6, 8,
 10, 15, 19, 21, 23
 83:2, 21 84:1, 2, 5,
 9, 15, 17, 22 86:13,
 15, 16, 20 87:18, 20
 88:9, 12, 21 89:6, 8
 90:10, 15, 18 91:10,
 11 92:5, 8, 10, 11,
 12, 15, 19, 23 93:3,
 4, 7, 11, 15, 16 94:1,
 11, 18 95:3, 9, 16,
 18, 23 96:11, 16, 19
 97:15 98:19 99:5,
 17 101:1, 10, 19, 22
 102:20, 23 103:4, 7
 104:9, 16, 23 105:2,
 5, 9, 12 106:7, 12,
 15 107:3, 7, 10
 109:9 110:1, 9, 21
 112:4, 7, 13 113:9,
 12, 14, 17 114:1, 2,
 8 115:13, 16 116:8,
 12, 17, 21 117:6, 12,
 13, 19 118:3, 19
 119:4, 7, 18, 23
 120:9, 13 121:6, 11,
 15, 18, 20 122:18
 124:5, 16 125:3
 126:14, 17, 19, 23
 127:1 130:14, 22
 131:7, 12, 15, 21, 23
 132:18, 20 133:3, 5,
 8 135:11, 14, 21
 136:3, 6 137:2, 7,
 10, 12, 14, 16, 23
 138:10, 14, 19, 21
 139:2, 5, 11, 14, 19,
 21 140:3, 6, 12, 14,
 20, 23 141:6, 8, 15,
 18 142:1, 4, 8, 13,
 17, 19
Dropbox 130:20
dropped 85:7
 91:14
drops 95:20
Drug 2:15, 16, 17,
 18, 19 8:8 37:23

50:2 57:14, 15
 87:14 88:23 94:6,
 10 97:7
drugs 9:3, 7, 11
 15:4 28:11 33:3
 86:2 91:19
due 75:5 133:23
dues 83:16 84:23
duty 99:15
 < E >
ear 35:7, 8
earlier 4:6
easier 73:3 82:22
 123:4
easily 19:21 69:19
Easter 3:4
easy 19:19 36:6
 58:16 74:8 111:4
Eddie 2:14 3:20
 28:22 36:11 53:3
 68:14, 20 75:7
 76:17 97:9 102:6
editorial 87:17
e-fax 9:13
e-faxes 9:13
effect 45:4 46:2, 4
 48:5
Effective 133:18
effort 84:18 87:16
**eight-and-a-half-by-
 11** 34:12
either 6:7 9:7
 48:12 65:22
 122:10
Elaine 85:16
 92:16, 17 93:17
electronic 5:16, 19,
 21, 22, 23 9:20
 10:3, 22 11:5, 18
 12:13, 19, 23 14:11
 15:18 16:5 17:14,
 17 18:3, 19, 19
 19:3 21:4 22:10
 24:5, 15 25:15, 16
 26:2, 9, 22 28:7
 29:2 31:17, 20
 33:6 34:21 36:13
 38:21 40:15 42:14,
 15 43:3, 15 44:4,

15, 20 45:4, 7 48:6
 49:21 50:2, 5, 22
 51:1
electronically 6:3,
 14 7:23 8:19 9:5,
 14 10:1, 3, 16 11:4
 12:6, 7, 12, 16, 21,
 22 13:4, 12 14:15,
 21 16:12 19:13
 21:22 22:17, 22
 23:2 29:2, 5, 21
 30:4, 12 33:22
 34:11 41:20 50:11
Ellenburg 2:12
 46:19 47:2 59:14
 84:7, 11 116:9
 120:6 127:10
 130:4, 10, 21
eloquent 88:3
email 53:22 77:11
 120:14, 20
emails 62:4 77:12
emphasize 98:2
employee 50:1
employment 75:14
EMR 54:2
encouraging 74:4
encrypted 54:20
endorsed 60:2
ends 125:1
energy 110:6
enforce 98:18
 99:14
enforceable 108:1
Enforcement 8:8
engage 93:2
engaged 122:10
engages 109:19
English 3:19
enter 20:6 35:5
 53:19, 20, 23 73:12
 90:5, 7 126:9
entered 74:3
 81:20 91:14
entering 125:15
enters 57:7
entertain 4:15
 63:14 136:11
 142:9

entire 22:8
entitle 134:6
entitled 48:20
 110:23
entries 53:10
entry 51:19 54:22
 57:3 58:2 60:17
 81:9
environmental 22:1
envisioned 100:11,
 12
Epic 54:2
e-prescribing 8:7
 22:19
equipment 79:11
ER 58:9, 16 59:2
e-records 5:10
especially 78:1
establish 111:1
estimated 22:2, 6
eternal 83:22
ethical 122:12
evaluation 64:22
 65:3, 8
event 127:16 135:1
eventually 107:11
 126:5
everybody 76:7
 100:22 117:21
evidence 76:13
exact 55:2 72:16
 127:11
exactly 26:7 40:2
 53:18
examination 134:23
example 58:9
 113:1 126:12
exceed 134:21
exclude 99:3
Excuse 14:16 99:8
Executive 2:10
 68:12 110:19
 136:8, 12, 15, 18, 22
 137:3, 5, 17, 19
 138:1 142:6
Existing 41:16
 45:11, 17
exists 24:3
expectation 97:6, 9,
 11 101:21 105:23

<p>expectations 103:22 104:6</p> <p>expecting 102:21</p> <p>expedient 112:10</p> <p>expenditure 39:4</p> <p>expense 125:9</p> <p>expenses 63:2</p> <p>experienced 97:11</p> <p>experiential 125:22</p> <p>expire 133:16 134:4</p> <p>Expires 143:22</p> <p>explain 65:20 81:3</p> <p>explained 93:17</p> <p>explanation 85:12</p> <p>express 86:20</p> <p>< F ></p> <p>face 31:19</p> <p>facility 52:20 56:23 101:16 113:23</p> <p>facility-driven 65:15</p> <p>fact 8:3 57:14 70:21</p> <p>faculty 114:9</p> <p>fail 134:10</p> <p>failure 58:11</p> <p>fair 38:16</p> <p>faith 103:22</p> <p>falls 50:23</p> <p>familiar 61:8 86:17</p> <p>far 13:15 45:6 52:18 54:16 68:5 105:14 106:13</p> <p>farther 49:2</p> <p>fashion 123:4</p> <p>favor 5:1 46:10 62:9 63:8, 22 66:14 67:4 131:15 132:22 138:10, 21 139:14 140:7, 23 141:19 142:13</p> <p>faxed 50:12</p> <p>faxes 21:4</p> <p>FDA 98:11 113:1, 7</p>	<p>February 1:11 4:2 54:1 79:5</p> <p>federal 13:10</p> <p>federally 11:22 106:21</p> <p>fee 128:1, 18 132:6, 13, 16 133:19, 20, 22, 23 134:6, 11</p> <p>feedback 82:11, 17</p> <p>Feel 6:5 88:1 95:14, 19, 23 109:22 117:8</p> <p>feeling 25:18 95:22</p> <p>fees 134:18</p> <p>felt 86:10 93:7</p> <p>field 50:20</p> <p>fifty 132:11</p> <p>figure 77:12, 15 111:3</p> <p>file 6:2 11:9 15:13 16:6, 8 17:4, 16, 19 18:9, 11, 17, 20, 21 19:9 28:19 31:1, 2 42:12, 12, 14, 15, 18 44:5, 6, 7, 9, 19, 20 73:7</p> <p>filed 6:2 19:10</p> <p>files 19:2</p> <p>fill 16:2 92:3 94:5</p> <p>filled 16:11 87:7 92:3</p> <p>filling 17:5 30:4, 8</p> <p>finalize 80:22</p> <p>finally 113:7</p> <p>financial 63:1 122:4</p> <p>financially 126:2</p> <p>find 16:22 25:20 28:4 75:21 84:12 87:11 102:3 112:23 125:23</p> <p>finding 100:17 112:18</p> <p>fine 6:7 56:6 72:2 104:23 111:22</p> <p>finished 110:13</p> <p>finite 125:18</p> <p>firewall 79:12</p>	<p>first 11:14 13:16 16:2 20:7 22:6 47:10 53:7 54:11, 12 64:23 79:7 85:5 98:9 102:14 103:17 113:18 114:15, 16 118:22 126:20</p> <p>fish 87:2</p> <p>five 108:7 134:21</p> <p>fix 110:4</p> <p>flat 109:15</p> <p>floor 85:11 100:9 101:7 117:23</p> <p>floors 101:17 108:4</p> <p>flow 36:2 81:5 106:13</p> <p>flows 81:13</p> <p>Fluffy 88:13, 18 89:8, 8, 9</p> <p>flush 58:14</p> <p>focus 109:21</p> <p>fold 34:13, 14</p> <p>folder 6:2 17:16, 19 19:9 31:1, 2, 6 34:17</p> <p>folders 11:9 18:9</p> <p>folks 5:11 57:12 71:22</p> <p>follow 11:15 82:22 95:11</p> <p>followed 13:14</p> <p>following 45:9 128:5</p> <p>follows 12:17 65:18 133:12</p> <p>foot 99:10</p> <p>foregoing 143:8, 12</p> <p>Foreman 3:21</p> <p>form 10:18 11:20 13:19 20:21</p> <p>formula 89:21</p> <p>for-profit 122:23</p> <p>forth 21:5 60:20, 22 102:4</p> <p>Forty-three 5:20 10:19</p> <p>forward 72:2 80:22 85:11 110:7</p>	<p>120:10, 13 131:8, 16 132:21 135:15</p> <p>Foshee 3:14</p> <p>found 7:8 9:19 83:8</p> <p>four 14:4 34:14</p> <p>fours 34:13</p> <p>fourteen 128:10</p> <p>frame 51:17, 21</p> <p>frankly 33:20 38:22</p> <p>free 6:5 104:14 117:9</p> <p>Friday 54:5 56:19 73:21 79:5</p> <p>front 11:8 15:15, 19 16:4, 19 25:20 27:13 30:18 38:15, 21 39:3 81:5, 14 99:19 101:13</p> <p>full 111:13</p> <p>fully 87:21 122:12</p> <p>functional 80:4 90:22</p> <p>funny 55:21 56:2</p> <p>further 12:18 14:4 60:19 86:14 95:9 142:5, 8 143:14</p> <p>future 122:19</p> <p>< G ></p> <p>game 38:16</p> <p>Garver 64:13 81:12</p> <p>general 7:21</p> <p>generic 48:7, 13, 14 50:4</p> <p>gentleman 80:20 108:18 109:3, 11, 14</p> <p>Gentlemen 64:14</p> <p>Georgia 55:20, 20</p> <p>getting 11:23 86:6 106:5 108:18 111:5 123:17 124:3</p> <p>gist 7:13</p> <p>give 7:6 11:12 20:8 21:11 39:12 72:16 77:14 82:11</p>
--	--	--	---

95:4 99:9 105:7
 110:18 111:10
 118:12 127:12
 136:10
given 75:9 81:2
 104:6 119:13
gives 98:22
giving 108:13
glad 37:12 68:3
go 4:23 5:7 6:4, 5,
 6 7:10 11:10 16:5,
 22 20:2, 15, 18
 21:1 24:15 29:14
 30:4, 8 31:18 32:8
 44:21 47:11 52:16,
 23 56:8 61:19
 68:11 74:10 75:16,
 20 78:7 80:22
 81:3 86:14 87:6
 90:6 95:2 96:2, 21
 97:9 101:1, 16
 102:10 105:13
 117:17 121:11
 124:21 125:1
 126:5 127:7, 13
 136:12
goal 107:10
goes 12:11 14:4
 22:10 30:23 49:15
 81:21 86:23 89:9
 97:9 106:14 136:8
going 8:6 9:17
 15:4, 4 16:10, 13
 20:18, 19 22:9
 23:12 29:23 32:16
 36:2 38:13 39:16
 43:15 48:15 49:12,
 22, 22 50:9 53:4
 56:11, 23 58:11
 59:4, 5 64:21 65:3
 72:2 75:12 77:10
 78:9, 17, 23 80:6
 84:10 85:10 86:9
 89:6 91:6, 7 93:13
 95:4 97:22 98:6,
 20 100:5 106:17
 108:15, 17 110:1, 3
 111:16, 19 112:3
 113:2, 8 115:6, 17
 116:17 117:8

118:11, 23 122:16
 123:5, 13, 14
 125:21 136:22
Good 5:11 37:22
 38:20 40:5 42:19,
 20 51:13, 14 63:5,
 12 68:1 72:22
 73:2, 23 74:12
 75:19 80:12 92:20
 117:11
gotten 32:2
gray 97:4
great 62:7 63:3
 121:19
green 22:4 121:12
group 15:23
 115:22
groups 15:22
 115:21 116:5
grow 22:9
guarantee 29:15
guess 10:13 15:2
 57:20 61:19 95:16
 97:5, 13 122:22
 133:8
guessing 55:18
 75:7
guidance 11:15
guideline 106:21
guy 14:17 19:22
 112:16, 17
guys 13:9 61:12
 70:7 76:23

< H >
half 99:18
halfway 65:12
hand 25:11
handle 88:22
 124:14
handled 126:20
handout 53:1
handouts 52:18
happen 54:9 91:5
happens 30:20, 22
 57:11 98:21
happy 37:20, 21
 63:6
Harbin 2:23

hard 9:11 13:6, 19
 14:5 15:13 19:16
hard-copy 14:12
 15:17
harder 39:16
hardware 7:9, 10
head 70:8
headed 126:13
health 35:14 52:20
 53:11 54:22 57:3,
 22 59:10 60:16
 65:22 87:21 90:12,
 16 113:3
HealthSouth 55:1, 5
hear 45:3 51:23
 76:7 93:20 97:5
 98:20 117:14
 138:2
heard 56:7 83:7
 93:12 108:23
 116:21
hearing 4:6 45:2,
 9 52:15 140:6
 141:18 143:13
hearings 65:14
Hebert 2:18 67:19,
 20
held 8:18 10:17
 13:11 19:13 21:18,
 22 22:17 23:2
 53:16 106:23
 114:3
He'll 67:21
help 58:21 71:23
 110:6
helpful 90:19
 116:14
helping 80:18
 118:5
helps 83:16
Henry 2:15
high 115:11, 11
high-end 80:10
highway 31:14
HIPAA 20:19, 20
 21:14, 22
hired 77:20
history 6:8 49:9
hit 22:7 36:9 50:3

hitting 35:22
Hoffman 52:9
hogging 117:23
hold 7:22 10:15
 11:2, 4 14:14 34:3
 52:18 53:8 74:20,
 22 75:5, 18
holder 134:13
holding 6:13 9:4,
 6 21:20 33:22
holidays 54:6
home 5:7 57:1
Honestly 29:12
Hoover 1:21
hoping 99:18
hospital 54:21
 55:10
host 79:22 113:21
 115:7
hours 51:20 54:4
 56:11 61:22 62:1
house 65:12 85:9
housed 44:20
Houston 57:13
Hughes 122:18
human 89:3
human's 88:14
hung 58:12
hydrocodone 86:3

< I >
idea 53:4 74:12
 85:20 92:20
 115:13
ideas 116:18
identified 65:5
 113:23
II 9:21 11:3 21:9,
 10 22:22
III 11:3 22:22
 113:19 114:4
 126:22
IIs 21:11
image 10:4, 7
images 20:7
imagine 87:2
immediate 6:19
immunizations
 108:13

impact 22:2	inspections 22:12 68:7 76:20	Iowa 11:14 12:3 13:12	44:6 109:5
implement 99:1	Inspector 2:14, 15, 16, 17, 18, 19 19:14	IP 79:1	key 13:5
important 96:1 104:19, 20	20:13, 22, 22 21:7	IRS 34:6	kickoff 115:5
impossible 103:8	26:17 30:10 31:9	issue 29:6, 11 39:17 72:11 75:6	kidney 58:11
impression 91:5 108:2	37:5, 23 104:21 138:3	103:11 106:15	kin 143:15
improved 56:12	inspectors 31:23	issued 127:19	kind 6:8 8:5 13:17, 17 15:6
in. 106:3	32:3, 6 68:9 97:7	issues 7:9 81:23	26:15, 16, 18 32:21
inaudible 105:17	102:9 105:8 106:1	114:16	34:23 83:6 111:18
include 10:20 61:21 62:4 64:18	inspector's 70:2 102:7	item 110:22 113:18 127:1	114:15 115:23
128:19 129:6, 11, 23	institutional 49:9 128:20 129:7	items 7:16 113:17	117:2 122:22
included 62:5 83:4 85:4	instructions 34:22	its 47:23 93:14 136:16	kinds 11:21 83:11
includes 16:3 64:17	intent 10:15 11:18 13:22 43:2, 8	IV 11:3 22:22	King 2:22
indicate 135:21	47:13 49:3 131:8	< J >	kiss 118:22
indicated 122:19 128:8	interest 6:12 40:4 96:6 114:11	jack 80:1	Klinner 3:18
individual 4:7, 8 114:3 119:18	117:21 118:7	James 49:3	knew 38:3 115:4
individually 91:2	interested 83:9 117:2, 5 143:16	January 62:23 66:8, 10, 21 68:8,	know 9:9 16:15 18:7, 19, 21 19:9
individuals 64:17 65:7, 15 93:8	interject 88:2	10 72:19 128:5	20:1 21:7 23:20
122:10 123:21	Intern 2:22	133:18	24:7 26:11 28:21
industry 108:20, 22	Internally 21:13	jeopardy 122:4	30:14 31:15 32:3
information 8:4, 20 28:3 31:14 44:9	interpret 99:1, 4	Jim 3:4 39:23	34:4 35:6, 11
45:14 54:19 59:22	interpretation 41:5	59:9 101:3	38:19 39:15 40:3
68:11 75:11 76:23	interpreted 8:21 100:1	jive 88:14	42:5 44:2, 3 49:3,
81:20 82:14, 16 114:5	interrupt 77:4	job 63:4, 5, 12 95:18 123:11	7, 7, 19, 23 55:18
informed 87:22 118:4	interview 66:21	joined 4:8	59:4 60:1 68:1, 1
initial 133:19	intravenously 58:10	Jones 3:10	70:6 71:7, 21, 21
initially 40:17 130:5, 11	introduce 4:9 67:17 71:4 92:16,	Jr 2:23	73:15 74:6 79:5, 7
initials 23:23	18 93:20, 22	judgment 35:15	82:9 83:2, 5 84:5
initiate 128:15	introduced 92:7, 9, 10, 13	July 6:10, 18	87:1, 3, 23 88:1
initiating 97:19	investigated 65:14	jump 6:6	90:3, 12, 15 92:16
inpatient 64:21	investigation 81:11 105:23	< K >	95:3, 11, 22 97:8,
inserted 45:10	investigators 50:19 65:2 76:19 100:12	keep 11:8 14:21 33:4 34:7 36:14	21, 23 100:1 101:2
inside 21:17, 18	102:9 103:18	41:7 95:19 106:2, 4 112:18 118:3	102:14 105:17
insight 110:6	107:21 115:22	keeping 28:2 70:9, 11 107:19	108:11 111:16, 19
inspect 104:5 106:18	invite 136:10	keeps 15:21 112:3	112:18 113:3
inspection 6:17 10:8	involve 86:5	Kelli 3:13	114:20 115:8, 17
	involved 68:10 124:3	Kelly 59:18	116:15 118:5
		kept 6:3 7:2 29:2 36:18, 19 42:12	120:2 123:19
			knowing 96:2
			known 75:14
			knows 16:17 17:23 82:20
			100:23 113:8
			Koch 3:1 5:11, 12 14:20 15:7, 10
			23:15, 18 24:2
			25:3, 6, 19 26:6
			27:4, 12, 18, 21
			28:1, 10, 16 29:9

30:3, 15, 23 31:6, 11, 16 32:6, 12, 16 33:5, 9, 11, 14, 20 34:1, 8, 10, 16 35:1, 16 36:4 38:20 39:10 43:1, 7, 12, 17 47:12, 17, 20 48:9 49:5, 12, 17 50:4, 14, 17, 23 51:4, 9	legend 7:16 9:3, 6, 11 22:23 legends 11:4 legislation 85:4 91:12, 12, 13, 15 94:20 96:5 110:23 111:7 118:22 122:22 Legislative 112:1, 16 123:5 legislator 91:15 legislators 91:7 legislature 98:22 legit 120:15 letter 6:11 7:15 27:19 60:21, 23 73:17, 18 74:21 82:2 83:13 138:17 141:11 letters 73:21 letting 66:1 level 13:10 82:1 license 53:11 58:5 59:10 65:10 72:18 75:5 77:13, 15, 22 123:15, 18 127:17 128:23 132:3, 6 licensed 52:21, 22 53:14 54:22 55:11 57:3 123:22 136:20 licensees 65:19, 21 102:21 132:8 licenses 80:19, 20 licensing 77:9, 21 81:17 licensure 122:14 light 121:12 limits 29:18 line 49:13 58:14 lines 43:5, 6 48:11, 17, 19 50:12 link 89:7 linked 88:20 list 17:19 20:8 64:19 75:9, 22 76:19, 22 91:18 listed 11:2 97:12 127:3 130:6, 12 listen 117:23	little 19:16 35:18 38:18 49:2 51:6 80:9 86:1 87:11 111:10 live 86:10 102:5 107:15 Lloyd 3:15 loan 123:9 LOCATION 1:19 locations 76:22 locked 23:16 log 20:19 29:4 36:12, 14, 16, 19 37:19 69:3, 15, 18 70:10, 10 106:2 Logan 121:17 logs 37:8 68:23 70:9 long 29:7, 10 37:17 41:22 42:3 44:8 49:7, 8, 10 96:13 105:15 109:3, 5, 9 longer 104:4 128:13 130:5 long-term 21:20 look 17:11 19:7 21:2, 3, 8 29:4, 14 35:18 47:23 53:9 69:19 86:18 103:1 108:14, 14, 16 112:9 113:4, 11 looked 20:22 84:6 103:19 120:18 121:1 Looking 13:14 59:11, 12 81:8, 15 84:9 102:12 107:21 114:18 117:3 looks 29:17 82:9 lot 23:8 32:12 34:8, 9 40:4 73:13 74:12, 14 80:23 82:21 86:4 88:16 90:4 94:20 99:6, 6 102:4, 15, 15 106:2 114:18 123:1 Louise 3:10	Louisiana 13:14 love 32:7 LRS 127:9 Lucinda 115:6 < M > ma'am 27:18 machine 58:13, 20 magazine 115:14 Magic 97:21 mailed 77:14 Maine 115:6 maintain 37:18 69:10, 11 maintained 102:9 maintaining 9:10 making 40:5, 17 46:20 76:17 97:23 105:19 131:8 135:15 manage 81:6 management 53:17 81:9 manager 141:13 mandate 26:10 122:8 mandated 28:3 45:15 mandatory 22:19 manhours 99:6 manila 31:6 manually 73:12 74:3 manufacturer 91:20 94:4, 5, 12, 12 95:15 99:12 129:8, 10, 11 130:2 manufacturers 94:8 manufacturing 99:8 March 22:19 Mark 2:18 67:19, 20 68:1, 3 market 19:5 Martin 2:4 4:1, 14, 21 5:6 25:13 31:5 32:5 38:8 39:19 40:1, 20 41:4, 21 42:1 44:21 45:1, 19 46:1, 6, 10, 16, 18, 21 47:6, 9
--	--	---	---

50:21 51:6, 10, 14
 52:5, 8, 10, 13, 15,
 23 53:3 55:4, 7, 19
 56:1, 5, 7 57:10, 17
 58:3 59:8, 18 60:7,
 12, 19 61:3, 6, 15,
 17 62:2, 7, 14, 15,
 17, 20 63:8, 12, 14,
 19, 21 64:4, 7 66:3,
 6, 12, 19, 23 67:2, 9,
 11, 14, 18 68:3, 13,
 16, 19 70:1 71:3,
 17 72:1, 4, 8 73:15
 74:10, 16 75:1, 7,
 12, 19 76:6 77:3, 6
 80:12 82:3, 6, 10,
 19, 23 83:21 84:2,
 9, 17 86:13, 16, 20
 87:20 89:8 90:10,
 15 91:10 92:5, 10,
 12 93:3, 7, 15 94:1,
 18 95:3, 16, 23
 96:16, 19 101:1
 102:20 104:16
 106:15 107:3
 110:1, 9, 21 112:13
 113:9, 12, 14, 17
 114:2 115:13
 117:12 118:3
 119:18 120:9
 121:6, 11, 20 125:3
 126:14, 17, 19
 127:1 130:14, 22
 131:7, 12, 15, 21, 23
 132:18, 20 133:3, 5,
 8 135:11, 14, 21
 136:3, 6 137:2, 7,
 10, 12, 14, 16, 23
 138:10, 14, 19, 21
 139:2, 5, 11, 14, 19,
 21 140:3, 6, 12, 14,
 20, 23 141:6, 8, 15,
 18 142:1, 4, 8, 13,
 17, 19
master 106:9
mat 101:7 102:1
 109:9, 15
match 35:4
mats 102:4 108:22,

23 109:1
matter 111:13
matters 136:17
Matthew 3:7
matting 109:16
McConaghy 2:13
 4:13 84:18
mean 8:16, 17
 15:5, 9 24:7 26:23
 27:7, 8 32:8 34:5
 36:23 38:4 39:17
 42:19 43:19, 22
 44:12, 13 71:13
 89:23 90:11 94:19
 95:7 98:4 103:11,
 13 105:15 106:16,
 19 118:14 122:7
 123:12
meaning 5:22 12:8
 47:19 100:5
means 13:21 15:2
 28:7 47:21 94:4
 106:20 112:20, 20
 143:10
meant 24:8
Medical 51:11
 60:15 65:1
Medicare 34:5
medication 53:17
 86:6 94:3, 3 95:5
 129:13
medications 57:6
 85:22 86:5, 12
 94:16
Medicine 90:20
 130:1
meet 109:6 113:2
 116:3, 3, 16
MEETING 1:9
 4:3, 4, 8 66:10
 79:13, 16, 19 80:16
 83:6 93:9 113:19
 114:14 116:11, 13
 136:17 142:21
 143:8
meetings 79:22
meets 123:10
Member 2:7, 8
 67:17 84:18 114:9

MEMBERS 2:3
 4:16 40:22 41:21
 56:3, 9 60:8 67:16
 72:1 86:16 88:1
 93:1 95:8 96:16
 113:12 114:7
 118:9 119:20
 120:14
membership 83:16
 84:23
memo 70:6
men 115:14, 15, 19
mentioned 36:11
 77:17 78:20 80:15
 94:14
merely 13:20 14:2
message 95:16
met 65:18 114:8
metronidazole
 58:10
Michael 64:13
middle 60:6
million 22:4, 7
mind 38:12 93:14
 97:18 103:7 108:5
 131:13
mine 48:22 83:1
minimum 13:2
minor 39:12 85:1
minus 16:11
minute 17:13
 117:18
minutes 66:8, 10,
 22 67:12 71:5
mirrored 13:12
missed 37:7, 7
missing 16:20, 21
 17:14 18:20
mission 10:23
Mississippi 80:17,
 17, 21
Missouri 14:10
 32:18
mistaken 87:10
mistakes 81:22
misunderstand
 109:22
Mitzi 2:12 49:9
 83:8 84:5 127:8

130:19
mix 58:15
Mobile 67:21
 79:23
modification 47:10
moment 11:10
 110:15 118:8
Monday 54:4, 13
 77:23
money 76:11
 83:20 99:6 102:16
 123:1
monitored 92:4
monitoring 64:18
 65:20 77:21
Montgomery 85:7,
 15
month 22:6 61:18
 68:8, 10 78:21
monthly 65:18
months 6:23 7:5
 19:18 27:6 119:14
morning 5:11
 51:13, 14 114:13
 115:21
motion 4:16, 18, 21
 45:3 46:1, 3, 5, 6,
 11, 18 60:12, 14
 61:3 62:9, 17
 63:15, 21 64:7
 66:9, 12, 21 67:2
 71:4, 10 131:11, 23
 136:11 137:2, 4
 138:6, 16 139:7, 11,
 23 140:3, 14, 17, 20
 141:8, 10, 15 142:4,
 9
motions 131:13
mouthwash 97:21
move 63:16 110:7,
 16 126:19 131:8
 132:21 135:15
moved 142:11
moving 22:18
 32:23 110:21
 118:7 120:9
 131:15
Muscato 3:7 70:12,
 18

<p>< N > NABP 83:8, 10, 14, 23 113:18 114:15, 15 126:22 name 4:10 5:12 48:12 50:2 88:14 89:9 Nancy 3:5 89:13 90:11 nastiest 103:13 nasty 108:11 near 36:19 122:19 necessarily 83:3 necessary 7:7 43:9 57:20 need 13:23 16:6, 22 19:15 20:12 28:12 33:1, 14 34:3 39:22 40:14 44:17 53:5 58:10, 11 59:8 61:20 63:14 66:7 68:11 70:3 71:9 72:4 73:23 82:1 95:21 98:2, 3 100:14 102:11 111:23 119:16 121:4 126:3, 4 130:9 131:11 137:7 needed 7:7 10:8 23:13 126:15 needs 13:23 16:1, 9 44:16 58:15 101:14 neither 143:14 network 79:11 never 10:15 33:18 115:17 New 22:18 23:1 24:12 77:8, 20 78:19 79:4, 10, 20 100:14 113:17 126:20 127:2, 15, 15 132:17 136:4, 6 newest 67:17 Newman 3:13 news 38:20 74:1</p>	<p>newsletter 9:18 10:10 38:14 70:14 84:8 nice 80:11 night 54:7, 10 57:6, 16 60:6 77:11 nights 54:15 56:16 nine 7:5 19:18 27:6 nod 70:8 nondisciplinary 127:6 128:7 nonresident 94:23 95:7 128:20 129:7 nonsterile 99:20 100:3 North 10:20 14:10 32:18 33:3 notate 24:17 notated 12:9 notation 12:2, 5 notations 12:8 Note 6:18 22:18 noted 23:10, 23 notes 39:7 130:7 notice 9:22 102:13 null 134:13 number 7:9 13:18 14:4 16:22 17:9 20:1, 3, 3 22:9, 10 30:5, 6, 7 32:17 44:3 58:5, 19 59:10 64:16 65:4 81:2 89:12, 14, 20 125:18 138:5, 15 139:6, 22, 23 141:9 numbered 29:23 132:10 133:17 134:2, 5 135:5 numbering 29:23 numbers 14:22 20:16 72:13, 16 79:2, 3, 7 106:2 138:5 140:15 nurse 35:5 58:12 60:5 nurses 53:22 54:8 Nursing 139:8</p>	<p>< O > obligation 122:12 obtain 59:20 obtained 57:6 obtains 86:21 obviously 40:3 94:19 98:12 101:8 occasional 109:19 occupy 125:19 occupying 125:16 October 51:17, 21 61:1, 2 133:23 odd 133:17 134:1, 5 135:4 offering 114:19 130:23 office 5:15 24:1 49:13 50:11 73:14 128:2, 4, 10 official 71:3 off-site 51:19 60:17 Oh 41:14 43:17 77:5 105:9 119:23 okay 9:12 16:6 17:12 31:9, 23 33:9 37:6, 17 45:18 47:2 49:17 51:4, 8, 10 52:10, 17 53:2, 7 56:4 59:16 60:7, 12 61:16 62:2, 7 69:13 70:17 71:20 72:8 76:6 77:2 78:23 93:3 110:10, 21 113:14 118:9 120:8 121:11, 15 126:17 127:1, 12 130:3, 19, 21, 22 131:7, 14 old 110:21, 22 113:14 117:17 118:8 126:15 Omicell 57:8, 9 on-call 58:23 Once 7:1 13:2 14:12 16:5 17:4, 22 26:11 32:22 61:18, 19 113:7</p>	<p>one-line 118:14 one-liner 119:9, 10 ones 11:7 16:3, 11 17:14, 15, 17 18:16, 17, 19, 20, 21 19:1, 2 30:14, 17 69:7, 9 79:8 109:21 ongoing 128:7 online 77:9, 18 open 23:6 117:10 operation 22:8 54:4 Operations 2:12 opinion 33:5 38:9 48:21 86:21 93:5, 21 103:17 107:20 opportunity 128:12 oppose 123:2 opposed 5:7 46:16 62:15 64:5 67:9 88:13 131:21 133:6 139:3, 19 140:12 141:6 142:1, 17 opposition 133:9 option 94:14 order 5:8, 18 19:2, 3, 4 51:19 54:22 56:22 57:7, 12 58:2 60:13, 17 61:9 83:3 91:22 94:3, 3, 6 95:5 110:11 132:13 135:7 orders 53:19, 20 54:3, 7 57:18 60:4, 5 64:16 organization 106:19 original 6:9, 21 9:15 10:4 12:20 19:18 21:3 24:17 25:1 26:1, 8, 9 27:3 30:17, 21, 21 48:7, 10, 16, 16, 17 70:22 originally 27:4 outcome 73:2 88:17 outside 50:23</p>
---	---	--	---

overkill 9:1	patient 13:23	128:19, 22 129:4, 6	64:10 65:4, 22
override 60:5	22:15 30:7 54:11	permittees 102:21	66:2 69:20 72:17
overriding 54:8	56:12 58:9 60:3	person 38:8 76:3	75:20 76:4 81:22,
owner's 89:4	91:20 92:1	77:20	23 83:8, 12 85:20
oxycodone 86:4	patients 31:7	personal 78:17	87:7 89:10 90:19
oxygen 129:12, 23	55:13 91:16 94:17	personally 65:19	91:17 92:22 94:16,
oxymoron 38:7	patient-specific	68:22	23 95:7 98:14
	94:9	perspective 22:4	99:8 103:8, 23
< P >	Paul 3:8	pet 100:23	105:14 106:23
P.J 122:18	pay 83:15 84:23	Peyton 2:19	107:22 108:16
p.m 137:21 142:22	88:18 133:21	Ph.D 2:10	109:19 114:6, 18,
packet 85:3	134:10	Pharmaceutical	19 115:2, 3, 18
page 45:2 53:9, 15	payment 134:5, 16	95:10	122:11, 12, 20
81:15 97:6	pays 88:19	pharmacies 7:12	125:12, 15 126:1,
pages 22:5, 7 53:8	PBMs 38:13	29:3 39:2 87:6	10 127:20 128:19,
83:19	PDMP 85:6, 13, 21	88:22 97:7 101:15	21 129:5 132:9
paid 132:7, 13	88:14, 16, 20 89:7	103:12 104:4, 10	133:13, 15, 21
135:7	90:6, 22	128:21	134:2, 9, 15 135:2
paper 10:18 11:20	PDMs 23:8	pharmacist 12:2, 5	138:1
21:21 22:5, 8, 23	PDX 27:2	17:1, 11 19:4, 15	pharmacy's 10:5
23:3 24:18 29:22	PEEHIP 49:23	35:22 36:21 38:16	Phenix 55:2, 6, 14,
30:13 31:17, 20	peeve 100:23	49:19 52:19, 21	19
33:1, 9, 11, 15, 18	penalty 127:6	53:8, 13 54:9	Phillip 3:15
34:2, 2, 7, 8, 12, 13,	128:8, 16 132:11,	56:13 57:15 58:16	phone 78:3, 10, 20
14, 17 35:8, 18	14 134:16 135:5, 8,	60:4 64:21 65:6	79:10, 20 93:2, 6
70:10	9	69:17 73:6 74:7,	phones 78:18 79:1,
papers 34:9	pending 136:23	14 76:3 77:8	1 80:10
Pardon 103:4	people 35:11 50:9	109:4 122:9	phrase 45:11
116:12	64:15 70:8 72:14	123:10, 13, 15	physical 70:10
Parham 114:4	78:2, 12 81:17	128:23 129:3	physically 18:5
part 12:4, 11	85:22 86:6 87:1,	141:12	19:9
28:17, 18 42:21	21 89:19 100:2	pharmacists 22:14	physician 59:1, 3
44:18 45:11 86:22	102:2, 15 107:15	23:11 54:3, 21	91:22 94:2
111:22 115:20	115:5 117:8, 23	56:21 57:19 58:23	physician's 50:11
participate 91:4	118:1 122:4 125:7	64:20 73:4, 5, 9, 15	94:5 95:5
94:22 125:23	126:4	74:1 77:12, 19	pick 38:18 100:14
particular 23:13	percent 18:2 44:3	124:3, 5 125:11	102:1, 3 117:21
122:15	79:14 132:12	pharmacist's 108:8	picture 17:12
parties 143:15	period 21:16	123:11	pie 83:4
party 111:13	41:10, 16, 17 43:13	PHARMACY 1:2,	piece 24:18 34:12,
pass 91:6 119:2	45:10 46:20 47:7,	19 2:13, 20, 21, 22	13 91:11, 15
passed 85:12	15, 22 107:22	4:2 5:13 9:10, 19	118:21
87:23 102:14	permanent 140:1	11:17 12:14 13:1,	pieces 34:14, 16
passes 46:18 62:17	permission 52:3	18 14:5 19:6	pill 35:7
64:7 67:11 131:23	55:21 80:16	21:13, 17, 18 22:11,	pilot 32:16
139:5, 21 140:14	permit 58:4 59:15,	13 27:22 35:13	place 30:1 73:11
141:8 142:4	17, 21 86:22	44:6 45:12, 16	75:14 77:8, 10
passing 91:8	112:14 127:18	51:16, 20 54:13, 19,	79:2, 4 108:15
passport 77:15	permits 111:1	23 56:19 57:3, 23	126:13
		58:17 59:14, 17, 21	

<p>placed 65:21 plan 140:18 141:11 plastic 101:7, 17, 17 plates 100:18 play 24:14 please 4:11 46:11 53:6 62:9 63:22 67:18 77:6, 14 96:23 118:3 135:16 141:19 pleasure 4:3 plug 79:23 80:1 plus 25:1 31:13, 20 point 4:15 33:21 35:12 39:4 40:2, 16 85:18 86:7, 8 87:7 95:1, 19 99:17 104:20 114:2, 5 125:4, 14 pointed 108:7 points 79:13 81:9 125:4 Polycom 79:21 pontificate 118:2 pop 16:21 populate 90:9 port 79:3 portion 28:6 53:17 65:17 87:15 131:5 position 87:15 90:13, 16 96:4 99:22 positions 125:18, 20 positive 22:1 possible 58:23 103:13 possibly 79:17 87:21 potential 81:1 practice 5:13 6:16 14:1 45:16 87:10 127:21 136:21 practitioner 86:21 preaching 34:18 precedent 126:11 precluded 7:18 prepared 12:21 64:9, 23 111:2 113:20 127:4</p>	<p>preprinted 39:15 prescribe 86:9 prescriber's 12:13, 23 prescription 5:21, 23 6:1, 13, 14 8:12 9:23 10:1, 7 11:7, 22 12:7, 12, 13, 14, 15, 22, 23 13:1, 3, 4, 19 15:3, 8, 13 16:9, 15, 20, 23, 23 17:1, 10 20:1, 2 21:6, 16 23:9, 11, 23 24:5, 10, 11, 12, 12, 16, 17 25:9, 10 26:1, 8, 9 27:22 28:2, 6, 8, 21 29:20, 22 30:5 32:10 33:6, 12 35:5 36:5, 7 38:16, 21 39:9 42:10, 11, 18 43:3, 20 44:5, 7, 10 45:7, 13, 14 48:10, 11 50:2, 6, 10, 22 51:1 87:14 88:23 95:6 prescriptions 5:19 8:10 9:13, 20 10:3, 23 11:3, 6 14:13, 14 15:1, 14, 15, 17 16:2, 10, 14, 18 17:18, 23 18:1, 3, 4, 5 19:11, 13, 21 20:14, 17, 23 21:3, 4 22:10, 17, 21 23:1 25:15, 16 30:11, 17 31:19 32:20 34:11, 21 38:23 39:14 44:15 45:5 50:1 87:5 88:13 92:2 PRESENT 2:9 19:9 52:3 116:1 presentation 5:10 6:4 18:16 23:5 40:5, 6 51:11 presented 4:19 presently 64:15 65:9 President 2:4, 5 19:6 67:15 68:5</p>	<p>pretty 19:19 43:14 72:22 73:2 94:21 102:2 113:5 prevailing 128:17 132:12, 15 prevent 35:22 91:8 123:17 previously 67:22, 23 primarily 109:21 print 10:17 13:11, 22 14:2 15:12 19:21 20:7, 8, 9, 17 21:6 24:9, 19, 21 26:18, 20, 21 29:8, 13 30:15, 16, 16, 18 31:19 35:8, 18, 23 36:4, 8, 9 43:19 71:16 printed 6:1, 15 11:20 12:9 13:5 16:12 23:3 26:10 37:8 38:14 49:11 69:8, 10 printing 14:17 23:12 35:14 prints 15:20 17:6, 7, 7, 8, 15 18:9 20:18 prior 92:6 priority 76:19 78:1 probably 28:15 29:13 32:21 33:21 38:8 39:12 44:3 49:23 54:6 56:7 71:22 80:3 85:19 105:15 110:4 114:16 probation 74:2 problem 9:4, 6 14:19 27:8 28:23 32:1 33:19 45:8 77:1 81:18 120:1 122:3, 17, 21 123:6, 7 problems 32:4 Procedure 111:9 proceed 53:6 79:9 process 5:17 11:10 15:11 24:3 47:11 55:1 56:8 57:13</p>	<p>65:13 74:8 76:12 81:17 84:19 119:5 123:5 125:12, 13, 21 132:21 135:15 processed 21:17 57:18 processing 61:9 produce 13:19 14:5 31:11 44:7 produced 50:10 produces 88:17 product 7:6 profession 7:21 professional 65:23 122:7 professionals 64:19 65:5 66:2 program 7:1, 3 64:15 84:8 122:11, 15 125:16 126:5 programmers 27:6 programming 7:4, 5 19:19 programs 122:20 126:8, 9 project 6:21 7:2 24:13 32:22 prompt 15:23 prompted 16:8 prompts 16:7 proof 37:18 74:17 properly 136:8 proposed 45:10 91:13 94:19 95:10 110:23 127:2, 13 130:5 135:23 proposing 92:19 127:7 protect 96:3 provide 60:16 61:13 82:17 94:16 provided 54:20 63:17 134:19 providing 92:1 provision 122:6 provisions 8:11 45:15 111:8 provisions, 28:3</p>
--	--	---	---

public 35:14 79:16
96:3, 7 105:21
136:16
published 111:17
publishing 111:12
pull 17:3 19:7
36:7 108:18
pulling 108:3
118:5
pulls 58:12
purpose 28:11
47:21 48:2, 14
96:3 136:13
purposes 10:8
13:21 14:1, 3, 7
32:14
pushing 56:15, 20
put 7:6 10:10, 21
18:8, 10 19:18
20:2, 11, 11, 15
31:20 35:6 41:10
43:13 47:7, 14, 22
70:6, 13 76:18
77:8, 13, 16 84:18
89:4 90:11 101:16
106:3 108:19
123:13, 20 130:9
putting 15:19
17:18 43:2 78:19
97:14 122:4

< Q >

qualifications
123:12 136:13
qualifies 42:16
quarter 61:19
question 8:23 9:2
23:7 24:4 34:20
35:21 42:23 48:22
58:14 59:7, 9
68:21 70:8 110:14
129:17
questions 6:6, 7
23:6 29:20 39:19
56:3 57:10 59:22
63:6 66:3 68:14
96:17, 19 110:15
130:15 132:18
135:11 143:9

queue 30:5, 8
quicker 29:13
quickly 6:5 95:21
quite 6:10 13:16
35:10 72:14
quorum 4:15

< R >
Ralph 2:8
Randy 3:17 51:15
52:5 53:6 57:11
61:7
range 20:4, 11
reach 6:20
reached 9:16
10:13 54:17
read 25:4 28:5
39:16 45:6, 12
46:4 47:14 48:6, 8
49:1 105:16
127:14 133:11
136:9
readily 29:10
reading 8:1 115:14
readings 7:17
ready 39:3 60:8
62:8 138:2
reality 98:1
realize 122:3
really 7:20 11:14
14:23 28:17 61:12
80:11 87:20
114:12
reason 5:15 6:21
7:16 11:20 12:1
17:3 18:18 39:13
59:20 76:14 78:6
98:9, 10 125:6
reasonable 103:22
reasons 6:16, 16
38:22 97:18
136:22
recalls 95:11, 12
receipt 128:11
receive 63:15, 16
95:6
received 9:23
12:12 30:13, 13, 14
68:6 83:13 128:1,
3, 9 132:10 135:4

receiving 27:22
45:12 95:5
recess 137:19
recognize 84:17
121:20
recognized 106:18,
21
recommendation
138:7, 17 139:8
recommendations
138:3
recommended
138:6, 16 139:7
140:1, 17 141:10
record 4:10 6:1
12:9 13:6, 11
15:18 21:7, 15, 21
24:10, 11, 15, 21, 22
25:1 26:9 28:2
38:17 71:11, 12
97:14 102:20
109:1 131:13
136:9
record, 13:4
recordkeeping 5:16,
19, 21 10:22 11:18
13:21 14:3, 6
45:14 48:1
records 5:22 6:13,
14 7:22 10:16, 17
11:7, 19, 22 12:7
14:11, 20 15:1
23:2
recovering 66:2
Recovery 65:13
redrop 24:11
reduces 22:12
refer 130:7
reference 111:12
112:1, 17
referenced 135:9
references 44:18
referred 52:16
139:8
referring 48:1 53:5
regional 19:5
51:11 60:15
register 94:15
133:14
registered 126:9

registering 72:13
77:21
registers 36:19
registrant 134:7
registration 72:11
77:9, 18 122:14
124:13, 22, 23
127:18 129:1
133:16, 19 134:8,
12, 14, 20 135:3
registrations 134:3
regular 7:11
regulated 136:14
regulation 11:13
13:10 111:14
regulations 8:1, 9,
12
Rehab 55:2, 5
reinstated 134:15
reinstatement
134:22
related 12:8 13:7
37:18 45:8 66:4
relates 28:17
relation 45:4
relaxing 87:15
rely 85:20
remember 43:1
49:6 55:7 59:18
120:4
remote 56:22 58:2
60:17 61:9
remotely 79:17
remove 85:6 91:16
removed 85:13
renew 73:5 74:7
76:11 132:14
135:7
renewal 73:9 74:6
76:12 127:7, 17
128:1, 6, 11, 17
132:13, 15 133:19,
22 134:6, 7, 11
135:2
renewed 72:15, 18
Rengering 3:8
70:23
report 17:5, 7, 9, 15
18:6, 8, 13, 14, 23
19:7, 8 36:18

62:21 63:1, 15, 17 64:10, 12 65:18 66:4 68:5, 19 70:2 72:9 77:8 80:13 81:12 88:5 96:15 110:12 reported 81:17 REPORTER 1:23 4:10 29:19 143:7 reporting 7:7 19:20 61:8 87:1, 8 reports 83:10 representative 93:18 represents 143:12 reprinted 18:18 reprints 19:4 request 6:9 7:13, 19 9:8 19:22 61:15 require 23:8 71:16 81:7 required 10:2 12:15 13:20 14:6 22:21 44:8 97:4 98:14 127:20 requirement 43:4 48:18 requirements 7:7 8:6 28:2 45:13 48:1 61:8 96:13, 22 122:13 requires 113:5 requiring 61:17 82:1 128:6 Reservations 113:22 reside 54:22 resolution 136:23 resolve 59:8 resource 125:17 resources 85:23 response 6:19 39:21 46:9, 17 61:5 62:16 64:6 66:5 67:10 68:15 96:18 98:20 113:16 130:16 131:22 132:19 133:7 135:13	136:2, 5 138:20 139:4, 13, 20 140:5, 13, 22 141:7, 17 142:3, 7, 18 responses 138:2 responsibility 40:22 78:3, 8 86:23 87:8 99:1 108:9 122:7 rest 47:11, 23 86:11 117:5 restricted 54:23 57:3 restrictions 88:5 result 81:11 143:17 resurface 108:4 retail 128:20 129:6 retain 12:6 retained 12:16, 22 13:6 retention 21:15, 15 retrievable 29:11 69:19 retrieve 10:7 retrofit 39:1 retrofits 101:16 returning 65:19, 21 returns 136:16 revenue 63:2 review 82:11 reviewing 54:10 60:4 rewrite 80:19 Rhonda 2:21 72:15 121:20 Rhonda's 77:7 right 19:17 20:2 22:20 24:14, 22 25:3, 3 26:14 27:23 28:18 30:4 31:8 33:10, 13, 14 35:7, 8, 16 36:23 39:10 41:4 47:5, 7 49:15 50:16 51:4 55:12 57:18, 21 59:1 73:1, 11 74:13 78:16, 19 82:8, 8 83:2 89:18 90:2 101:10, 19 105:4, 11 106:12	107:7, 12, 18 112:2 114:1, 8 117:6 119:4 124:7, 17, 21 131:6 138:4 140:15 right-hand 9:20 rise 81:23, 23 risk 21:14, 23 22:16 Riverview 51:11, 16 60:15 road 24:19 roadkill 31:14 Rod 2:23 Roger 3:11 role 98:13 roll 31:10, 12 rolled 22:3 rolling 22:6 rolls 31:3 58:9 rom 79:21 Ronda 3:12 room 37:6 39:7 Rooms 114:2 roster 4:5 RPR 1:23 143:6, 21 rule 25:14 27:10, 13, 16 40:10, 17, 19 41:18 45:16 47:10 51:7 111:23 112:6, 7, 19 127:2, 23 136:1 rulemaking 4:6 rules 7:17 44:15 86:10 96:12 97:23 111:12 118:13 ruling 98:22 runs 18:6 RX 17:5, 8 < S > sacred 105:6 sad 97:23 safer 54:11 60:3 safety 54:16 sake 9:9 18:2, 15 27:12 Samford 114:9, 17	122:18 sanction 123:15 satisfactory 69:16 134:23 Saturday 56:19 save 6:6 22:3, 4 122:21 saved 22:8 saves 74:12 saw 38:14 70:7 103:18 saying 14:16 25:15 42:5 45:5 48:9, 14 69:17 74:21 77:12 80:2 83:14 85:1 91:3 105:5 107:13, 18 says 9:23 12:1, 4, 11 13:18 14:17 16:6 20:14 26:7 27:21 28:20 30:11 37:16 42:11, 22 48:6 57:22 58:20 75:4 82:6 94:11 103:2, 5 107:2, 2 112:8 scan 14:12 16:13 32:9, 20 39:2 scanned 12:10 16:9, 17 17:23 18:7 30:22 scanners 39:2 scanning 18:7 Schedule 9:21 21:9, 10, 11 22:22 scheduled 65:14 79:4, 8 school 115:9 123:8 124:14, 20, 22 125:1, 12 schools 114:11 115:2, 3, 18 116:3 118:13 123:21 124:6 Scott 2:17 85:14 scrap 69:5 scratched 110:4 screen 19:17 34:22 36:7, 8
--	--	---	---

<p>39:16 80:10 screening 64:15 screwy 34:23 script 15:5 search 83:22 Second 4:20, 22 46:5, 7 53:9 60:18 61:4 63:19, 20, 22 66:11, 13, 23 67:1, 3 81:19 85:3 91:11 98:10 115:20 125:14 127:1 137:6 138:8, 9, 18 139:10, 12 140:2, 4, 19, 21 141:14, 16 142:12 seconds 29:21 secret 54:20 Secretary 2:10 Secretary's 68:19 72:9 section 8:5 71:15 130:23 131:3 132:3 secure 55:1 security 89:12, 16, 20 see 7:18 17:11 19:14, 15 20:9, 14 30:11 31:10 33:1 35:19 42:4 44:11 45:1 53:10 56:2 59:12 68:6 75:17 81:5, 10, 14 82:16 83:3, 17 85:21 87:23 95:20 97:20 113:11 115:18 117:1, 2, 6 130:12 136:6 seeing 32:5 53:5 83:10 84:19 110:17, 22 116:1 122:1 136:3 142:8 seen 36:20 83:11 98:10 segregated 98:5 select 21:1 selected 20:7 Senate 85:10 Senator 85:5, 16</p>	<p>send 21:19, 20 62:6 70:15 83:20 120:11, 13 121:13, 16 127:8 sending 73:20 senior 5:12 sense 113:9 sent 6:18 51:17, 21, 22 62:5 73:18 74:20 76:11, 13 120:17, 20 separate 98:3 131:11, 12 September 9:18 sequentially 17:8 series 20:15 serious 63:15 serve 66:1 Service 112:2, 17 services 58:4 59:15, 17, 21 128:21 session 66:22 68:12 110:20 115:1 136:8, 12, 15, 18, 23 137:3, 5, 17, 20 138:1 142:6 set 6:8 13:17 17:2 21:7 60:20, 22 79:18 91:6 sets 79:6 setting 79:15 80:5 seven 34:6 56:20, 21, 21 shag 101:9 109:10 SHELBY 143:4 shelf 101:13, 14 shelves 108:3 Sheri 1:23 143:6, 20, 21 shipped 91:19 short 117:10 show 11:9 14:8 18:14 20:21 48:11 53:15 88:15 showed 59:19 shows 17:15 18:16, 17, 18 shred 14:12, 13</p>	<p>32:20 37:14, 15 shredding 38:23 side 9:20 18:13 51:7 100:7 sign 36:17 65:20 69:4 70:19 142:2 signal 79:14 signature 37:18 69:3, 17 signed 8:12 64:16 83:18 silly 26:18 111:18 similar 27:1 31:5 127:19 simple 58:9 97:21 single 21:6 43:19 sink 100:15, 16 sir 29:9 57:2, 16 59:6 60:1 61:10 67:15 69:1, 22, 23 126:18 sister 18:23 sit 53:21 80:22 90:21 site 21:20 sitting 59:1 Six 116:9 119:14 sixty 133:20 slides 13:17 slot 126:6 small 7:9 39:15 76:8 98:22 smiled 55:23 Smith 88:13 social 89:12, 16, 20 sodium 58:12 software 6:22 8:13 solution 94:21 122:5 125:4 solve 122:17 123:4 Somebody 71:4, 8 95:20 somebody's 57:1 someplace 78:7 soon 43:14 Sorrell 2:8 3:9 5:5 34:20 35:2, 17 36:1 46:15 55:9 56:10, 16 57:5 58:8 59:3 62:12</p>	<p>63:23 66:18 72:5 88:18 106:1, 10, 13 108:12 131:19 133:1 135:18 137:8, 9 139:16 140:10 141:2, 21 sorry 12:3 44:22 45:6 77:3 90:14 sounds 80:23 south 67:20 space 98:5, 8 speak 93:1 111:2 113:20 127:4 speaker 114:16 speaking 103:20 speaks 53:18 specific 14:9 specifically 7:18 8:2 42:9 122:8 specifics 106:6 specifies 129:22 spending 99:5 spent 102:15 spiral-bound 70:19 spoke 85:15, 17 spoken 38:9 80:20 sponsor 118:12, 15 119:22 120:1 121:5 spot 90:12 97:14, 17 spots 25:8 126:4 staff 67:17 stage 91:6 stand 4:9 50:19 109:5 standard 106:17, 22, 22 109:23 111:14 112:5 standards 98:7 106:18 109:6 113:3 standing 100:10 standpoint 28:22 102:7 105:22, 22 107:23 start 18:11 69:3, 4 127:5 started 6:9 73:20 97:19 119:6 123:9</p>
---	---	--	---

<p>Starting 54:11 77:18, 23</p> <p>STATE 1:2, 19 4:1 11:2 26:6 44:15 50:1 67:21 71:8 87:12, 12 89:22 91:17 94:15, 15 99:16 113:21 125:17 126:1 127:15 132:8 133:14 136:21 143:3</p> <p>stated 6:12 87:19 130:1</p> <p>statement 38:15 136:9</p> <p>statements 143:10</p> <p>states 5:20 10:19, 22 11:1, 14 14:9, 9 15:11 32:6, 12, 17, 23 38:23 40:13 111:15 116:1, 7, 16, 22</p> <p>State's 8:21 98:13</p> <p>stats 61:11</p> <p>status 74:17</p> <p>statute 25:8, 17 27:13 28:19 42:4 44:14 107:1, 2 112:20 113:5 129:15</p> <p>stay 74:22 99:18</p> <p>steal 15:4, 7</p> <p>stenotype 143:9</p> <p>step 12:18 32:9 47:10 98:12 99:19</p> <p>steps 81:6 82:23</p> <p>sticker 15:20</p> <p>stickers 15:12, 20</p> <p>stop 75:13 84:9</p> <p>store 10:6 21:19 124:23</p> <p>stored 10:2</p> <p>stores 7:9, 11 76:20</p> <p>story 50:15 117:15</p> <p>straight 95:14</p> <p>straightforward 94:21</p>	<p>streamline 5:18</p> <p>streamlined 22:12</p> <p>Street 1:20</p> <p>strikes 114:20</p> <p>stronger 79:12</p> <p>student 65:3, 7 123:12 124:12</p> <p>stuff 80:11 112:23 117:3</p> <p>stupid 29:20</p> <p>Stutts 85:5</p> <p>subject 41:2</p> <p>submit 76:9</p> <p>submitted 64:13</p> <p>subsection 132:4 133:11</p> <p>substance 129:4, 6</p> <p>substances 7:15 8:7, 10, 18 9:5, 12 11:19 86:22 87:4, 9 127:22</p> <p>substitution 28:11, 17 47:22 48:3, 8, 13, 15 49:19 50:5</p> <p>successfully 19:10</p> <p>sufficient 39:7</p> <p>suggest 84:11 101:23</p> <p>suggested 114:17</p> <p>suggesting 112:22 126:7</p> <p>suggestion 82:2</p> <p>summarize 110:2</p> <p>summary 17:5</p> <p>Sunday 56:19</p> <p>Sunset 121:8</p> <p>superimpose 24:16</p> <p>superimposed 24:20</p> <p>supervising 108:8 141:12</p> <p>support 83:17 93:16 104:2 135:22</p> <p>supported 85:5</p> <p>supposed 55:21</p> <p>Supposedly 88:12</p> <p>sure 31:23 35:21 40:2 50:3, 18 55:16 58:18 61:7, 20 73:10 86:15</p>	<p>88:19 95:22 100:15 102:8 105:10, 19 109:20 116:20 117:20 123:14</p> <p>surface 101:6 106:11 109:15 110:5</p> <p>surfaces 100:4 104:12</p> <p>surprised 27:5</p> <p>surrender 140:1</p> <p>surrounded 104:14</p> <p>survey 106:17</p> <p>Susan 2:10 38:10 59:11 64:11 66:3, 6 68:17 72:8 77:3 82:20 92:5 96:17 109:8 116:6 121:14 122:17 126:21</p> <p>Susan's 110:12</p> <p>sushi 31:4</p> <p>swayed 93:6</p> <p>system 12:10 16:15, 21 17:23 20:18 27:1, 1, 2 35:10, 10 54:16, 19 57:9 59:13, 19 70:20 75:17 77:13, 16 78:20 79:4, 10, 20 81:10, 14, 21 88:11 90:5</p> <p>systems 90:1</p> <p>< T ></p> <p>t.i.d 24:8</p> <p>tables 115:8</p> <p>take 4:23 5:8 6:23 12:18 16:10 18:8 22:14 35:5 39:13, 22 40:2, 22 43:11, 18 44:18 50:1 60:8 75:20 78:7 79:4 82:18 87:2, 3 91:7 126:12</p> <p>taken 10:9 42:22 47:9 137:20 143:8</p>	<p>takes 48:18 81:6 88:10</p> <p>talk 5:15 35:10 58:15 90:21 108:22 112:16 114:22 115:6, 9, 23 118:4</p> <p>talked 10:14 24:1 52:1 107:18 118:18 119:14</p> <p>talking 11:5, 6 33:7 41:11 68:22 82:20 87:4, 8 89:19 90:23 101:4 103:11 120:4</p> <p>talks 25:9 27:20</p> <p>tallying 15:22 18:11</p> <p>Tammy 3:14</p> <p>teaching 122:10 123:22 124:6</p> <p>tech 65:2, 6 118:13 122:20</p> <p>technician 15:3 16:7 72:11 109:4 122:9, 11 124:13 125:16 126:1, 10 129:1 134:3, 10, 15</p> <p>technicians 22:14 72:18 75:21 76:8, 10, 18 114:18, 20 125:10, 18 126:3, 8 133:13, 21</p> <p>technician's 135:3</p> <p>tell 8:2 49:1, 22 52:5 59:4 78:21 102:13 110:8 112:19 123:11, 16</p> <p>telling 102:18</p> <p>tells 16:14 17:9</p> <p>ten 29:21 34:5, 7 38:3 116:8 134:17</p> <p>term 122:1</p> <p>Terry 2:20 78:21</p> <p>tetracycline 87:2</p> <p>Texas 52:20 53:11 57:23 58:17 59:10</p> <p>Thank 4:14 51:4, 8, 9 53:6 62:17, 19 63:13 64:7 66:1, 6</p>
--	--	--	---

68:13, 16 69:21 71:2 74:15 78:5 80:12, 14 87:18 121:15 126:18 theoretically 108:10 thereto 143:10 the-road 32:22 thing 49:8 55:3 73:11 76:8 80:21 101:22 124:15 things 38:11 39:14 53:5 78:1 83:11, 14 91:18, 23 97:10, 21 100:18, 19 102:16 115:10, 19 117:4, 22 think 4:22 5:7 9:6 25:7, 23, 23 26:2, 4, 16, 18 27:9, 13 28:12, 14, 16, 21 29:5, 7, 11 33:17, 20 40:9, 14, 17, 18, 19 41:17, 23 42:3, 17 43:1, 2, 7 44:17 47:20 48:9, 22 51:6, 22 53:9 56:11 58:1, 3 70:21 71:9, 19, 20 72:22 73:1 78:12, 20 86:1, 3 92:20 93:5, 13, 19 94:18 97:1, 10 98:14, 19 100:11 104:18, 19 105:15 107:8, 14, 15 108:1 110:4, 5, 11 111:3, 21, 21 112:11 114:21 120:22 121:4, 23 122:16, 17 123:10 124:9, 11 126:1 130:8, 19 thinking 101:5 114:23 117:4 third 81:21 Thirty 135:6 Thomas 3:23 thorough 96:20 thought 9:1 83:9 111:11 118:17	three 6:23 13:18 23:22 53:7 54:15 64:20 65:6 77:11 81:8, 9 82:23 91:18, 23 115:5 116:4 118:1 127:3 131:12 three-month 7:4 throw 33:18 37:12 121:22 Thursday 54:14 tied 126:4, 5 tile 101:12 108:19, 21 Tim 2:4 3:1 5:12 25:4 51:8 88:4 time 6:15 8:5, 8, 19 9:1 36:5 49:7, 10, 13 51:17, 21 54:8 62:22 65:13 67:12 72:12 73:9 74:6, 12, 15 78:13 85:7 88:10 89:17 90:21 96:13 102:17 104:21 110:2 117:9 125:5 134:20 136:1, 7, 11 times 38:5 108:7, 8 tires 108:15 today 4:4 5:15 6:10 24:3, 9 39:18 57:20 69:4 80:6 84:20 93:9, 12 96:15 108:1 110:4, 18 111:2 121:14 today's 20:6 Todd 2:16 67:21 told 6:23 85:8 88:15 95:9 118:20 Tommy 3:18 tons 37:8 top 12:4 24:17, 20 53:10 81:11 102:1 topic 40:3 70:3 110:3 114:21 117:11, 20 126:20 topics 114:10 117:21 total 65:4	totally 54:2, 2 touch 80:10 123:23 track 95:19 trade 76:15 train 125:18 trained 125:20 training 80:6 82:4 114:19 125:16 transcribed 143:10 transcript 143:13 transcription 143:11 transferred 21:4 transmission 12:19 transmitted 10:4 12:21 13:3 28:6 Treasurer 2:6 63:10 treasurer's 62:20 63:17 treatment 65:2, 8 tried 111:17 trip 80:21 trouble 38:13 true 143:12 try 26:16 63:6 76:22 81:3 110:1 118:11, 15, 19 121:10 trying 14:21, 23 73:3 78:12 87:13 100:21 103:14 Tuesday 54:13 turn 51:22 61:11 74:22 turned 7:1, 4 72:20 74:17 twice 120:3 two 13:2, 16 17:8 23:22 25:8 32:18 38:11 43:5, 6 48:11, 17, 18 50:12 53:10 69:12, 13 78:2 79:6 80:3 83:19 95:13 97:18, 19 107:13 113:17 115:5 117:23 118:1 125:3 two-thirds 73:22 two-year 32:21	type 17:10 21:2 57:23 101:7 122:5 127:17 136:4 types 80:19 111:1 typically 49:13 56:5 typo 130:20 < U > Uh-huh 61:14 86:19 129:19 un 72:15 unanimous 133:9 135:22 unanimously 85:9 unclean 103:20 104:1 undecided 65:8 underneath 102:2 109:16 understand 94:1 103:14 104:12 108:10 130:22 understanding 61:11 96:4 97:13 105:21 understood 115:2, 10, 15 Uniform 127:21 United 111:15 unkept 103:19 untidy 103:19 update 84:20 upgrade 7:10 upgraded 79:11 upload 73:6 use 4:5 13:16 14:1 15:11 35:15 71:1 89:21 user 94:7 uses 36:21 USP 102:22 106:18 usually 36:19 83:7, 11 102:1 108:21 116:2 117:3 < V > V , 9:21 Valium 86:4
--	---	--	--

valuable 125:17, 20	30:11 31:22 32:3	138:17	we're 6:10 15:19
Vanderver 3:20	35:12, 17, 21 36:8	wash 101:23	29:4 36:2 38:22
various 77:22	42:21 56:10 61:7,	washable 100:4, 6,	39:3 43:22 44:3
80:19 82:5 85:23	12 70:5 82:17	8, 9 101:6, 11	45:1, 3, 5 46:19, 21,
verification 75:4	84:17 88:7 91:3	104:15 107:19	22 48:15 51:20
verified 17:21	94:22 95:2 97:3,	washed 100:19	55:11 61:20 72:12
verifies 69:21	12 101:18 102:17	101:13 104:16	74:5 75:16 77:18
verify 54:3 73:10	104:3, 10 105:7, 10	Washington 98:21	78:23 79:2, 15, 16
verifying 60:4	109:20 111:10, 10	watching 107:19	80:6 84:10 87:4
version 8:14	112:1, 9, 22 114:10	way 6:7 8:22	95:4 96:2 98:20
versus 60:5	116:22 117:1, 9, 13,	32:23 40:18 47:14	105:5 106:17
veterinarian 129:13	17, 20 121:16	48:5 49:18 65:12	107:17 108:13, 17
veterinarians 85:6,	wanted 9:7, 9	68:2 73:5, 8 74:22	110:3 112:17
13, 19 86:6, 7, 8	11:11 13:8 23:22	81:19 91:4 111:4	117:4 122:1
87:6 90:20	39:8 49:10 52:2	112:9, 11, 12, 21, 22	123:14 126:7, 13
veterinarian's 85:18	76:7, 7 84:20 93:1,	113:4 117:4	130:23 137:16
veterinary 85:17	20 98:2	122:16 123:23	Wes 3:22
129:23	wants 19:14, 15	ways 17:8 81:8	We've 24:13 72:17
vets 87:9	31:10	website 8:4, 21	73:21 74:2 80:7,
Vice 2:5 19:5	WARD 14:16 15:2,	Wednesday 1:11	10 83:21 100:20
Village 1:20	9 25:23 26:5, 11,	54:13 85:15	106:3 107:12
violation 36:2	15, 21 28:9, 14, 20	week 54:15 56:20	110:4 121:12
138:7	29:17 30:10, 20	73:19 79:9 85:8	126:20
Virginia 122:2	31:2, 8, 13, 22	weekends 54:5	whistles 7:3
virtually 10:6	32:13 33:17 38:6	weeks 52:1 80:3	Whitely 53:12
vital 85:21	40:9 41:1, 6, 9, 13,	welcome 4:4 68:3	wholesale 80:19
vocal 11:15 13:8	16 42:11, 17 43:11,	78:14	111:21, 22 113:7
voice 79:1 137:7	12, 14, 18, 23 44:5	well 9:2, 3 11:1	wholesaler 129:8,
void 134:13	45:18 46:22 47:7,	16:4 25:19 36:15	10, 12 130:2
volunteer 40:21	16, 18 48:4, 20	37:4, 22 40:1	wifi 79:14, 16
vote 4:23 61:6	49:3, 5, 6, 15 52:7,	43:21 44:8 47:20	wild 116:18
62:8 136:17 137:7,	11 57:22 58:7	49:6 51:15 55:11	willing 71:8 98:12
16	59:17 60:20 61:1	56:1, 14 57:17	win 48:23
voted 85:8	71:14 74:9 84:13,	58:7 59:3 69:7	wish 32:11 115:10,
	16 88:7 89:4 94:8	70:5 73:4 76:1	15, 15
< W >	95:1 96:8 98:16	77:10 78:14 84:17	wishes 115:2, 3
wait 37:2, 2, 2	99:2, 11 101:4	86:3 87:19 88:18	women 115:15, 15,
121:7	103:2, 5, 10 107:1	95:3 99:11, 17	19
Walgreens 70:22	108:6 110:17, 19	104:18, 19 106:15	wonder 43:8 71:6
walk 98:5	111:3, 8 112:5, 8,	109:14 110:1	wondering 50:8
walked 103:18	15 113:10 116:6,	111:8 114:11	word 119:2
wall 100:7	10, 14, 19 117:1, 15	119:1 121:6	words 47:19
walls 101:17 108:4	118:11 119:1, 5, 9,	123:19 124:9	110:18
Walmart 5:10 9:10	13, 21 120:2, 11, 16,	127:12	work 8:6 22:13
Wal-Mart 5:13, 17	22 121:4, 10, 13, 16	Wellness 64:10	30:1 36:2 56:21
7:19, 20 35:21	123:6 124:2	66:4	61:21 65:17, 19
want 6:8 7:5 12:9	126:16, 18 136:10,	well-trained 126:3	72:11 73:13 76:3
13:11 19:20, 21	20	went 19:19 54:1	77:23 80:17 88:17
20:4, 14, 20 21:2, 3,	warning 82:2	102:15	91:1 106:13 107:4
8 23:20 28:21			

<p>115:21 119:7 125:1 worked 65:5 67:22 working 65:12 67:22 75:2, 3, 6, 13, 23 76:16 123:21 workplace 65:9 works 65:21 80:1 114:3 world 78:14 122:3 write 11:13 13:9 15:5 27:6 76:4 88:12 94:2 111:18, 20 112:23 118:13 writing 9:22 86:2 written 26:12 28:8, 15 29:3 40:18 42:6, 9, 22 44:10, 19 57:12 87:5 wrong 22:5 45:6 89:13 wrote 6:11</p> <p>< Y > y'all 10:13 50:3 62:23 70:9, 10 75:8, 20 93:12 120:3 127:10 y'all's 25:17 27:2 Yarbrough 3:6 Yeah 15:9 23:18 24:2 25:7, 14 27:4, 4, 5, 7, 11, 15, 21 28:14, 16 29:12 30:3 31:16 32:8 33:16, 23 34:15, 15 35:1 40:11, 16 41:6, 9 43:16, 17, 23 44:1, 12 50:4, 7, 17 52:14 60:7, 10 61:15 70:12 71:12, 18 72:3 73:20 74:9 76:6 90:4, 8 94:8, 18 104:17 105:1, 9 109:2, 17 112:15 118:10, 17 119:11, 16 120:16, 18 121:1, 18 124:17, 18</p>	<p>year 22:5 61:18, 19 95:13 118:1 128:3, 5 132:10 134:12, 18, 19 135:5 years 13:2 34:5, 6, 7 38:3 69:12, 13 95:13 97:20 107:13 133:17 134:2, 5, 21 Yeatman 2:7 4:12, 20 5:3 27:9, 16 28:5, 12 29:10, 15 37:2, 10, 14 40:7, 12 42:8, 14, 21 43:16 44:1, 13, 23 45:22 46:5, 13 55:22 60:9, 18 62:11 63:3, 11, 16 64:1 66:11, 16 67:1, 6 71:11, 18 72:6 73:17 86:19 88:3 89:2 96:10, 21 97:1 100:22 101:2, 6, 11, 20 102:6 103:15 104:17 105:10, 13 106:5 107:5, 8, 14, 17 109:2, 7, 17 110:8 113:13 116:20 118:10 119:16 120:18 121:1 123:19 124:7, 19 127:5, 12 129:19, 22 130:6, 12, 15, 17, 19 131:2, 6, 20 132:1, 23 133:10 135:12, 20 137:6, 12, 13 138:8, 13, 18, 22 139:10, 15 140:2, 9, 19 141:5, 14, 23 142:12, 15 yesterday 93:2, 12 94:13 York 22:18 23:1</p> <p>< Z > Zac 52:1, 6 Zarzour 2:19</p>		
---	--	--	--